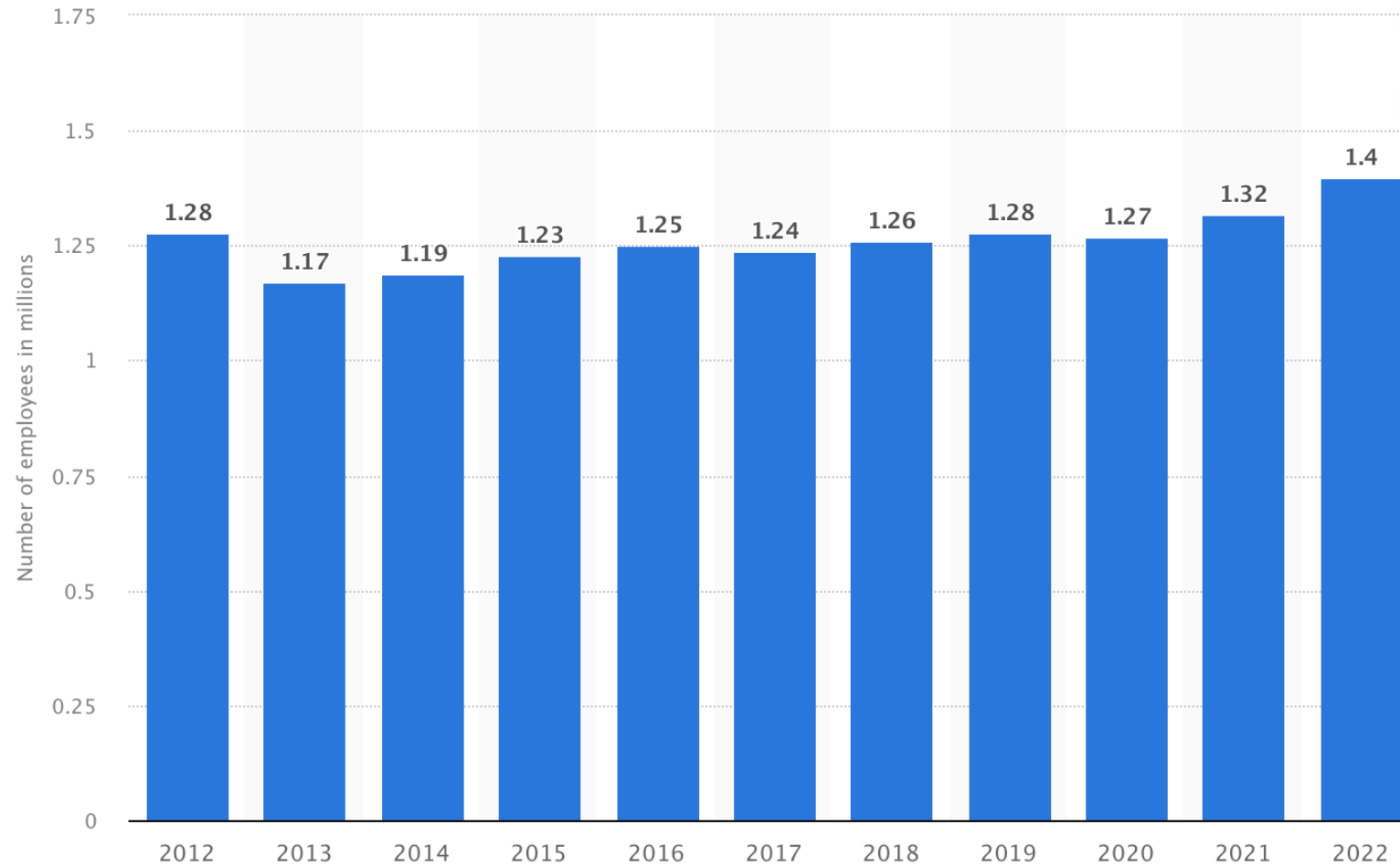


# Accounting Skill Shifts

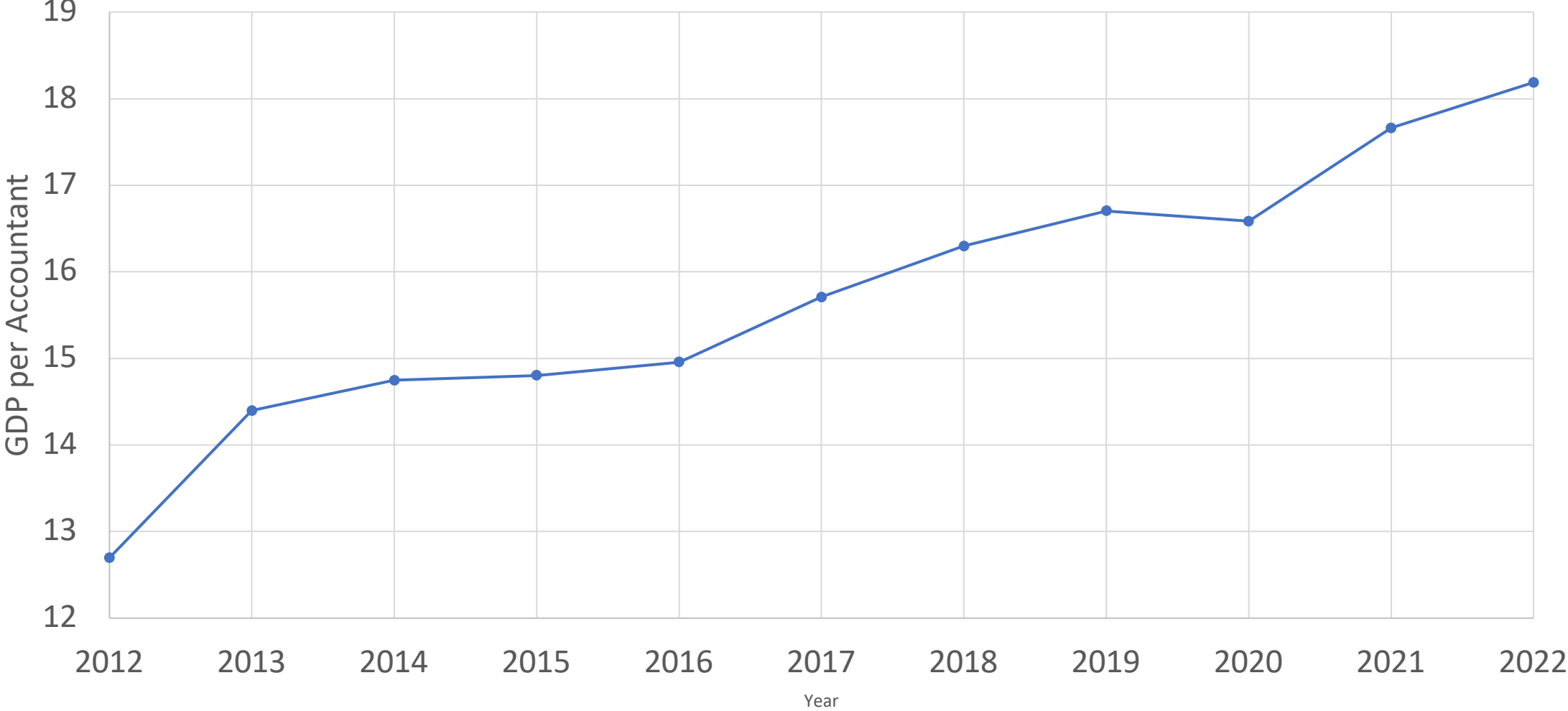
Adam Booker, PhD



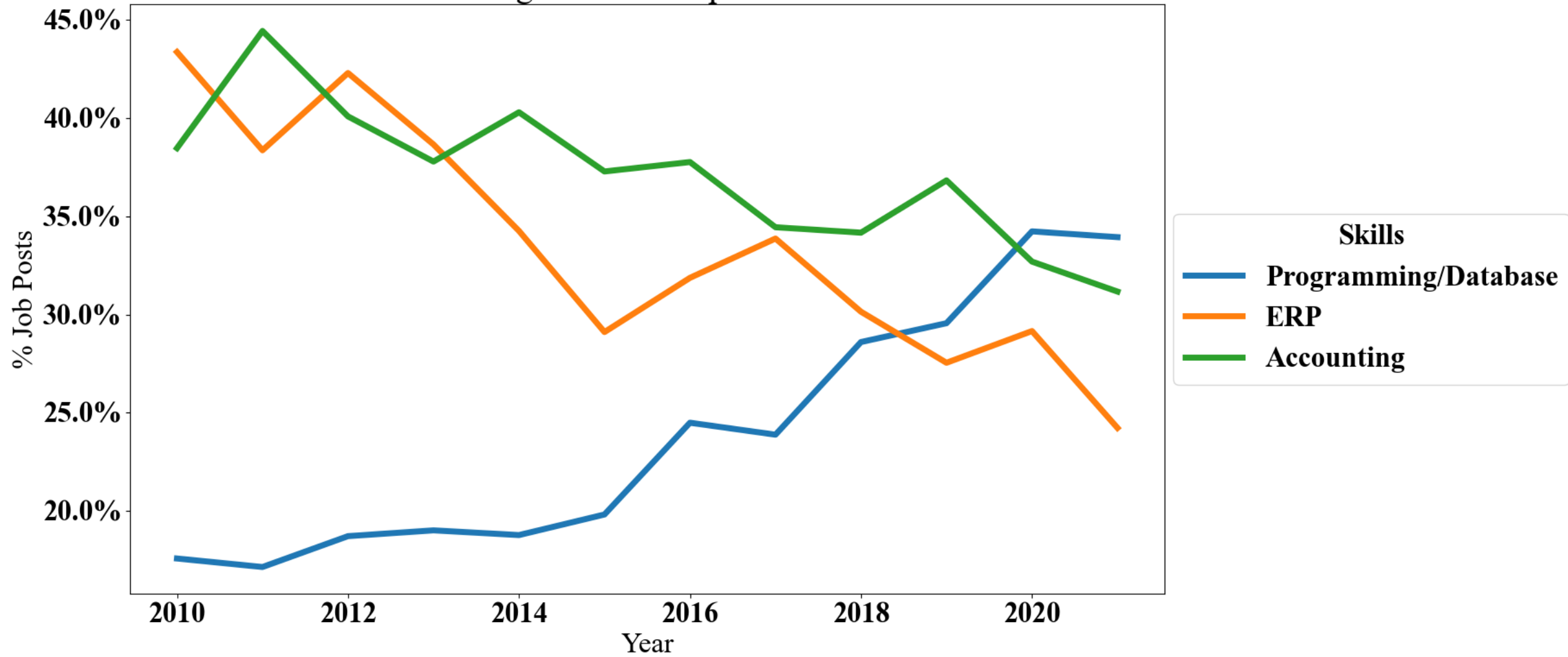
# Number of accountants in the workforce



# Accounting Efficiency Over Time (millions)



### Big 4 Skill Comparison





In the next slides,  
think about how  
technologies might  
make the process  
more efficient



# Financial Statement Preparation and Analysis

**Input** : Raw data from business transactions (sales, purchases, expenses, etc.).



**Process**: Accountants organize this data into structured financial statements: the balance sheet, income statement, statement of cash flows, and statement of changes in equity.



**Output**: Comprehensive financial statements that provide insights into a company's financial health, profitability, cash flows, and equity changes over a specific period.

# Budgeting and Forecasting

**Input:** Historical financial data, market conditions, and company goals.



**Process:** Using past performance data and future expectations, accountants prepare detailed budgets that allocate resources for the upcoming period. They also use forecasting techniques to predict future financial conditions and results.



**Output:** Budget reports for internal use that guide spending, investment, and strategic decisions. Forecasts provide insights into future growth, financial needs, and performance expectations.

# Cost Analysis and Management

**Input:** Detailed cost data related to production, operations, and procurement.'



**Process:** Accountants analyze these costs to identify areas of inefficiency, high expenditure, and opportunities for savings. This includes direct and indirect costs, fixed and variable costs, and product-level costing.



**Output:** Cost analysis reports that help management make decisions on pricing, product development, process improvements, and cost control measures.



# Tax Planning and Compliance

**Input:** Financial earnings, deductible expenses, tax credits, and applicable tax laws.



**Process:** Accountants calculate tax liabilities, identify tax-saving opportunities, and ensure compliance with local, state, and federal tax laws. This involves understanding complex tax regulations and applying them accurately.



**Output:** Tax returns that comply with legal requirements, strategic plans that minimize tax liabilities, and advice on tax-efficient business practices.

# Auditing and Assurance Services


**Input:** Financial statements and related disclosures.



**Process:** Through auditing, accountants independently examine financial records and statements to ensure accuracy, compliance, and fairness in financial reporting. This involves testing documentation, verifying transactions, and evaluating internal controls.



**Output:** Audit reports that provide an opinion on the fairness of the financial statements, enhancing the credibility and reliability of financial information for investors, creditors, and other stakeholders.



If technology is increasing efficiency,  
shouldn't we see a technology skill  
demand increase over time?

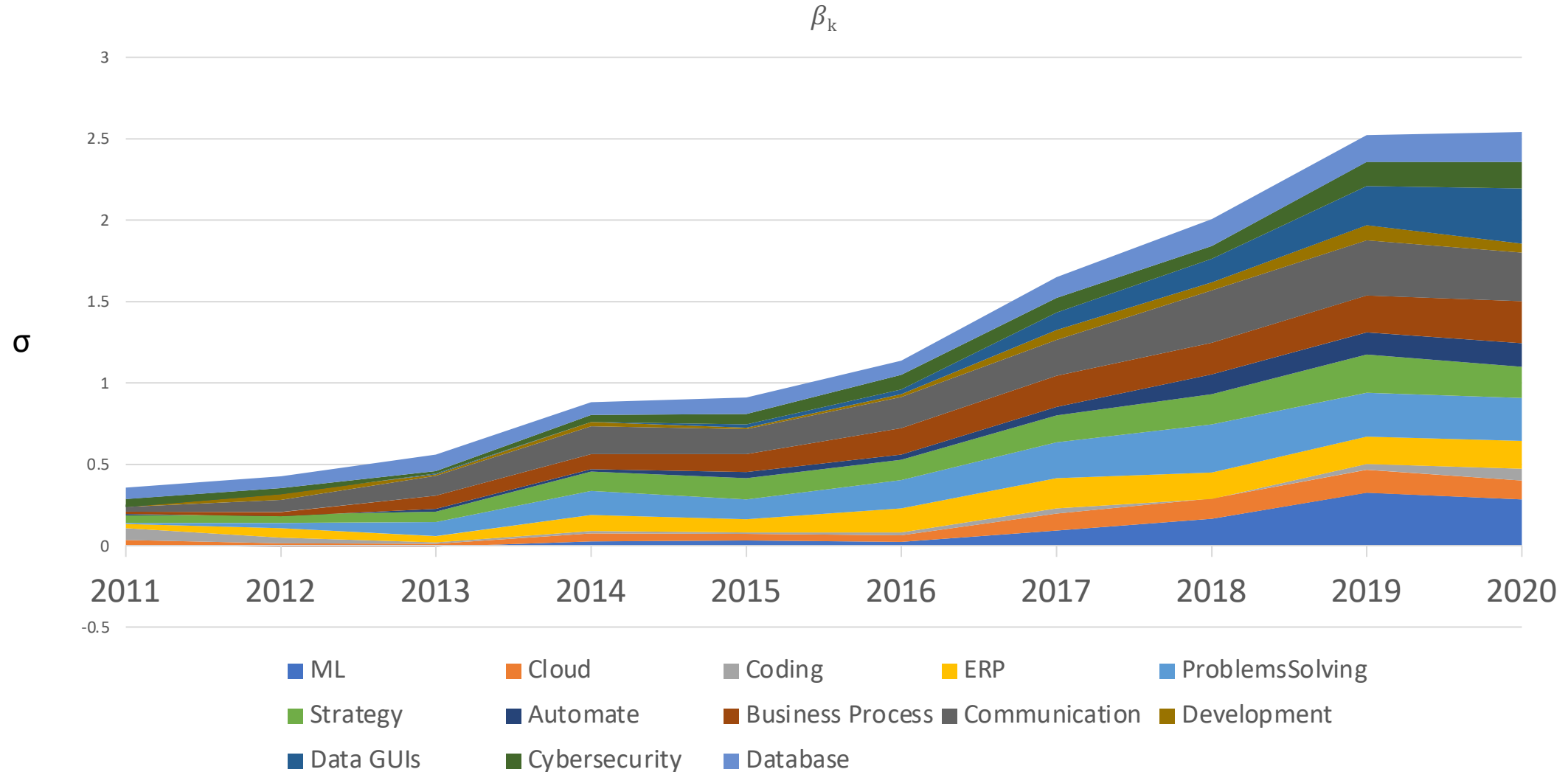
# Controlling for *Location* and *Industry*

## Occupation Coverage Code 13-2011

$$\frac{\text{Skill Exposure} = \text{\# Job Posts with Technology Skill}}{\text{\# Company Accounting Job Posts}} = \sum_k \beta_k \text{Fiscal Year}_k + \sum_i \beta_i \text{LMA Exposure}_i + \sum_j D_j \text{Industry}_j$$

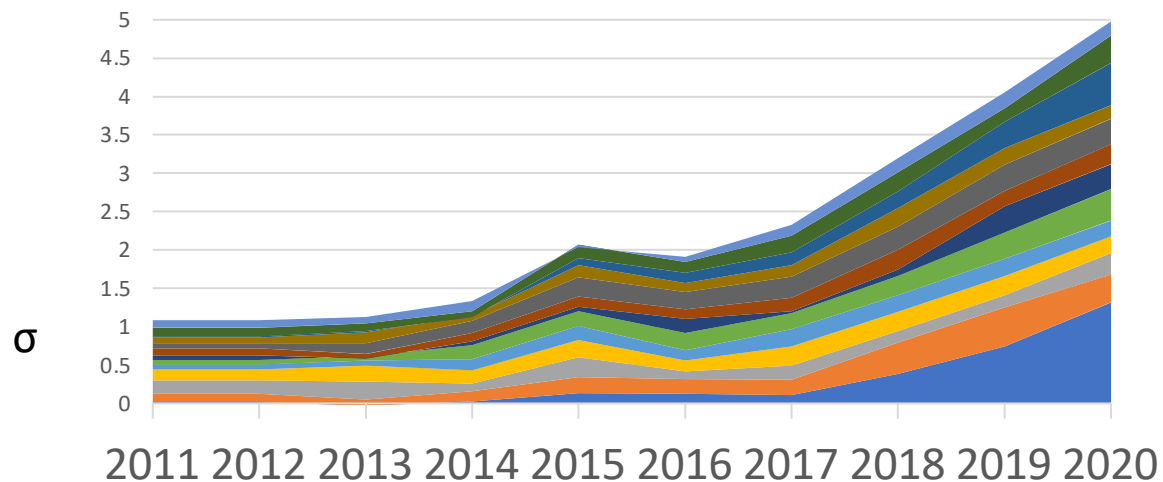
The equation is visually supported by three images: a night view of fireworks, a map of the United States with colored regions, and a photograph of a modern building with a sign that reads 'INDUSTRY CITY'.

$B_{k=2010}$  is the association between skill demand and the year 2010

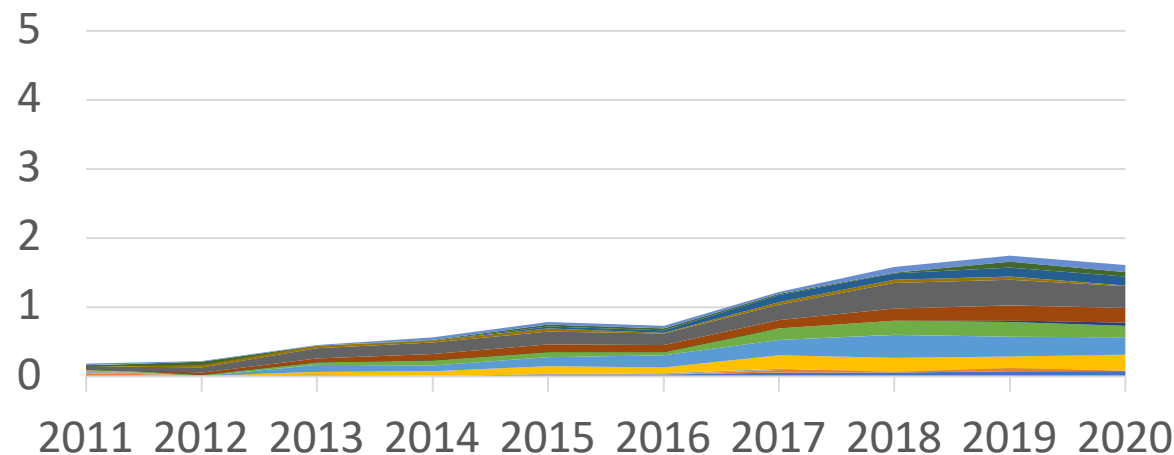


$$\sum_k \beta_k \text{Fiscal Year}_k$$

$\beta_k$  (Largest Companies)



$\beta_k$  (Smallest Companies)



- ML
- Cloud
- Coding
- ERP
- ProblemsSolving
- Strategy
- Automate
- Business Process
- Communication
- Development
- Data GUIs
- Cybersecurity
- Database

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# Automation and Efficiency ● Data Analysis and Insights ● Integrated Systems

- 1. Automation and Efficiency:** Accountants with technology skills can automate routine tasks, leading to more efficient processing of financial data. This automation can reduce errors, save time, and lower operational costs associated with sales activities.
- 2. Data Analysis and Insights:** With strong technology skills, accountants can leverage advanced data analytics tools to identify cost-saving opportunities. They might find ways to optimize inventory management, reduce waste, or negotiate better terms with suppliers.
- 3. Integrated Systems:** Technology-savvy accountants can help integrate various systems (e.g., ERP, CRM, supply chain management) to streamline processes and reduce costs. Improved integration can lead to better demand forecasting, inventory control, and customer relationship management, directly impacting the cost of sales positively.

# Technologies & Culture Related to a Decrease in Cost of Sales

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Machine Learning\*

Cloud

Coding

Database

Cybersecurity

Automation Platforms

Business Process

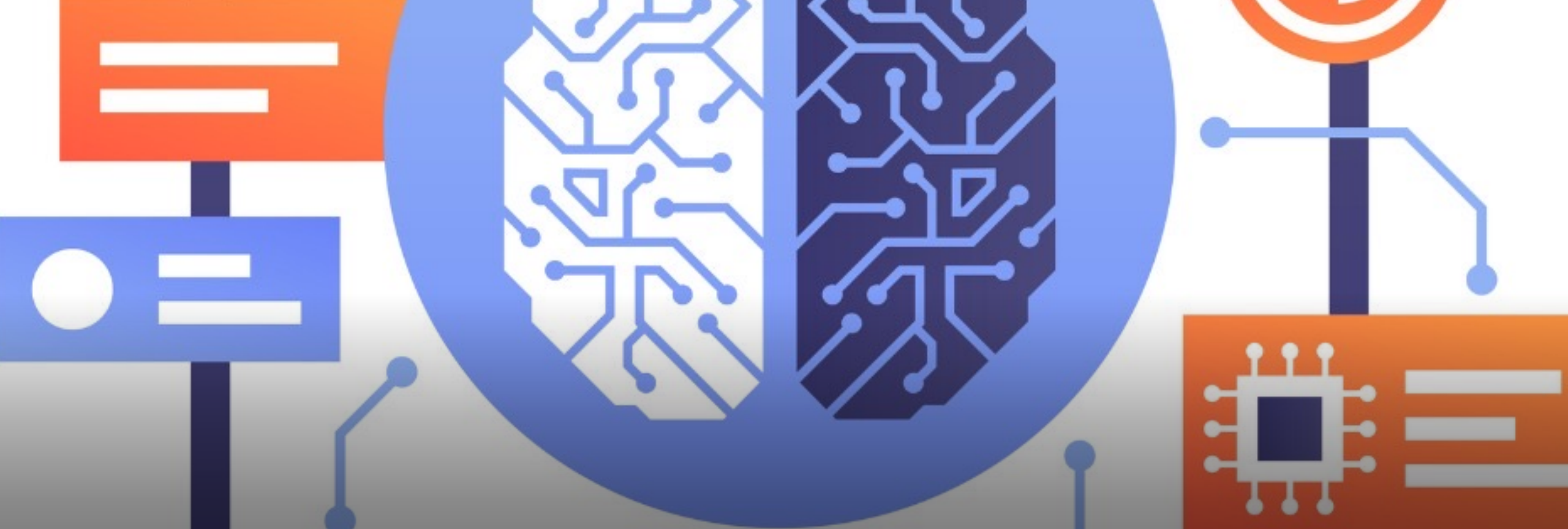
Strategy

Communication/Team

Problem Solving

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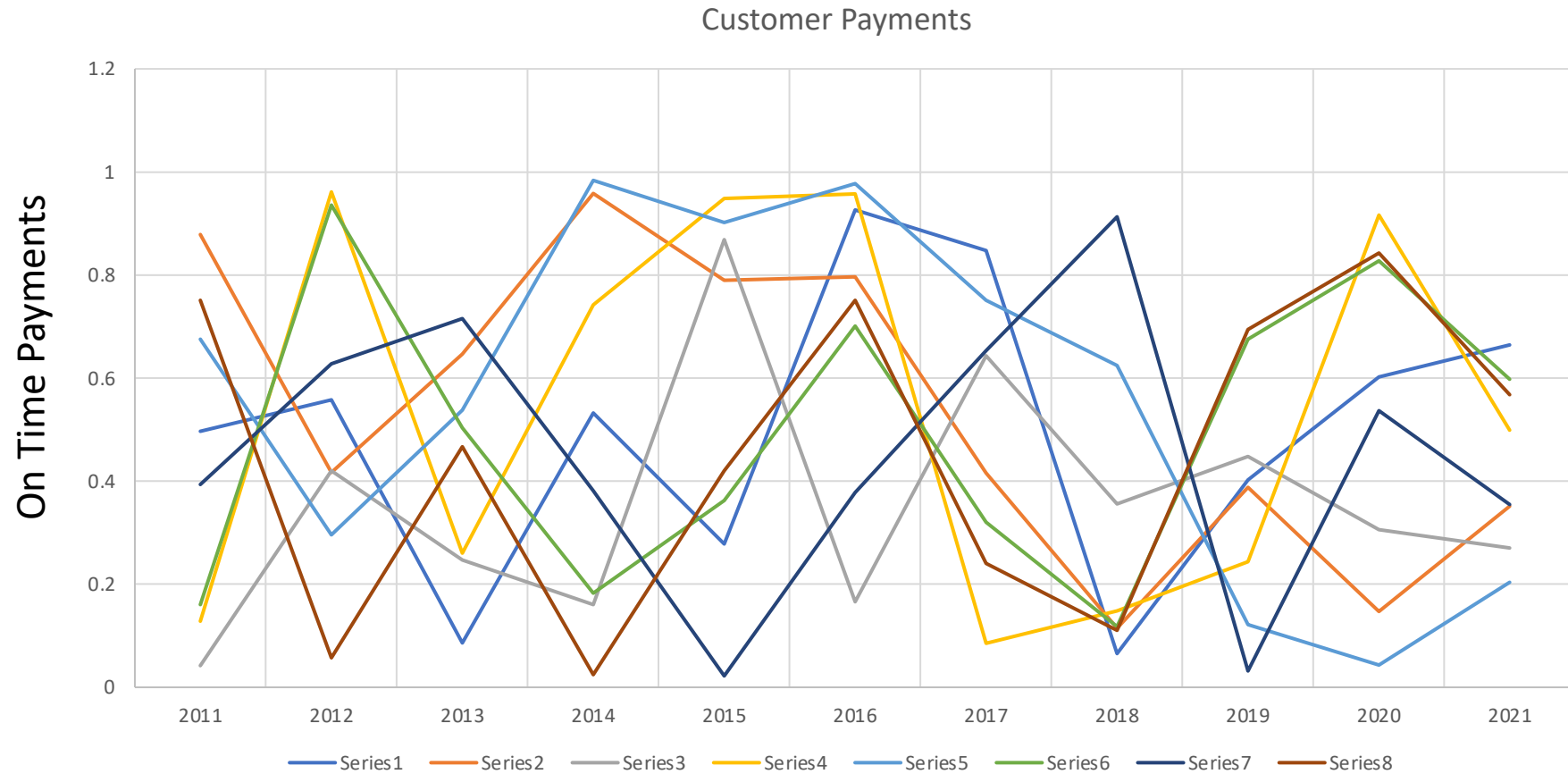
# Machine Learning



# Machine Learning Skills

- Unsupervised Learning
- TensorFlow
- Neural Networks
- Cluster Analysis
- Supervised Learning
- Unsupervised Learning
- Machine Learning
- Natural Language Processing
- Data Science
- Artificial Intelligence
- Classification Algorithms
- Clustering
- Predictive Models
- Deep Learning

# Machine Learning: learn an underlying model of the world



**\$LYFT** CEO: Taylor Swift fans are generous tippers

"There's a crazy stat that blows my mind. I think it's actually speaks very highly of Taylor Swift fans. They tend to Tip three times higher than average"

# Learn how payments are related to customer datapoints

Inputs:

- a) Taylor Swift
- b) Location
- c) Education
- d) Homeowner
- e) Hobbies
- f) Credit Score

Output:

- g) Payment Timeliness

Machine Learning can account for all possible combinations of these variables and learn an underlying model for predicting outcomes.

The model might find the following function:

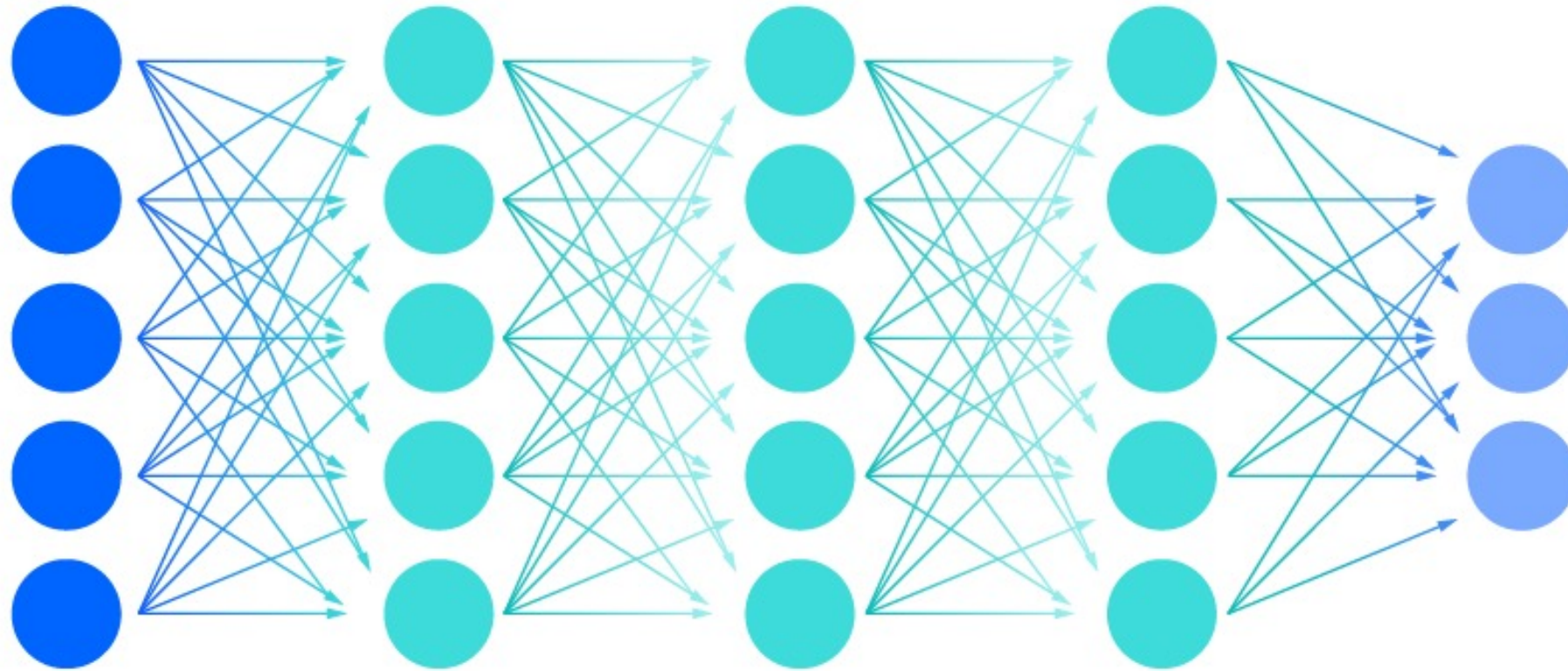
$$g = 3a + 0.2a * 0.4b * 0.3c + 0.2a^2 + 0.3d^4 * 0.2f * 0.3a + 0.9(f+b-e)^2$$

# Deep neural network

Input layer

Multiple hidden layer

Output layer



# Word Frequency Differences (Recent-Past)

- **Machine:** +1.1
- **Learning:** +1.1

AI becomes more mainstream

- **Artificial:** -0.57
- **AI:** +0.55
  
- **Data:** +4.94
- **Analytics:** +2.58
- **Accounting:** -0.60



Cloud

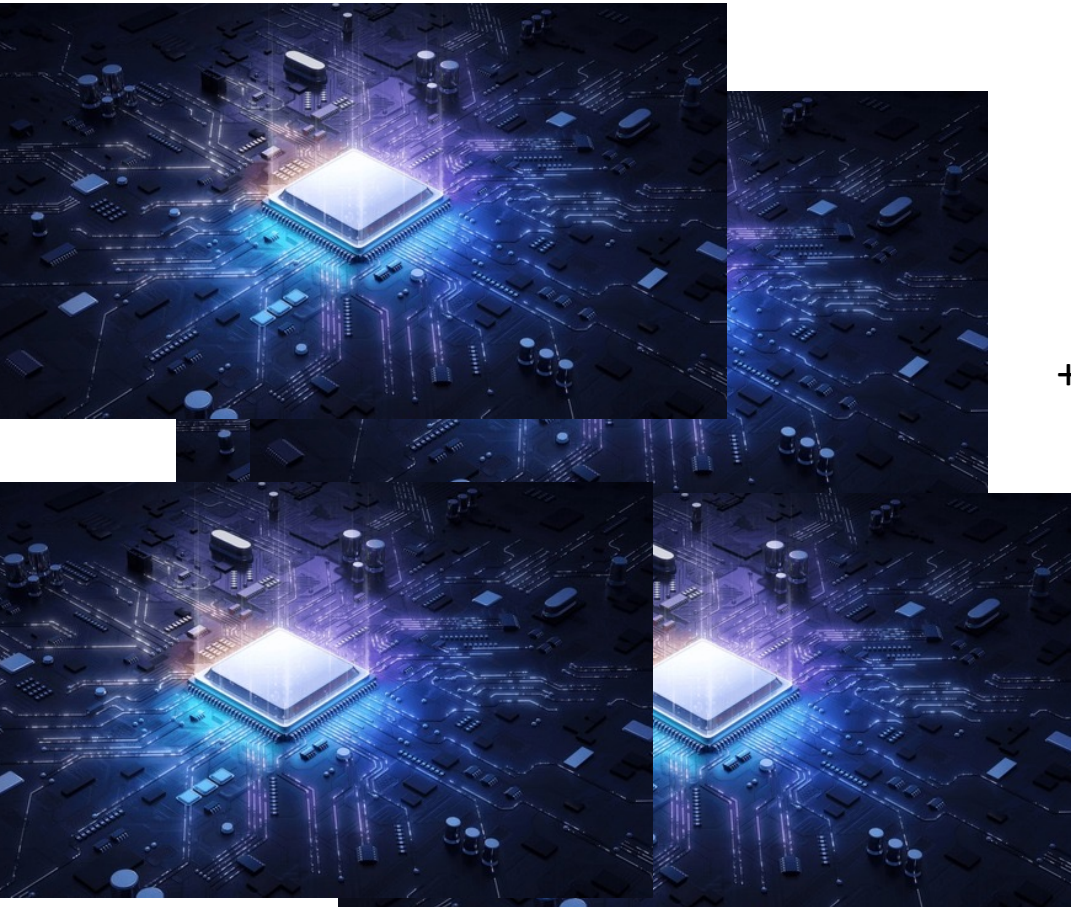


# Cloud Skills

- Cloud Foundry
- AWS Elastic Compute Cloud (EC2)
- AWS CloudFormation
- Apache Tomcat
- Hadoop Cloudera
- Cloudera
- OpenStack
- Cloud Computing
- Virtualization
- Kubernetes
- Cloud architecture
- Microsoft Azure
- VMware

# What is the cloud?

processors + connection + cloud software



## **Automation and Efficiency ● Data Analysis and Insights ● Integrated Systems**

- Centralized Data Access
- Real-time Data Access and Sharing
- Integrated Software Solutions
- Scalability and Flexibility
- Enhanced Collaboration
- Security and Compliance

# Word Frequency Differences (Recent-Past)

- **AWS (Amazon Web Services): +0.085**
- **Azure: +0.082**
  
- **Cloud: -0.945**
- **Computing: -0.057**
- **Virtualization: -0.615**
- **Accounting: -1.459**



Coding

# Coding Skills

- Ruby
- Java
- Scala
- Hypertext Preprocessor (PHP)
- Bash
- Python
- C++
- Data Structures
- Microsoft C#
- Unit Testing
- Object-Oriented Analysis and Design (OOAD)
- JavaScript
- .NET, PERL Scripting Language
- Shell Scripting
- R

## **Automation and Efficiency ● Data Analysis and Insights ● Integrated Systems**

- Automation of Repetitive Tasks (transforming data, data pipelines)
- Custom model add-ins (tensor flow and Excel or Tableau)
- Connecting systems (APIs)
- Understand accounting system implementations
- Understand how new technologies might impact the profession

# Word Frequency Differences (Recent-Past)

- **Programming:** +0.19
- **Python:** +0.52
- **R:** +0.47
  
- **Computer:** -0.13
- **Server:** -0.21
- **Mainframe:** -0.21
- **Accounting:** -0.38



The background features a stylized illustration of automation. It includes several interlocking gears in shades of brown and red, a glowing lightbulb at the top center, and robotic arms with white joints and orange accents. The overall color palette is warm, dominated by oranges, browns, and reds. The text 'Automation Platforms' is centered in the lower half of the image in a white, sans-serif font. Below the text is a solid orange horizontal bar.

# Automation Platforms

# Automation Platforms

- Ansible
- Pega
- Blue Prism
- Puppet
- Chef Infrastructure Automation
- Atlassian JIRA
- UIPath
- Automation Tools

## **Automation and Efficiency ● Data Analysis and Insights ● Integrated Systems**

- Automated Data Entry
- Real-time Financial Reporting
- Streamlined Invoice Processing and Payables/Receivables Management
- Tax Preparation and Compliance
- Payroll Processing
- Audit and Reconciliation
- Enhanced Security and Compliance

# Word Frequency Differences (Recent-Past)

**Robotic:** +0.36

**Efficiency:** +0.34

**Deployment:** +0.04

**Development:** +1.21

**Selling:** -0.5

**Networking:** -0.40

**Accounting:** +1.03



# Cybersecurity



# Cybersecurity Skills

- PCI DSS
- ISO 27001
- ICS Security Standards - NERC CIP
- Vulnerability assessment
- Cryptography
- Security Operations
- Data Security
- Network Security
- Endpoint Protection
- Information Security
- NIST Cybersecurity Framework
- Certified Ethical Hacker
- Penetration Testing
- ERP Security Fundamentals
- SAP Security
- Data Privacy
- Intrusion detection

## **Automation and Efficiency ● Data Analysis and Insights ● Integrated Systems**

- **Preventing Data Breaches**
- **Ensuring Data Integrity**
- **Compliance with Regulations**
- **Efficient Data Management**
- **Enhanced Trust and Reputation**
- **Risk Assessment and Management**
- **Training and Awareness**
- **Strategic Decision Making**

# Word Frequency Differences (Recent-Past)

**Compliance: +0.14**

**Security: +0.63**

**Cybersecurity: +1.17**

**Data: +0.58**

**Testing: +0.20**

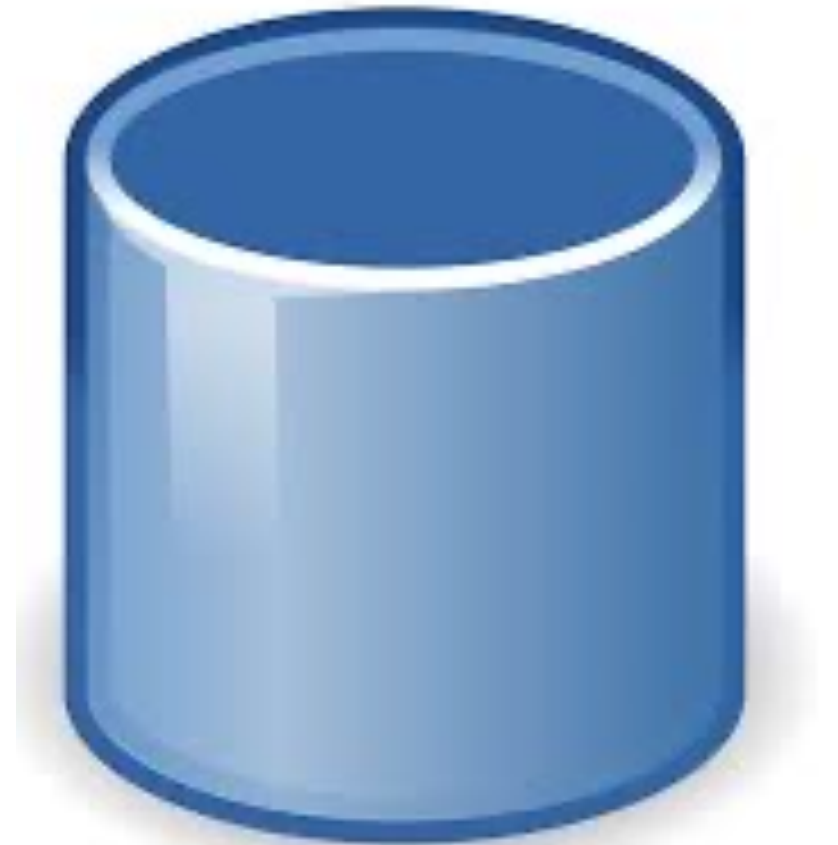
**Reviewer: -0.02**

**Accounting: -0.26**



# Database

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# Database Skills

- Transact-SQL
- Relational Database
- Big Data
- MemSQL
- Extensible Markup Language (XML)
- JSON
- Data Warehousing
- Microsoft SQL
- XBRL
- Performance tuning
- SQL Server
- SQL Server Analysis Services (SSAS)
- SQL
- NoSQL
- MySQL
- MS SQL Database Administration
- Database Administration
- Oracle PL/SQL
- Extraction Transformation and Loading (ETL)
- PostgreSQL
- MongoDB
- SQL\*Loader
- Database Design
- JavaScript Object Notation (JSON)
- XML
- SQL Server Reporting Services (SSRS)
- SQL Plus
- SQLite
- Relational Databases

## **Automation and Efficiency ● Data Analysis and Insights ● Integrated Systems**

- **Efficient Data Retrieval**
- **Data Integrity and Accuracy**
- **Customized Financial Solutions**
- **Scalability and Flexibility**

# Word Frequency Differences (Recent-Past)

**Data: +3.66**

**Analytics: +2.11**

**SQL: +0.51**

**Systems: -0.15**

**Database: -0.15**

**Oracle: -0.07**

**Accounting: -0.71**



Business Process

# Business Process Skills

- Process Refinement
- Business and Processing Documentation
- Business Modeling
- Business Systems Analysis
- Change Management Process
- Business Process Modelling Notation (BPMN)
- Process Improvement
- Process Modeling
- Business Process
- Business Process Modelling
- Business Process Execution Language (BPEL)

## **Automation and Efficiency ● Data Analysis and Insights ● Integrated Systems**

- Streamlined Processes
- Better Integration
- Improved Forecasting and Budgeting
- Enhanced Decision Support
- Risk Management and Compliance
- Value-added Services
- Cross-functional Collaboration
- Technology Optimization

# Word Frequency Differences (Recent-Past)

**Management: +1.79**

**Efficiency: +0.34**

**Operational: +0.38**

**Compliance: +0.67**

**Processes: -0.12**

**Accounting: +1.03**



A man in a dark suit, light blue shirt, and red tie is pointing his right index finger towards the word "STRATEGY". The word is written in large, white, sans-serif capital letters on a semi-transparent grey rectangular background. The background of the image is a solid light blue color.

STRATEGY

# Strategy Skills

- Cloud Strategy
- Strategy Alignment
- Strategy And Planning Data Protection
- Go-to-market Strategy
- Social Media Strategy
- Business Impact Analysis
- Decision Making
- Business Intelligence
- Business Strategy
- Pricing Strategy
- Branding Strategy
- Root Cause Analysis
- Cybersecurity Strategy
- Supply Chain Strategy
- Key Performance Indicators (KPIs)
- Sales Strategy
- IT Strategy
- Market Strategy

## **Automation and Efficiency ● Data Analysis and Insights ● Integrated Systems**

- Prioritizing Resources
- Process Improvement
- Decision Support
- Technology Utilization
- Risk Management
- Compliance and Regulation
- Cross-functional Collaboration
- Long-term Planning and Forecasting

# Word Frequency Differences (Recent-Past)

- **Strategic: 0.11**
- **Planning: 0.02**
- **Objectives: 0.18**
- **Leadership: 0.38**
- **Implementation: 0.03**
- **Optimization: 0.05**
  
- **Accounting: -0.79**

# Communication / Team



# Communication / Team Skills

- Teamwork / Collaboration
- Mentoring
- Thought Leadership
- Oral Communication
- Writing
- Organizational Skills
- Written Communication
- Building Effective Relationships

## **Automation and Efficiency ● Data Analysis and Insights ● Integrated Systems**

- **Clear Communication**
- **Effective Collaboration**
- **Conflict Resolution**
- **Project Management**
- **Adaptability and Flexibility**
- **Building Trust and Rapport**
- **Enhanced Problem-Solving**
- **Professional Development**

# Word Frequency Differences (Recent-Past)

**Collaborate: 0.05**

**Leadership: 0.15**

**Support: 0.24**

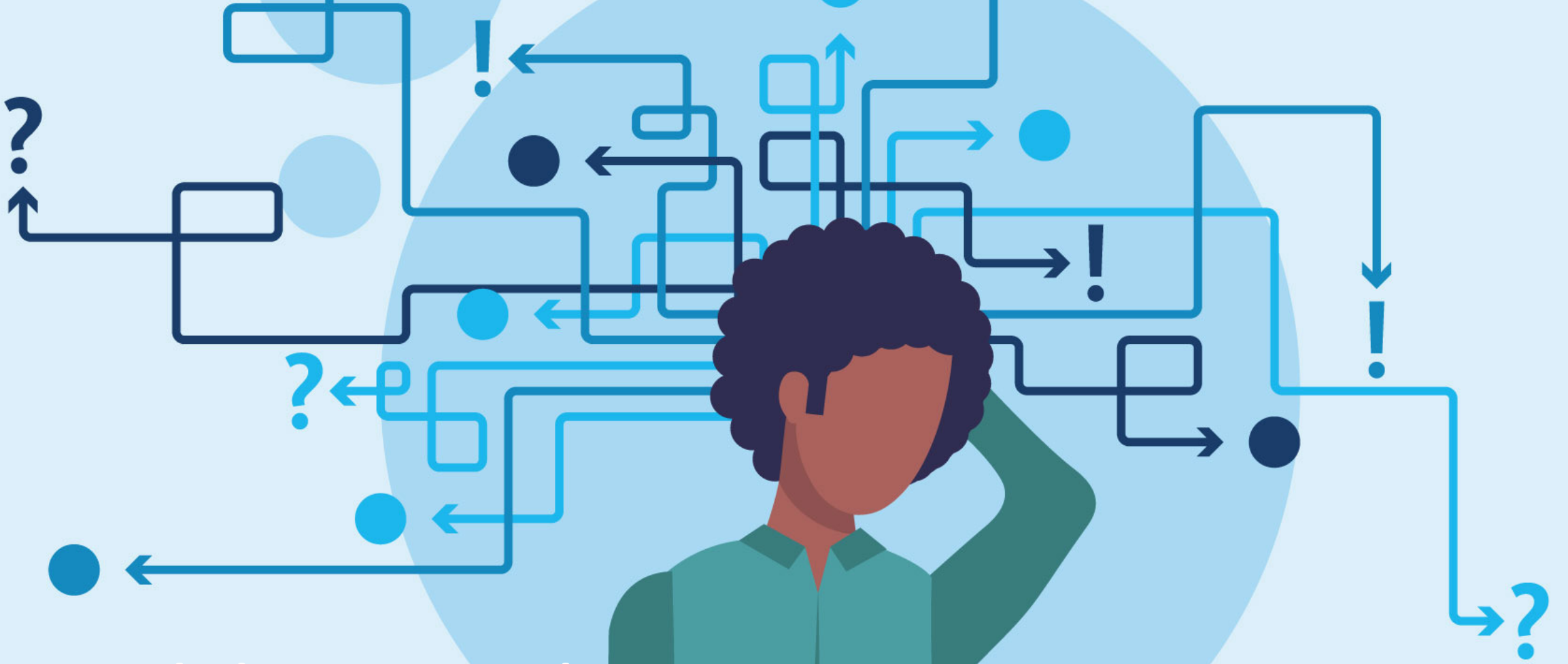
**Relationships: 0.13**

**Communication: -0.071**

**Teamwork: -0.03**

**Accounting: -0.54**





# Problem Solving

# Problem Solving Skills

- Research
- Critical Thinking
- Detail-Oriented
- Analytical Skills
- Creativity

## **Automation and Efficiency ● Data Analysis and Insights ● Integrated Systems**

- **Data Analysis and Interpretation**
- **Troubleshooting and Debugging**
- **Continuous Learning and Professional Development**

# Word Frequency Differences (Recent-Past)

- **Analysis:** +0.11
- **Training:** +0.13
- **Solutions:** +0.12
- **Intelligence:** +0.02
  
- **Innovative:** -0.02
- **Accounting:** -0.52

# Conclusion

- Keenoy (1958)
  - 1900: 1 in 40 employees dealt with record keeping
  - 1940: 1 in 10 employees dealt with record keeping
- Shift toward focus on technology layer
  - Negative association with the word “accounting” except for categories related to automation and business process
- How to best communicate in the language of business?

Thank you

A white, torn paper effect runs horizontally across the bottom of the image, with a jagged, irregular edge. The paper appears to be layered, with some parts overlapping others, creating a sense of depth and texture. The background is a solid black color.



