



Diana Kawarsky
MA, CCP

Diana is President of **The Soft Skills Group Inc.** an on-the-job learning boutique firm based in the Greater Toronto Area, Canada. She is a senior training & development professional with over 20 years of experience in delivery, design & consulting with Fortune 500 companies, Universities & Colleges in Canada, USA, Europe, and Asia.

Diana has worked with organizations in many industries —including finance, legal, health care, telecommunications, manufacturing, transportation, natural resources, not-for-profit and governments and crown corporations. Her experience has breadth from working with a variety of professionals from new hires to seasoned executives, C Suite level, totaling over 20,000 clients to date.

Diana is amongst the top 3% of teaching faculty student rankings at Schulich Executive Education of the Schulich School of Business at York University. She is a Certified Coaching Professional (CCP) working one-on-one in-person and remotely building individual success skills. She also holds an MA in Interdisciplinary Studies.

In 2016 Diana’s first book ***Soft Skills Volume 1***, was published; a clever go-to resource for professionals to make thoughtful choices to improve themselves and set themselves up for success.

In 2019 Diana’s first E-book ***The Soft Cs***, was published; it delivers high impact content with a great sense of humour; providing the insights and tools that you need to put your best self forward.

In 2020 Diana was invited to join the **Harvard Business Review Advisory Council** to provide feedback to editors, preview new content, and weigh in on ideas from Harvard Business Review & wider world of management and leadership.

In 2021 Diana attained the rank of **#26 of Global Gurus** “Top 30” in the Communication category. The Top 30 Gurus, are the World’s Top 30 most influential Professionals Speakers, Trainers and Consultants.

In 2022 Diana launched and hosts the **Soft Skills Salon Podcast**: an audible think-tank where you learn how soft skills make a difference. You will listen to international and diverse voices, both novices and experts. A dynamic chat because, “conversation is the currency of communication”.

Sample of clients Diana has trained globally include:

- Goldman Sachs
- Novartis
- HSBC
- Samsung Corporation
- Tory’s LLP
- Astra Zeneca
- MunichRe
- RBC
- Bank of Montreal
- Sunlife
- Morgan Stanley
- Scotia Financial
- Bank of America
- Telus
- JP Morgan Chase
- Wachovia