#### **VITA**

### Ruodan Shao, Ph.D. (she/her)

Associate Professor of Organization Studies
Area Coordinator, Organization Studies
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### **EDUCATION**

2011 Doctor of Philosophy (Ph.D.), Organizational Behaviour and Human Resources

University of British Columbia, Vancouver, BC, Canada

Sauder School of Business

2005 Master of Science in Management, Human Resource Management and Labor

Relations

University of Lethbridge, Lethbridge, AB, Canada

Faculty of Management

2000 Bachelor of Economics, Tourism Management

Nankai University, Tianjin, P. R. China

School of Business

### PROFESSIONAL EXPERIENCE

July 2022 to Area Coordinator

Present Area: Organization Studies, Schulich School of Business

York University, Canada

July 2018 to Associate Professor

Present Schulich Research Excellence Fellow (2021/04 - present)

Area: Organization Studies, Schulich School of Business

York University, Canada

Sept. 2021 to Visiting Researcher

| Apr. 2022    | Department of Organizational Behavior and Human Resources<br>Management<br>Rotman School of Management<br>University of Toronto, Canada  |
|--------------|--|
| July 2015 to | Associate Professor  |
| June 2018    | Norman Frohlich Fellow in Management (April to June 2018) Department of Business Administration, Asper School of Business University of Manitoba, Canada [Maternity leave taken in 2017] |
| Aug. 2011    | Assistant Professor  |
| to June 2015 | Department of Management, College of Business  |
|              | City University of Hong Kong, Hong Kong  |
| Sept. 2009   | Part-time Lecturer   |
| to Aug. 2010 | OBHR Division, Sauder School of Business   |
|              | University of British Columbia, Canada   |

# **AWARDS AND DISTINCTIONS**

# Research Awards

| 2024-2027 | Schulich Research Excellence Fellowship<br>Schulich School of Business, York University   |
|-----------|---|
| 2023      | Academy of Management Annual Conference<br>Conflict Management Division's Best Paper Award  |
| 2022      | Dean's Research Impact Award (Emerging Leader)<br>Schulich School of Business, York University  |
| 2022      | Nominee. York Research Chair nomination submitted by Schulich School of Business, York University   |
| 2021-2024 | Schulich Research Excellence Fellowship<br>Schulich School of Business, York University   |
| 2019      | Academy of Management Annual Conference<br>Managerial and Organizational Cognition (MOC) Division's<br>Best Submission with Practical Implications Award as symposium organizer |
| 2019      | Academy of Management Annual Conference<br>Managerial and Organizational Cognition (MOC) Division's   |

|      | Best Submission with Practical Implications Award as contributing author   |
|------|--|
| 2017 | 2015 International Association for Business and Society (IABS) and<br>Brigham Young University (BYU) Marriott School of Management prize for<br>Best Published Paper award   |
| 2016 | The Associates' Achievement Awards in Research,<br>Asper School of Business, University of Manitoba  |
| 2016 | Emerald Citations of Excellence Award for 2016 for the following article: <b>Shao, R.,</b> Rupp, D. E., Skarlicki, D. P., & *Jones, K. S. (2013). Employee justice across cultures: A meta-analytic review. <i>Journal of Management</i> , 39(1), 263-301.   |
| 2011 | Academy of Management Organizational Behavior (OB) Division's Award for Best Paper with International Implications   |
| 2009 | Best Paper Award at Business Ethics Quarterly for year 2008 for the following article: <b>Shao, R.,</b> Aquino, K., & Freeman, D. (2008). Beyond moral reasoning: A review of moral identity research and its implications for business ethics. <i>Business Ethics Quarterly, 18</i> (4), 513-540. |

# Teaching Awards

| 2016 | Dean's Memorandum for Teaching Excellence,<br>Asper School of Business, University of Manitoba        |
|------|---|
| 2015 | Dean's Memorandum for Teaching Excellence,<br>Asper School of Business, University of Manitoba        |
| 2010 | University of British Columbia Graduate Student Teaching Award (\$1,000)                              |
| 2009 | University of British Columbia Commerce Undergraduate Society (CUS) Teaching Excellence Award Nominee |

# **RESEARCH INTERESTS**

- > (In)justice and Mistreatment
- ➤ Corporate and Employee Social Responsibility
- Behavioral Ethics
- > Cross-Cultural Management

# **PUBLICATIONS**

[\*students as coauthors; † equal contribution] [Google Scholar citations: 4765; h-index =19; i10-index=20]

- 1. \*Huang, H.C., **Shao R.,** Tenbrunsel, A.E., Skarlicki, D.P., & Diekmann, K.A. (in press). The plurality effect: People are more dishonest toward group than individual targets. *Journal of Experimental Social Psychology*.
- 2. Shao, Y., \*Huang, C., Song, Y., Wang, M., Song, Y.H., & **Shao, R.** (in press). Using augmentation-based AI tool at work: A daily investigation of learning-based benefit and challenge. *Journal of Management*. [Impact factor: 13.5, **FT-50**, **ABDC A\* journal**, ABS 4\* journal]
- 3. \*Strah, N., Rupp, D.E., **Shao, R.,** King, E., & Skarlicki, D.P. (2024). Why have we not detected gender differences in organizational justice perceptions?! An evidenced-based argument for increasing inclusivity within justice research. *Journal of Organizational Behavior*, 45, 1117-1146. [Impact factor: 6.8, **ABDC A\* journal**, ABS 4 journal]<sup>1</sup>
- 4. Amarnani, R., Restubog, S., **Shao, R.,** Cheng, D., & Bordia, P. (2022). A self-verification perspective on customer mistreatment and customer-directed organizational citizenship behaviors. *Journal of Organizational Behavior*, *43*, 912-931. [Impact factor: 6.8, **ABDC A\*** journal, ABS 4 journal]
- 5. **Shao, R.,** \*He, L., Chang, C. H., Wang, M., \*Baker, N., Pan, J., & Jin, Y. (2021). Employees' reactions towards COVID-19 information exposure: Insights from terror management theory and generativity theory. *Journal of Applied Psychology, 106*(11), 1601-1614. [Impact factor: 9.9, **FT-50**, **ABDC A\* journal**, ABS 4\* journal]
- 6. Song, Y. H., †Skarlicki, D.P., †**Shao, R.,** Park, J. (2021). Reducing customer-directed deviant behavior: The role of psychological detachment and supervisory unfairness. *Journal of Management, 47*(8), 2008-2036. DOI: 10.1177/0149206320925877 [† equal contribution, Impact factor: 13.5, **FT-50**, **ABDC A\* journal**, ABS 4\* journal]
- 7. Chang, C. H., **Shao, R.,** Wang, M., & \*Baker, N. (2021). Workplace interventions in response to COVID-19: An occupational health psychology perspective. *Occupational Health Science*, *5*, 1-23. [Impact factor: 3.1]
- 8. Jones, D. A., Newman, A., **Shao, R.,** & Cooke, F. L. (2019). Advances in employee-focused micro level research on corporate social responsibility: Situating new contributions within the current state of the literature. *Journal of Business Ethics*, *157*(2), 293-302. **[Editorial Piece]** [Impact factor: 6.1, **FT-50**, **ABDC A journal**, ABS 3 journal]

<sup>&</sup>lt;sup>1</sup> FT-50 - Financial Times Top 50 Journals

ABDC - Australian Business Deans Council Journal Rankings List. A\*: Best or leading journal in its field. A: Highly regarded. B: Well regarded.

ABS - Association of Business Schools Academic Journal Quality Guide. 4\*: World elite journal. 4: Top journal. 3: Highly regarded.

- 9. Rupp, D. E., **Shao, R.,** Skarlicki, D. P., Paddock, E. L., Kim, T. Y., & Nadisic, T. (2018). Corporate social responsibility and employee engagement: The moderating role of CSR-specific relative autonomy and individualism. *Journal of Organizational Behavior*, *39*(5), 559-579. [Impact factor: 6.8, **ABDC A\* journal**, ABS 4 journal]
- 10. \*Bavik, Y. L., \*Tang, P. M., **Shao, R.,** & Lam, L. W. (2018). Ethical leadership and employee knowledge sharing: Exploring dual-mediation paths. *The Leadership Quarterly*, 29(2), 322-332. [Impact factor: 7.5, **ABDC A\* journal**, ABS 4 journal]
- 11. Rupp, D. E., Shapiro, D., Folger, R., Skarlicki, D., & **Shao, R.** (2017). A critical analysis of the conceptualization and measurement of organizational justice: Is it time for reassessment? *Academy of Management Annals*, 11(2), 919-959. [Impact factor: 21.2, **ABDC A\* journal**, ABS 4\* journal]
- 12. \*Mallory, D. B., Rupp, D. E., & **Shao, R.** (2016). Corporate social responsibility: Multidisciplinary and multilevel perspectives. *Oxford Bibliographies in Management Studies*.
- 13. Skarlicki, D. P., van Jaarsveld, D. D., **Shao, R.,** \*Song, Y. H., & Wang, M. (2016). Extending the multifoci perspective: The role of supervisor justice and moral identity in the relationship between customer justice and customer-directed sabotage. *Journal of Applied Psychology*, 101(1), 108-121. [Impact factor: 9.9, **FT-50**, **ABDC A\* journal**, ABS 4\* journal]
- 14. May, D.R., \*Chang, Y.K., & **Shao, R.** (2015). Does ethical membership matter? Moral identification and its organizational implications. *Journal of Applied Psychology*, *100*(3), 681-694. [Impact factor: 9.9, **FT-50**, **ABDC A\* journal**, ABS 4\* journal]
  - 2015 International Association for Business and Society (IABS) and Brigham Young University (BYU) Marriott School of Management prize for Best Published Paper award
- 15. \*Liu, Y.H., Wang, M., Chang, C. H., Shi, J., Zhou, L., & **Shao, R.** (2015). Work-family conflict, emotional exhaustion, and aggression toward others: The moderating role of workplace interpersonal conflict and perceived managerial family support. *Journal of Applied Psychology*, 100(3), 793-808. [Impact factor: 9.9, **FT-50**, **ABDC A\* journal**, ABS 4\* journal]
- 16. †Rupp, D. E., †**Shao, R.,** \*Jones, K., & Liao, H. (2014). The utility of a multifoci approach to the study of organizational justice: A meta-analytic investigation into the consideration of normative rules, moral accountability, bandwidth-fidelity, and social exchange. *Organizational Behavior and Human Decision Processes*, 123(2), 159-185. [† equal contribution, Impact factor: 4.6, FT-50, ABDC A\* journal, ABS 4 journal]

17. **Shao, R.,** & Skarlicki, D. P. (2014). Service employees' reactions to mistreatment by customers: A comparison of North America and East Asia. *Personnel Psychology*, 67(1), 23-59. [Impact factor: 5.5, **ABDC A\* journal**, ABS 4\* journal]

Academy of Management OB Division's Award for Best Paper with International Implications

- 18. Rupp, D. E., **Shao, R.,** \*Thornton, M., & Skarlicki, D.P. (2013). Applicants' and employees' reactions to corporate social responsibility: The moderating effects of first-party justice perceptions and moral identity. *Personnel Psychology*, 66(4), 895-933. [Impact factor: 5.5, **ABDC A\* journal**, ABS 4\* journal]
- 19. **Shao, R.,** Rupp, D. E., Skarlicki, D. P., & \*Jones, K. S. (2013). Employee justice across cultures: A meta-analytic review. *Journal of Management*, *39*(1), 263-301. [Impact factor: 13.5, **FT-50**, **ABDC A\* journal**, ABS 4\* journal]

#### Winner of Emerald Citations of Excellence Award for 2016

- 20. Rupp, D. E., Skarlicki, D. P., & **Shao, R.** (2013). The psychology of corporate social responsibility and humanitarian work: A person-centric perspective. *Industrial and Organizational Psychology: Perspectives on Science and Practice*, 6(4), 361-368. [Impact factor: 15.8, ABDC B journal]
- 21. **Shao, R.,** & Perlow, R. (2010). Effects of perceived responsibility, injury severity, and injury target on discipline severity. *Human Performance*, 23(1), 41-57. [Impact factor: 2.2, **ABDC A journal**]
- 22. **Shao, R.,** & Skarlicki, D. P. (2009). The role of mindfulness in predicting individual performance. *Canadian Journal of Behavioral Science*, 41(4), 195-201. [Impact factor: 2.5]
- 23. **Shao, R.,** Aquino, K., & Freeman, D. (2008). Beyond moral reasoning: A review of moral identity research and its implications for business ethics. *Business Ethics Quarterly*, 18(4), 513-540. [Impact factor: 3.0, **ABDC A journal**, ABS 4 journal]

Business Ethics Quarterly's Best Paper Award of 2008

### **BOOK CHAPTERS**

Cropanzano, R. S., Rupp, D. E., Thornton-Lugo, M. A., & **Shao, R.** (2018). Organizational justice and organizational citizenship. In P. Podsakoff, Mackenzie, S.B., & Podsakoff, N. P. (Eds.), *The Oxford handbook of organizational citizenship behavior* (pp. 255 to 283). UK: Oxford University Press. DOI: 10.1093/oxfordhb/9780190219000.013.19

#### PUBLISHED CONFERENCE PROCEEDINGS

[\*students as coauthors]

- 1. \*Huang, H.C., **Shao, R.,** Tenbrunsel, A., & Skarlicki, D. P. (2023). The plurality effect: People behave more unethically toward group than individual targets. *Academy of Management Best Paper Proceedings*, Boston, MA.
- 2. Shao, Y., \*Huang, C., Song, Y.H., & **Shao, R.** (2022). Uncovering cognitive costs of using artificial intelligence tools at work: A daily dairy study. *Academy of Management Best Paper Proceedings*, Seattle, WA.
- 3. \*He, L., **Shao, R.,** Song, Y.H., & Park, J. (2020). An examination of the antecedents and consequences of customer mistreatment. *Academy of Management Best Paper Proceedings*, Virtual Meeting.
- 4. \*Schulz, N. Rupp, D. E., **Shao, R.,** & Skarlicki, D. (2019). Gendered reactions to organizational justice: A meta-analysis. *Academy of Management Best Paper Proceedings, Boston, MA*.
- 5. Takeuchi, R., \*Chen, J. & **Shao, R.** (2018). The moderating effect of culture on the HPWS-firm performance relationship: A meta-analysis. *Academy of Management Best Paper Proceedings, Chicago, IL*.
- 6. Song, Y. H., **Shao, R.,** Skarlicki, D. P., Park, J. (2016). The role of conscientiousness and LMX in the customer mistreatment and employee sabotage linkage. *Academy of Management Best Paper Proceedings, Anaheim, CA*.
- 7. **Shao, R.,** Rupp, D.E., & Paddock, E.L. (2015). The role of uncertainty avoidance and individualism in the relationship between corporate social responsibility and employees' organizational citizenship behaviors. *Academy of Management Best Paper Proceedings, Vancouver, BC, Canada.*
- 8. Rupp, D.E., **Shao, R.,** Paddock, E.L., Kim, T. Y., & Nadisic, T. (2013). Corporate social responsibility and employee engagement: The role of self-autonomy and individualism. *Academy of Management Best Paper Proceedings, Lake Buena Vista, FL.*
- 9. **Shao, R.,** & Skarlicki, D. P. (2011). Employee sabotage associated with customer injustice: A comparison of North America and East Asia. *Academy of Management Best Paper Proceedings, San Antonio, TX*.

#### REFEREED CONFERENCE PRESENTATIONS

[\*students as coauthors]

- 1. Huang, H.C., & **Shao, R.** (2024, June). *To confess or not to confess: Do people disclose unethical behavior to an ethical leader?* Paper presented at the International Association for Conflict Management (IACM) annual conference, Singapore.
- 2. Shao, Y., \*Huang, C., Song, Y., Wang, M., Song, Y. H. & **Shao, R.** (2024, April). *Uncovering cognitive costs of using artificial intelligence tools at work: A daily diary study.* Paper presented at the 39<sup>th</sup> Annual Conference of Society for Industrial and Organizational Psychology, Chicago, IL.
- 3. Huang, H.C., **Shao, R.,** Tenbrunsel, A.E., Skarlicki, D.P., & Diekmann, K.A. (2023, August). *The plurality effect: People behave more unethically toward group than individual targets.* Paper presented at the 83<sup>rd</sup> Annual Conference of the Academy of Management, Boston, Massachusetts.

#### Conflict Management Division's Best Paper Award

- 4. Huang, H.C., **Shao, R.,** Tenbrunsel, A.E., Skarlicki, D.P., & Diekmann, K.A. (2023, July). *The plurality effect: People behave more unethically toward group than individual targets.* Paper presented at the IACM annual conference, Thessaloniki, Greece.
- 5. **Shao, R.,** Hillebrandt, A., Bobocel, R., Kang, S., & Hideg, I. (2023, June). *Conducting research with impact*. Panel Discussion to be presented at the annual conference of Canadian Psychological Association, Toronto, ON, Canada.
- 6. \*Shao, Y., \*Huang, C., Song, Y., Wang, M., Song, Y. H. & **Shao, R.** (2022, August). *Uncovering cognitive costs of using artificial intelligence tools at work: A daily diary study.* Paper presented at the 82<sup>nd</sup> Annual Conference of the Academy of Management, Seattle, WA.
- 7. Baker, N., Chang, C.-H., & **Shao, R.** (2022, August). The impact of aging experiences and coping responses on employees' work behaviors during the COVID-19 pandemic. In Knight, C. (Chair). What role does work design play in adaptation to unprecedented change? Insights from COVID-19. Symposium presented at the 82<sup>nd</sup> Annual Conference of the Academy of Management, Seattle, WA.
- 8. **Shao, R.,** \*He, L., Chang, C. H., Wang, M., \*Baker, N., Pan, J., & Jin, Y. (2022, July). *COVID-19 information exposure as a mortality cue: Implications for employee well-being and behaviors.* Paper presented at the 15th European Academy of Occupational Health Psychology Conference, Bordeaux, France.
- 9. **Shao, R.,** \*He, L., Chang, C. H., Wang, M., \*Baker, N., Pan, J., & Jin, Y. (2021, November). *Employees' reactions towards COVID-19 information exposure: Insights from terror management theory and generativity theory*. Paper presented at the NSF Science of Organizations Virtual Conference (organized by Michigan State University).

- 10. \*He, L., **Shao, R.,** Song, Y. H., & Park, J. (2020, August). *An examination of the antecedents and consequences of customer mistreatment.* Paper presented at the Annual Conference of the Academy of Management, virtual conference.
- 11. \*Schulz, N., Rupp, D. E., **Shao, R.,** King, E., & Skarlicki, D. P. (2019, August). *Gendered reactions to organizational justice: A meta-analysis.* Paper presented at the Annual Conference of the Academy of Management, Boston, MA.
- 12. Song, Y. H., Skarlicki, D.P., **Shao, R.,** Park, J. (2019, August). Attenuating the relationship between daily customer mistreatment and daily sleep quality: The role of LMX. In Amarnani, R. K. & Shao, R. (Co-chairs). *Aggression in service interactions: New developments in customer mistreatment*. Symposium presented at the Annual Conference of the Academy of Management, Boston, MA.

### MOC Division's Best Submission with Practical Implications Award

- 13. **Shao, R.,** Tenbrunsel, A. E., Skarlicki, D. P., & Diekmann, K. A. (2019, June). *Deceiving groups versus individuals: The interactive effect of plurality, group status, and collectivism on misrepresenting information to others.* Paper presented at the Annual Conference of European Academy of Management (EURAM), Lisbon, Portugal.
- 14. \*He, L., **Shao, R.,** Song, Y. H., & Park, J. (2019, May). *Service employees' reactions to customer mistreatment: The resource and conflict management perspectives.* Paper presented at the Annual Conference of Administrative Sciences Association of Canada (ASAC), St. Catherines, ON., Canada.
- 15. Takeuchi, R., Chen, J., & **Shao, R.** (2018, August). *The moderating effect of culture on the HPWS-firm performance relationship: A meta-analysis.* Paper presented at the Annual Conference of the Academy of Management, Chicago, IL.
- 16. Song, Y. H., Skarlicki, D.P., **Shao, R.,** Park, J. (2017, August). *Reducing customer-directed sabotage: Employee problem-solving orientation and core self-evaluation.* Paper presented at the Annual Conference of the Academy of Management, Atlanta, GA.
- 17. Song, Y. H., **Shao, R.,** Skarlicki, D.P., Park, J. (2016, August). *The role of conscientiousness and LMX in the customer mistreatment and employee sabotage linkage*. Paper presented at the Annual Conference of the Academy of Management, Anaheim, CA.
- 18. Cropanzano, R., Rupp, D. E., Thornton-lugo, M. A., & **Shao, R.** (2016, August). Organizational justice and organizational citizenship. In Podsakoff, P. & Martinez, T. (Cochairs). *Traditional predictors of OCB: Reviews and recommendations for future research*. Symposium presented at the Annual Conference of the Academy of Management, Anaheim, CA.
- 19. \*Bavik, Y., \*Tang, P., **Shao, R.,** & Chen, Y. (2016, April). *The dual-motivational effects of ethical leadership on employee knowledge sharing*. Poster presented at the Society for Industrial and Organizational Psychology (SIOP) annual conference, Anaheim, CA.

- 20. Song, Y. H., **Shao, R.,** Skarlicki, D.P., & Park, J. (2016, April). Effects of conflict-handling strategy on daily customer mistreatment—employee performance relationship. In Liu, Y. (Chair). *Exploring strategies to buffer the detrimental impacts of customer mistreatment*. Symposium presented at the Society for Industrial and Organizational Psychology (SIOP) annual conference, Anaheim, CA.
- 21. **Shao, R.,** Rupp, D.E., & Paddock, E.L. (2015, August). The role of uncertainty avoidance and individualism in the relationship between corporate social responsibility and employees' organizational citizenship behaviors. In Schmidt, G.B. (Chair). *New perspectives on corporate social responsibility*. Symposium presented at the Academy of Management Annual Conference, Vancouver, BC, Canada.
- 22. Song, Y. H., **Shao, R.,** Skarlicki, D.P., & Park, J. (2015, August). The cross-level moderated mediation effects of psychological detachment and supervisor justice on daily reports of customer mistreatment, emotional exhaustion, and customer-directed sabotage. In D. van Jaarsveld and S. L.D. Restubog (Co-Chairs). *New developments in customer mistreatment research*. Symposium presented at the Academy of Management Annual Conference, Vancouver, BC, Canada.
- 23. **Shao, R.,** Tenbrunsel, A., Diekmann, K., & Skarlicki, D.P. (2015, June). *Predicting unethical behavior: The interactive role of plurality, status and culture on misrepresenting information*. Paper presented at the 4<sup>th</sup> International Workshop on Organizational Justice and Behavioural Ethics, Edinburgh UK.
- 24. May, D.R., Chang, Y.K., & **Shao, R.** (2014, August). *Does ethical membership matter? Moral identification and its organizational implications*. Paper presented at the Annual Conference of the Academy of Management, Philadelphia, PA.
- 25. Skarlicki, D.P., van Jaarsveld, D., **Shao, R.,** & \*Song, Y.H. (2014, August). The compensatory effect of supervisor fairness in predicting employee sabotage toward customer. In D. van Jaarsveld and S. L.D. Restubog (Co-Chairs). *New developments in customer mistreatment research*. Symposium presented at the Academy of Management Annual Conference, Philadelphia, PA.
- 26. Rupp, D.E., & **Shao, R.** (2014, August). The role of individualism in the curvilinear relationship between corporate social responsibility and employee engagement. In R. Shao & D.E. Rupp (Co-Chairs). *Corporate social responsibility and sustainability: New insights from micro-OBHR perspective*. Symposium presented at the Annual Conference of the Academy of Management, Philadelphia, PA.

#### Showcase Symposium selected by the HR division

27. **Shao, R.,** Zhou, L., Wang, M., & \*Alterman, V. (2014, May). *Survivors' reactions to layoff: The role of corporate social responsibility*. Poster presented at the Society for Industrial and Organizational Psychology (SIOP) annual conference, Honolulu, HA.

- 28. **Shao, R.,** & Skarlicki, D. P. (2013, August). Employee sabotage affiliated with injustice from customers: The moderating role of justice orientation and individual-collective primacy. In M. Graso (Chair). *Organizational justice: Bring culture to the table*. Symposium presented at the Academy of Management Annual Conference, Orlando, FL.
- 29. Rupp, D. E., **Shao, R.,** Skarlicki, D. P., Paddock, E. L., Kim, T.Y., & Nadisic, T. (2013, August). *Corporate social responsibility and employee engagement: The role of self-autonomy and individualism.* Paper presented at the Academy of Management Annual Conference, Orlando, FL.
- 30. Rupp, D. E., **Shao, R.,** Skarlicki, D. P., Paddock, E. L., Kim, T. Y., & Nadisic, T. (2013, August). Interpersonal injustice and turnover intentions: The moderating role of corporate social responsibility and collectivism. In R. K. Dhensa-Kahlon, & L. Zhu (Co-chairs). *Why justice matters: The role of meaning in organizational justice research.* Symposium presented at the Academy of Management Annual Conference, Orlando, FL.
- 31. Rupp, D. E., **Shao, R.,** Skarlicki, D. P., & Kim, T.Y. (2012, August). How business ethics pay off: The role of corporate social responsibility in employees' OCB. In R. Shao, D. P. Skarlicki, & D.E., Rupp (Co-chairs) *Corporate social responsibility: What do we know and where do we go from here?* Symposium to be presented at the Academy of Management Annual Conference, Boston, MA.
- 32. **Shao, R.,** & Skarlicki, D. P. (2011, August). *Employee sabotage associated with customer injustice: A comparison of North America and East Asia.* Paper presented at the Academy of Management Annual Conference at San Antonio, TX.

Academy of Management OB Division's Award for Best Paper with International Implications

- 33. **Shao, R.,** Skarlicki, D. P., & Rupp, D. E. (2011, August). *Applicants' and employees' reactions to CSR: The role of justice and moral identity*. Paper presented at the Academy of Management Annual Conference at San Antonio, TX.
- 34. **Shao, R.,** Skarlicki, D. P., & Rupp, D. E. (2010, August). *The role of corporate social responsibility in attracting high caliber talent: Third-party justice perspective*. Paper presented at the International Society for Justice Research Biennial Conference, Banff, Canada.
- 35. **Shao, R.,** Rupp, D. E., Skarlicki, D. P., & \*Jones, K. S. (2010, August). Do justice effects generalize across cultures? A meta-analysis of culture on multi-foci justice. In R. Shao & D. P. Skarlicki (Co-chairs) *Taking workplace justice abroad: Daring to care about the differences*. Symposium presented at the Academy of Management Annual Conference, Montreal, PQ., Canada.

- 36. **Shao, R.,** & Skarlicki, D. P. (2009, August). *The role of mindfulness in predicting individual performance*. Paper presented at the American Psychological Association Annual Convention, Toronto, ON., Canada.
- 37. **Shao, R.,** & Perlow, R. (2006, August). *Effects of perceived responsibility, injury severity, and injury target on discipline judgments.* Paper presented at the Academy of Management Annual Conference in Atlanta, GA.

#### **INVITED PRESENTATIONS**

- 1. 2022, February: Invited presentation to Scholar's Hub, York University, Toronto, Canada
- 2. 2019, July: Invited presentation to College of Management and Economics, Tianjin University, Tianjin, China
- 3. 2019, July: Invited presentation to School of Economics and Management, Tsinghua University, Beijing, China.
- 4. 2019, June: Invited presentation to Guanghua School of Management, Peking University, Beijing, China.
- 5. 2019, June: Invited presentation to China Europe International Business School (CEIBS), Shanghai, China.
- 6. 2019, May: Invited presentation to School of Management, Zhejiang University, Hangzhou, China.
- 7. 2019, March: Invited presentation to Rotman School of Business, University of Toronto, Toronto, ON, Canada.
- 8. 2016, September: Invited presentation to Carlson School of Management, University of Minnesota, Minneapolis, USA.
- 9. 2014, September: Invited presentation to Asper School of Business, University of Manitoba
- 10. 2014, March: Invited presentation to Faculty of Business, Lingnan University, Guangzhou, China.
- 11. 2011, February: Invited presentation to Faculty of Business and Economics, the University of Winnipeg, Winnipeg, MB, Canada.
- 12. 2011, January: Invited presentation to College of Business, City University of Hong Kong, Hong Kong

- 13. 2011, January: Invited presentation to NUS Business School, the National University of Singapore, Singapore.
- 14. 2010, December: Invited presentation to UWA Business School, the University of Western Australia, Perth, Australia.
- 15. 2010, November: Invited presentation to School of Economics and Management, Tsinghua University, Beijing, China.

# **RESEARCH GRANTS**

| 2024/06 - 2025/06 | Social Sciences and Humanities Research Council of Canada (SSHRC),<br>SSHRC Partnership Grant (CAD\$19,995), Canada Summer Research<br>Opportunities Program (Canada SROP) Stage 1, (Collaborator) |
|-------------------|--|
| 2023/01-2026/12   | National Natural Science Foundation of China, General Program, Project No. 72272106, (RMB450,000) (Co-I)   |
| 2022/01- 2025/12  | National Natural Science Foundation of China, General Program, Project No. 72172139, (RMB480,000) (Co-I)   |
| 2022/06 - 2025/05 | Social Sciences and Humanities Research Council of Canada (SSHRC), Insight Development Grant (IDG) (CAD\$ 72,224) (PI)   |
| 2020/04 - 2022/04 | National Science Foundation of the United States (RAPID award) (CAD\$100,991) (Co-I)   |
| 2016/06 - 2022/05 | Social Sciences and Humanities Research Council of Canada (SSHRC), Insight Development Grant (IDG) (CAD\$ 64,780) (PI)   |
| 2018/07 – present | Schulich School of Business New Faculty Startup Fund (CAD\$90,000) (PI)  |
| 2018/04 - 2018/06 | Norman Frohlich Fellowship in Management, University of Manitoba (CAD\$40,185) (PI)  |
| 2016/11 – 2017/11 | The Associates' Achievement Awards in Research, University of Manitoba (CAD\$4,000)  |
| 2015/07 - 2018/06 | University of Manitoba Startup Research Fund (CAD\$75,000) (PI)  |
| 2014/07 - 2017/06 | Hong Kong Research Grants Council (RGC) – GRF Grant (CAD\$88,918) (Co-I)   |

| 2013/07 - 2015/06 | Hong Kong Research Grants Council (RGC) – ECS Grant (CAD\$102,651) (PI)  |
|-------------------|--|
| 2012/09 - 2014/09 | City University of Hong Kong Strategic Research Grant (SRG) (CAD\$13,343) (PI)   |
| 2011/08 - 2014/08 | City University of Hong Kong Startup Research Fund (CAD\$67,354) (PI)  |
| 2010              | Lim Kim San Fellowship, Singapore Management University (CAD\$6000)  |
| 2010              | Inter-University Research Centre on Globalization and Work (CRIMT) Studentship, SSHRC_MCRI Project (CAD\$15, 000)                  |
| 2010              | Inter-University Research Centre on Globalization and Work (CRIMT) Dissemination Fund, SSHRC_MCRI Project (CAD\$1,500)             |
| 2009              | Social Sciences and Humanities Research Council of Canada (SSHRC), Doctoral Fellowship (CAD\$20,000)                               |
| 2009              | Inter-University Research Centre on Globalization and Work (CRIMT) International Exchange Fund, SSHRC_MCRI-II Project (CAD\$3,500) |

# TRAVEL GRANTS

| 2024 | Travel grants from China Europe International Business School CEIBS, Shanghai, China (CAD\$500)  |
|------|--|
| 2024 | Travel grants from Zhejiang University, Hangzhou, China (CAD\$800)                               |
| 2019 | Travel grants from Tianjin University, Tianjin, China (CAD\$800)                                 |
| 2019 | Travel grants from Tsinghua University, Beijing, China (CAD\$1000)                               |
| 2019 | Travel grants from Peking University, Beijing, China (CAD\$1000)                                 |
| 2019 | Travel grants from China Europe International Business School CEIBS, Shanghai, China (CAD\$4000) |
| 2019 | Travel grants from Zhejiang University, Hangzhou, China (CAD\$1000)                              |
| 2019 | Travel grants from University of Toronto, Toronto, Canada (CAD\$500)                             |
| 2016 | Travel grants from University of Minnesota, Minneapolis, USA (CAD\$3000)                         |
|      |  |

| 2014 | Travel grants from University of Manitoba, Winnipeg, Manitoba, Canada (CAD\$4000)           |
|------|---|
| 2014 | Travel grants from Lingnan University, Guangzhou, China (CAD\$2500)                         |
| 2011 | Travel grants from the University of Winnipeg, Winnipeg, Manitoba, Canada (CAD\$3000)       |
| 2011 | Travel grants from City University of Hong Kong, Hong Kong (CAD\$2500)                      |
| 2011 | Travel grants from the National University of Singapore, Singapore (CAD\$1000)              |
| 2010 | Travel grants from the University of Western Australia, Perth, Australia (CAD\$5000)        |
| 2010 | Travel grants from Tsinghua University, Beijing, China (CAD\$4000)                          |
| 2009 | Social Policy Research Conference Travel Award, University of British Columbia (CAD\$1,500) |

# TEACHING EXPERIENCE

| Year(s)          | Title  | Level         | Institution               |
|------------------|--|---------------|---------------------------|
| 2018-<br>present | Introduction to Organizational<br>Behavior (ORGS 5100) | MBA           | York University           |
| 2022-<br>present | Graduate Colloquium in Management (DCAD 7610)          | PhD seminar   | York University           |
| 2019-<br>present | Meso Organizational Behavior (ORGS 7050 F)             | PhD Seminar   | York University           |
| 2017-2018        | Strategic Leadership and Managing<br>Change (IDM 7510) | MBA           | University of<br>Manitoba |
| 2016-2018        | Organizational Behavior (GMGT 7410)                    | PhD Seminar   | University of<br>Manitoba |
| 2015-2018        | Introduction to Organizational<br>Behavior (GMGT 2070) | Undergraduate | University of Manitoba    |

| 2015      | Management (CB2300)   | Undergraduate | City University of<br>Hong Kong   |
|-----------|---|---------------|-----------------------------------|
| 2014-2015 | High Performance Collaborations (MGT 6209)  | Master        | City University of<br>Hong Kong   |
| 2013-2015 | Strategic Organizational<br>Communications (MGT6102)  | Master        | City University of<br>Hong Kong   |
| 2011-2015 | Staff Relations and Grievance<br>Handling (MGT4234)   | Undergraduate | City University of<br>Hong Kong   |
| 2011-2013 | Contemporary Business<br>Communication (GE2212)   | Undergraduate | City University of<br>Hong Kong   |
| 2009/2010 | Organizational Behavior and<br>Management (COMM292)   | Undergraduate | University of<br>British Columbia |
|           | ➤ <u>UBC Commerce Undergraduate</u><br><u>Society Teaching Excellence</u><br><u>Award Nominee</u> |               |                                   |
|           | ➤ <u>UBC Graduate Student Teaching</u><br><u>Award Winner</u>                                     |               |                                   |

### STUDENT SUPERVISION

- Long He (2024). Advisor and Dissertation Chair, PhD student, Schulich School of Business, York University, 01/2019-10/2024.
  - \*\*Employment: Assistant Professor, University of Western Australia (started in November 2024)
- Rajesh Kumar (2024). Academic Advisor, Individual Study Project, MBA student, Schulich School of Business, York University, 01/2024 04/2024.
- Sabrina de Oliveira (in progress). Co-supervisor of Master's Thesis, Master's student, Graduate Program in Interdisciplinary Studies, York University, 09/2023 -present
- Nicky Cheung (in progress). Dissertation committee member, PhD student, Schulich School of Business, York University, 03/2024-present.

- Huan You (in progress). Dissertation committee member, PhD student, Schulich School of Business, York University, 06/2023-present.
- Jueun Kim (in progress). Dissertation committee member, PhD student, Schulich School of Business, York University, 02/2025-present.
- Xuan Ma (in progress). Dissertation committee member, PhD student, Schulich School of Business, York University, 02/2024-present.
- Mingshuang Ji (2024). Dissertation committee member, PhD student, Schulich School of Business, York University, 12/2020-03/2024.
- Siyin Chen (2023). Dissertation External Examiner, PhD student, Rotman School of Management, University of Toronto, 02/2023-04/2023.
- Camellia Bryan (2023). Dissertation committee member, PhD student, Schulich School of Business, York University, 04/2020-06/2023.
- Catherine Deen (2022). Dissertation External Examiner, PhD student, College of Business and Economics, Australian National University.
- Tatiana Astray (2020). Dissertation committee member, PhD student, Schulich School of Business, York University, 09/2018-12/2020.
- Long He (2018). Advisor, PhD student, Asper School of Business, University of Manitoba, 09/2016 12/2018.

### PROFESSIONAL SERVICE

#### **Associate Editor**

Journal of Vocational Behavior (July 2022 – present)

### **Special Issue Editor**

Journal of Business Ethics (Thematic Symposium: Corporate Social Responsibility and Employees)

### **Editorial Boards**

*Journal of Management* (July 2014 – June 2022)

Journal of Applied Psychology (July 2018 – present)

Journal of Vocational Behavior (May 2020 – present)

*Human Relations* (September 2020 – present)

Personnel Psychology (January 2023- present)

### **SSHRC** Reviewer

SSHRC Insight Development Grant Reviewer

### **Ad-hoc Reviewer**

Academy of Management Journal

Academy of Management Review

Journal of Organizational Behavior

Organizational Behavior and Human Decision Processes

Journal of Business Ethics

Human Resource Management Journal

Journal of Occupational and Organizational Psychology

# **Selected Administrative and University Service**

# **York University**

| 2024/07 – present | Senator, York University Senate   |
|-------------------|---|
| 2022/07 - present | Area Coordinator, Organization Studies, Schulich School of Business   |
| 2022/07 - present | Member, Operating Committee, Schulich School of Business  |
| 2022/07 – present | Specialization Director, Organization Studies,<br>Schulich School of Business                                 |
| 2022/07 - 06/2025 | Specialization Director, Leading Equitable, Diverse, and Inclusive Organizations, Schulich School of Business |
| 2023/07 – present | Area representative on the Masters Admissions Committee,<br>Schulich School of Business                       |
| 2023/01 – present | Area representative on the Research Committee,<br>Schulich School of Business                                 |
| 2022/07 - 2023/06 | Area PhD Representative, Organization Studies,<br>Schulich School of Business                                 |

| 2020/07 - 2021/06            | Vice Chair of Faculty Council, Schulich School of Business   |  |
|------------------------------|--|--|
| 2020/07 - 2021/06            | Member, Executive Committee, Schulich School of Business   |  |
| 2019/09 - 2021/06            | Area representative for the MPC-PCC Committee,<br>Schulich School of Business  |  |
| 2020/09 - 2021/06            | Member, Tenure and Promotion File Preparation Committee,<br>Schulich School of Business  |  |
| 2019/07 - 2020/07            | Member, Tenure and Promotion File Preparation Committee,<br>Schulich School of Business  |  |
| 2020/09 - 2021/06            | Schulich School of Business Faculty lead of the new EDI high school initiative (in collaboration with Ivey and Smith Business schools) |  |
| 2020/09 - 2021/06            | Schulich School of Business Faculty lead of<br>Schulich Business Excellence Academy (SBEA) program                                     |  |
| University of Manitoba       |  |  |
| 2015/10 - 2018/06            | Human Rights and Social Justice Committee (Strategic Research Plan 2015-2020 Themes)   |  |
| 2016/03 - 2018/06            | Graduate Research Program Committee Department Representative,<br>Asper School of Business   |  |
| 2016/03 - 2016/12            | Ad hoc JD-MBA Committee, Asper School of Business  |  |
| 2016/03 - 2018/06            | Faculty Search Committee, Asper School of Business   |  |
| 2016/03 and 2016/06          | Acting Head, Department of Business Administration,<br>Asper School of Business  |  |
| 2016/06 - 2016/12            | Ad-hoc Committee of Faculty Council (Asper Promotion Policy),<br>Asper School of Business  |  |
| City University of Hong Kong |  |  |
| 2011/08 - 2015/06            | Interview Panel (for student applicants), College of Business  |  |
| 2012/08 - 2015/06            | College of Business Student Advising Committee   |  |
| 2013/06 - 2014/06            | Gateway Education Task Force, College of Business  |  |

| 2014/06 – 2015/06 | Department Publication Officer, College of Business       |
|-------------------|---|
| 2015/05 - 2015/06 | DBA Residential Workshop Facilitator, College of Business |

# **MEDIA ATTENTION**

| 2022 | Featured in The Globe and Mail, "Preparing youth for careers in an ever-changing Economy", Business, Canada, May 12, 2022                      |
|------|--|
| 2021 | Commented on business ethics, CBC news, May 10, 2021   |
| 2018 | Featured in The Globe and Mail, "How getting employees involved in giving can produce big dividends, Leadership Lab, Canada, December 18, 2018 |
| 2013 | Featured in the Huffington Post Canada, "Hotel staff revenge: Rude guests face sabotage", Canada, March 25, 2013                               |
| 2013 | Featured in The Globe and Mail, "Rude to hotel staff? One way or another, you'll pay, study finds", Business, Canada, March 25, 2013           |

# PROFESSIONAL AFFILIATIONS

- Academy of Management (AOM)
- Society for Industrial/Organizational Psychologists (SIOP)
- Global Young Academy (GYA)