

ELA VERESIU

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EDUCATION

- Ph.D. Marketing, *summa cum laude*
2015 Witten/Herdecke University, Witten, Germany
Advisor: Professor Dr. Birger P. Priddat
- i.B.B.A. International Bachelor of Business Administration with Honors
2009 Marketing and Finance Specialization, *With Distinction Graduate*
Schulich School of Business, York University, Toronto, Canada

ACADEMIC APPOINTMENTS

- Associate Professor Marketing Area, Schulich School of Business
July 2020-Present York University, Toronto, Canada
- Assistant Professor Marketing Area, Schulich School of Business
July 2015-June 2020 York University, Toronto, Canada
- Course Instructor Faculty of Liberal Arts & Professional Studies
Jan. 2015-Apr. 2015 York University, Toronto, Canada
- Course Instructor Chair of Strategic Marketing
Apr. 2011-Sept. 2013 Witten/Herdecke University, Witten, Germany

RESEARCH INTERESTS

Ela Veresiu's research program focuses on understanding and promoting consumer diversity and market inclusion at the interplay of identity, technology, branding, and institutions.

REFEREED JOURNAL ARTICLES

(full media coverage available at <http://elaveresiu.com/media>; h-index of 7)

7. Robinson, Thomas Derek, Ela Veresiu, and Ana Babic Rosario (2021), "Consumer Timework," *Journal of Consumer Research*, forthcoming.
6. Robinson, Thomas Derek and Ela Veresiu (2021), "Advertising in a Context Harm Crisis," *Journal of Advertising Special Issue: Advertising and COVID-19*, 50 (3), 221-229.
***Lead Article**
Select Media Coverage: *The Conversation*, *The National Post*
5. Veresiu, Ela and Marie-Agnès Parmentier (2021), "Advanced Style Influencers: Confronting Gendered Ageism in Fashion and Beauty Markets," special issue of *Journal of the Association for Consumer Research: Genders, Markets, and Consumers*, 6 (2), 263-273.
***SSHRC Insight Development Grant; *Schulich Research Fellowship Winner**
Select Media Coverage: *The Conversation*, *National Post*, *Radio Television Suisse*

4. Veresiu, Ela (2020), “The Consumer Acculturative Effect of State-Subsidized Spaces: Spatial Segregation, Cultural Integration, and Consumer Contestation,” *Consumption, Markets & Culture*, 23 (4), 342-360. (Published online in 2018).

3. Veresiu, Ela and Markus Giesler (2018), “Beyond Acculturation: Multiculturalism and the Institutional Shaping of an Ethnic Consumer Subject,” *Journal of Consumer Research*, 45 (October), 553-570.

***Ferber Award Honorable Mention; *Sidney J. Levy Award Winner**

Select Media Coverage: *The Conversation, Foreign Affairs*

2. Castilhos, Rodrigo B., Pierre-Yann Dolbec, and Ela Veresiu (2017), “Introducing a Spatial Perspective to Analyze Marketing Dynamics,” *Marketing Theory*, 17 (1), 9-29.

***Lead Article *Authors listed alphabetically**

1. Giesler, Markus and Ela Veresiu (2014), “Creating the Responsible Consumer: Moralistic Governance Regimes and Consumer Subjectivity,” *Journal of Consumer Research*, 41 (October), 840-857.

***Featured in Marketing Science Institute Top Articles to Read**

Select Media Coverage: *Fast Company, Pacific Standard, The Baffler, HuffPost, Science Daily*

PEER REVIEWED BOOK CHAPTERS

4. Bardhi, Fleura, Ela Veresiu, Marius Luedicke, and Zahra Sharifonnasabi (2023), “Global Mobilities,” in *Consumer Culture Theory 2nd Edition*, eds. Eric J. Arnould, David Crockett, Craig J. Thompson, and Michelle Weinberger, Thousand Oaks, CA: Sage Publishing.

3. Veresiu, Ela (2022), “Consumer Culture,” in *Handbook of Consumer Psychology 2nd Edition*, ed. Cait Lamberton, Derek Rucker, and Stephen Spiller, forthcoming.

2. Veresiu, Ela, Thomas Derek Robinson, and Ana Babic Rosario (2021), “Marketing and Nostalgia: Unpacking the Past and Future of Marketing and Consumer Research on Nostalgia,” in *Intimations of Nostalgia: Multidisciplinary Explorations of an Enduring Emotion*, ed. Michael Hviid Jacobsen, 171-190.

1. Veresiu, Ela and Markus Giesler (2018), “Neoliberalism and Consumption,” in *Consumer Culture Theory*, eds. Eric J. Arnould and Craig J. Thompson, Thousand Oaks, CA: Sage Publishing, 255-275.

PEER REVEIWED BOOK REVIEWS

1. Veresiu, Ela (2020), “Materializing difference: consumer culture, politics, and ethnicity among Romanian Roma,” *Consumption Markets & Culture*, 24 (5), 514-515.

MARKETING SCIENCE INSTITUTE WORKING PAPER SERIES

1. Giesler, Markus, Ela Veresiu, and Ashlee Humphreys (2019), “How Consumer Empathy Drives Platform Success,” <https://www.msi.org/working-papers/how-consumer-empathy-drives-platform-success-2/>

MANUSCRIPTS UNDER REVIEW

3. Hochstein, Rachel, Ela Veresiu, and Colleen Harmeling, “Self-Centered Care Consumption: How Consumers Prioritize Themselves,” submitted to *Journal of Consumer Research*.

2. Robinson, Thomas Derek, Jessica Chelekis, and Ela Veresiu, “Consuming to Sleep,” resubmitted to *Journal of Consumer Research*.

1. Veresiu, Ela, “Delegitimizing Racialized Brands,” preparing revision, *Journal of the Association for Consumer Research*.

GRANTS/SCHOLARSHIPS

2019-2022 Primary Investigator, SSHRC Insight Development Grant (\$51,405 CAD)
“Female Empowerment: Older Women, Social Media, and the Ageist Fashion Industry”

2021 Transformative Consumer Research Grant, The Association for Consumer Research (\$500 USD)
“Relationship Substitutes: How (Over) Consuming Digital Influencer Content Impacts Consumer Wellbeing”

2019 Schulich Research Fellowship, York University (\$2,500 CAD)

2010-2015 Graduate Fellowship and Full Tuition Scholarship, Witten/Herdecke University (€90,000 EUR)

2010-2013 Travel Grants, Witten/Herdecke University (€8,000 EUR)

2007 Ontario International Education Opportunity Scholarship (\$2,500 CAD)

2005 York University Entrance Scholarship (\$2,000 CAD)

HONORS, AWARDS AND DISTINCTIONS

2022 30 Over 30 Marketing Professors in Canada, Marketing News Canada
Reviewer, Time-sharing Experiments for the Social Sciences (TESS), funded by the National Science Foundation
Track Co-Chair, American Marketing Association (AMA) Winter Academic Conference, Las Vegas, NV
Track Co-Chair, American Marketing Association (AMA) Summer Academic Conference, Chicago, IL
Co-Chair, Qualitative Data Analysis (QDA) Workshop, Corvallis, OR

2021 Editorial Review Board Member, Journal of Consumer Research
Track Co-Chair, American Marketing Association (AMA) Winter Academic Conference, St. Pete Beach, FL
Co-Chair, Virtual Qualitative Data Analysis (QDA) Workshop

- Reviewer, Alden G. Clayton Dissertation Proposal Award, Marketing Science Institute
 Reviewer, Mitacs Accelerate Internship Program, Canada
 Faculty Mentor, ACR/Sheth Doctoral Symposium, Virtual
- 2020 York University Research Leader Award
 Associate Editor, Association for Consumer Research (ACR) North American Conference, Paris, FR
 Grant Proposal Reviewer, Swiss National Science Foundation
 Reviewer, Howard Dissertation Award, AMA
- 2019 Ferber Award Honorable Mention
 Sidney J. Levy Award Winner
 Editorial Review Board Member, Consumption Markets & Culture
 Reviewer, Howard Dissertation Award, AMA
 Keynote Co-Speaker, QDA Workshop, Montreal, CA
 Faculty Mentor, QDA Workshop, Montreal, CA
 Program Committee, Consumer Culture Theory (CCT) Conference, Montreal, CA
 Track Co-Chair, AMA Winter Academic Conference, Austin, TX
- 2018 Reviewer, Howard Dissertation Award, AMA
 Faculty Mentor, Global CCT PhD Students Group, Odense, Denmark
 Faculty Mentor, North American Doctoral Research Colloquium, Toronto, CA
 Program Committee, ACR Conference on Gender, Marketing, and Consumer Behavior, Dallas, TX
- 2017 York University Research Leader Award
 Faculty Mentor, ACR Doctoral Symposium, San Diego, CA
 Faculty Mentor, QDA Workshop, Long Beach, CA
 Program Committee, CCT Conference, Irvine, CA
- 2016 30 Under 30 Marketing Leader Winner, Marketing Magazine
- 2015 Weber Shandwick Schulich Marketers Rising Star Award
 Faculty Mentor, ACR Doctoral Student Symposium, New Orleans, LA
 Program Committee, CCT Conference, University of Arkansas, AR
 Participant, Inaugural Women in Marketing Leadership Conference, New York, NY

INVITED TALKS

- 2021 “PhD Seminar: Consumer Culture Theory,” Questrom School of Business, Boston University, Nov. 19.
- “Delegitimizing Racialized Brands,” Institute of Marketing and Communication Management of the Università della Svizzera italiana, Lugano, Switzerland, Oct. 8.

- 2021 “Confronting Gendered Ageism Online,” Scholars' Hub @ Home, York University, August 4.
- “PhD Seminar: Application of Qualitative Methods,” Lundquist College of Business, University of Oregon, May 7.
- “Consuming Sleep: Marketized Timeflow Disruption,” Business School, City University London, U.K., Jan. 14.
- 2020 “Racialized Brands: A By-Product of Cultural Branding,” Lisle and Roslyn Payne Research Symposium, Eller College of Management, University of Arizona, AZ, Jan. 31.
- “Strategic Image Management: The Materialization of Popular Memories in Historical Servicescapes,” Florida State University, FL, Feb. 28.
- “Consumer Timework,” Schulich School of Business, York University, CA, Apr. 24.
- “Consumer Timework,” Business School, City University London, U.K., May 04.
- “Consumer Timework,” Vrije Universiteit Amsterdam, NL, June 17.
- “The Spatial-Temporal Shaping of Consumption,” University of Wisconsin-Madison, WI, Postponed.
- “Consuming Sleep: Marketized Timeflow Disruption,” King’s Business School, London, U.K., Dec.8.
- 2019 “Advanced Style Influencers: How Mature Women Reassemble Gender, Age, and Retirement in Digital Markets,” University of Connecticut, CT, Nov. 01.
- 2018 “Shaping the Empathetic Consumer Subject: An Analysis of the Uber Ride-Hailing Platform,” HEC Lausanne, Switzerland, Feb. 02.
- 2017 “Market Mediated Multiculturalization: The Institutional Shaping of an Ethnic Consumer Subject,” and “Consumer Culture Theorizing,” Edwards School of Business, University of Saskatchewan, CA, Sept. 29.
- 2015 “Shifting to a Platform Business: How Empathy Mitigates Consumer Risk,” John Molson School of Business, Concordia University, Montreal, CA, Nov. 27.
- 2012 “Reclaiming Hitler's Hill: Commercial Mythmaking as a Collaborative Process,” University Lille 2 Droit et Santé and Skema Business School, FR, July 14.

- 2012 “Becoming a Wizard: Managing the Liminality Between Muggle & Magic,” and “Ethnic Entrepreneurs: Global City Consumer Acculturation in Anthropological Perspective,” PhD CRiAC Colloquium and Seminar, University of Bath School of Management, U.K., May 9.

REFEREED CONFERENCE PROCEEDINGS

17. Hochstein, Rachel E., Colleen M. Harmeling, and Ela Veresiu (2021), “Self-Care: How Consumers Balance Personal Well-Being with the Needs of Others,” in *NA-Advances in Consumer Research*, Vol.49, ed. Tonya Williams Bradford, Anat Keinan, and Matt Thompson, Duluth, MN: Association for Consumer Research, forthcoming.
16. Veresiu, Ela and Marie-Agnes Parmentier (2020), “#Instagrannies?: How Mature Women Reassemble Aging, Fashion and Retirement in Digital Times,” in *NA-Advances in Consumer Research*, Vol.48, ed. Jen Argo, Hope Schau, and Tina M. Lowrey, Duluth, MN: Association for Consumer Research, 880-885.
15. Veresiu, Ela (2019), “Racialized Brands: A By-Product of Cultural Branding,” in *NA-Advances in Consumer Research*, Vol.47, ed. Rajesh Bagchi, Lauren Block, and Leonard Lee, Duluth, MN: Association for Consumer Research, 315-319.
14. Veresiu, Ela and Markus Giesler (2018), “Consumer Enactment of Devaluing Marketplace Myths: Insights from a Multi-sited Ethnography of Gypsies,” in *NA-Advances in Consumer Research*, Vol.46, ed. Andrew Gershoff, Robert Kozinets, and Tiffany White, Duluth, MN: Association for Consumer Research.
13. Ertimur, Burcak, Ela Veresiu and Markus Giesler (2018), “Trading Crypto Currency: The Ideological Shaping of Consumer Financial Decision Making” in *NA-Advances in Consumer Research*, Vol.46, ed. Andrew Gershoff, Robert Kozinets, and Tiffany White, Duluth, MN: Association for Consumer Research, 288-292.
12. Veresiu, Ela, Ana Babic Rosario, and Thomas Derek Robinson (2018), “Nostalgicising: A Performative Theory of Nostalgic Consumption,” in *NA-Advances in Consumer Research*, Vol.46, ed. Andrew Gershoff, Robert Kozinets, and Tiffany White, Duluth, MN: Association for Consumer Research, 823-824.
11. Veresiu, Ela and Markus Giesler (2016), “Market-Mediated Multiculturalization: The Institutional Shaping of the Ethnic Consumer Subject,” in *NA-Advances in Consumer Research*, Vol.44, ed. Page Moreau and Stefano Puntoni, Duluth, MN: Association for Consumer Research, 257-263.
10. Brunk, Katja H., Benjamin J. Hartmann, and Ela Veresiu (2016), “The Politicization of Markets: Exploring the Interplay Between Politics and Markets,” in *NA-Advances in Consumer Research*, Vol.44, ed. Page Moreau and Stefano Puntoni, Duluth, MN: Association for Consumer Research, 257.

9. Giesler, Markus, Ela Veresiu, and Ashlee Humphreys (2015), "Designing a Sharing Economy through the Process of Market Empathization," in *NA-Advances in Consumer Research*, Vol.43, ed. Kristin Diehl and Carolyn Yoon, Duluth, MN: Association for Consumer Research, 152-156.
8. Veresiu, Ela, Pierre-Yann Dolbec, and Rodrigo Castilhos (2014), "Conceptualizing the Space of Markets: How Spatiality Influences Market Dynamics," in *NA-Advances in Consumer Research*, Vol. 42, ed. June Cotte and Stacy Wood, 265-270.
7. Brunk, Katja H., Luca M. Visconti and Ela Veresiu (2013), "Expanding the Theoretical Boundaries of Consumer Acculturation: Investigating the Role of Institutional Forces and Nostalgia," in *NA-Advances in Consumer Research*, Vol. 41, ed. Simona Botti and Aparna Labroo, 94.
6. Veresiu, Ela and Markus Giesler (2013), "Fiddler on the Street: How Roma Refugees Enact Host Cultural Images of Nostalgic Otherness," in *NA-Advances in Consumer Research*, Vol. 41, ed. Simona Botti and Aparna Labroo, 94-99.
5. Veresiu, Ela (2012), "Myth Market Collaboration: Transforming a Culturally Contaminated Area into a Thriving Tourism Market," in *NA-Advances in Consumer Research*, Vol. 40, ed. Zeynep Gürhan-Canli, Cele Otnes, and Rui Zhu, Duluth, MN: Association for Consumer Research, 129-133.
4. Veresiu, Ela, Luca Visconti and Markus Giesler (2011), "Servicescapes: Spaces of Representation and Dispute in Ethnic Consumer Identity Construction," Special Session Summary, in *NA-Advances in Consumer Research*, Vol. 39, ed. Rohini Ahluwalia, Tanya Chartrand, and Rebecca Ratner, Duluth, MN: Association for Consumer Research, 125-129.
3. Veresiu, Ela and Markus Giesler (2011), "Ethnic Entrepreneurship: Creating an Identity-Enhancing Assemblage of Public and Private Servicescapes in the Global City," in *NA-Advances in Consumer Research*, Vol. 39, ed. Rohini Ahluwalia, Tanya Chartrand, and Rebecca Ratner, Duluth, MN: Association for Consumer Research, 125-126.
2. Veresiu, Ela and Markus Giesler (2011), "Ethnic Entrepreneurs: The Identity-Enhancing Tactics of Global City Consumption," in *NA-Advances in Consumer Research*, Vol. 38, ed. Darren W. Dahl, Gita V. Johar, and Stijn M.J. van Osselaer, Duluth, MN: Association for Consumer Research, 69-71.
1. Veresiu, Ela and Markus Giesler (2011), "Consuming the City: How Global Structures Facilitate Resistance to Ethnic Co-optation," in *E-Advances in Consumer Research*, Vol. 9, ed. Alan Bradshaw, Chris Hackley, and Pauline Maclaran, Duluth, MN: Association for Consumer Research, 48-49.

CONFERENCE PARTICIPATION

Invited Panels

1. “Rethinking Informal Markets,” chaired by Apoorv Khare, Participants: Ela Veresiu, Giridhar.V., Ram Manohar Vikas, Ramendra Singh, Apoorv Khare, ICMD 2021: 16th Biennial Conference of The International Society of Markets and Development, Trichy, India.

Chaired Special Sessions

15. “Caregiving: Navigating Tensions of Caring for Self and Others,” co-chaired with Rachel E. Hochstein and Colleen M. Harmeling (2021), ACR North American Conference, Seattle, WA.

14. “Latest Insights on Social Responsibility in Today’s Marketplace,” co-chaired with Ana Babic Rosario (2021), AMA Winter Academic Conference, Virtual.

13. “Re-Examining Consumer Identity on Digital Platforms,” co-chaired with Linda Tuncay Zayer and Marie-Agnes Parmentier (2020), ACR North American Conference, Paris, FR.

12. “Consumers, Small-Scale Entrepreneurs, and the Transformation of Markets,” co-chaired with Pierre-Yann Dolbec (2020), AMA Winter Academic Conference, San Diego, CA.

11. “Revisiting Retro Branding and Nostalgia Marketing,” co-chaired with Ana Babic Rosario and Thomas Derek Robinson (2019), AMA Winter Academic Conference, Austin, TX.

10. “Technological Systems in the Making: Techno Social Imaginaries,” co-chaired with Behice Ece Ilhan and Ahmet Suerdem (2017), CCT Conference, University of California at Irvine, CA.

9. “The Politicization of Markets: Exploring the Interplay Between Politics and Markets,” co-chaired with Katja H. Brunk and Benjamin J. Hartmann (2016), ACR North American Conference, Berlin, GER.

8. “Consumer Culture Theorists’ Role in the Big Data Movement,” co-chaired with Henri Weijo (2016), CCT Conference, Skema Business School, Lille, FRA.

7. “Scrutinizing the So-Called Sharing Economy,” co-chaired with Anton Siebert (2015), CCT Conference, University of Arkansas, Fayetteville, AR.

6. “The Space for Markets: Exploring the Role of Sociospatial Relations on Market Dynamics,” co-chaired with Rodrigo Castilhos and Pierre-Yann Dolbec (2014), CCT Conference, Aalto University, Helsinki, FIN.

5. “Expanding the Theoretical Boundaries of Consumer Acculturation: Investigating the Role of Institutional Forces and Nostalgia,” co-chaired with Katja H. Brunk and Luca M. Visconti (2013), ACR North American Conference, Chicago, IL.

4. “The Value of Using Neo-Institutional Theory to Explore Changes in Markets and Consumption Fields,” co-chaired with Anton Siebert (2013), CCT Conference, University of Arizona, Tucson, AZ.

3. “Advancing the Theoretical and Managerial Boundaries of Market Creation,” co-chaired with

Anton Siebert (2013), AMA Winter Academic Conference, Las Vegas, NV.

2. “Expanding the Theoretical Boundaries of Commercial Mythmaking,” (2012), CCT Conference, University of Oxford, Oxford, UK.

1. “Servicescapes: Spaces of Representation and Dispute in Ethnic Consumer Identity Construction,” co-chaired with Luca M. Visconti and Markus Giesler (2011), ACR North American Conference, St. Louis, MO.

Knowledge Forum Participation

3. (2022), “Navigating the Consumer Responsibilization/Abdication Dichotomy,” Consumer Culture Theory Conference, Oregon State University, Corvallis, OR.

2. (2019), “Consumption Ideology,” in *NA-Advances in Consumer Research*, Vol.47, ed. Rajesh Bagchi, Lauren Block, and Leonard Lee, Duluth, MN: Association for Consumer Research, forthcoming.

1. (2019), “Assembling Impact: Learning From Consumer Research’s Institutional Entrepreneurs,” in *NA-Advances in Consumer Research*, Vol.47, ed. Rajesh Bagchi, Lauren Block, and Leonard Lee, Duluth, MN: Association for Consumer Research, forthcoming.

Roundtable Participation

3. (2018), “Exploring the Epistemological Space for Fairytale Transformations: A Consumer Culture Theory Perspective of Social Change and Justice,” Consumer Culture Theory Conference, University of Southern Denmark, Odense, DEN.

2. (2013), “Consumption and Heritage,” in *NA-Advances in Consumer Research*, Vol. 41, ed. Simona Botti and Aparna Labroo, Duluth, MN: Association for Consumer Research, 781.

1. (2012), “Market System Dynamics: the Value of and the Open Questions Associated With Studying Markets in Consumer Culture Theory,” in *NA-Advances in Consumer Research*, Vol. 40, eds. Zeynep Gürhan-Canli, Cele Otnes, and Rui (Juliet) Zhu, Duluth, MN: Association for Consumer Research, 1096-1097.

Conference Presentations

45. Veresiu, Ela and Marie-Agnes Parmentier (2022), “Building Inclusive Brands,” JAMS Thought Leader Forum, King's College London, UK.

44. Veresiu, Ela and Marie-Agnes Parmentier Consumer Culture Theory Conference (2022), “Building Inclusive Brands to Disrupt the Fashion and Beauty Institutions,” Oregon State University, Corvallis, OR.

43. Veresiu, Ela (2022), “Delegitimizing Racialized Brands,” Oregon State University, Corvallis, OR.

42. Robinson, Thomas Derek, Jessica Chelekis, and Ela Veresiu, "Disruptive Sleep," Oregon State University, Corvallis, OR.
41. Hochstein, Rachel E., Ela Veresiu, and Colleen M. Harmeling (2022), "Self-Centered Care Consumption: How Consumers Prioritize Themselves," Oregon State University, Corvallis, OR.
40. Hochstein, Rachel E., Colleen M. Harmeling, Ela Veresiu (2022), "Self-Centered Care Consumption: How Wellness Markets Help Consumers Prioritize the Self," AMA Winter Academic Conference, Las Vegas, NV.
39. Robinson, Thomas Derek, Jessica Chelekis, and Ela Veresiu, "Consuming to Sleep," AMA Winter Academic Conference, Las Vegas, NV.
38. Hochstein, Rachel E., Colleen M. Harmeling and Ela Veresiu (2021), "Self-Care: How Consumers Balance Personal Well-Being with the Needs of Others," ACR North American Conference, Virtual.
37. Veresiu, Ela and Marie-Agnes Parmentier (2020), "#Instagrannies?: How Mature Women Reassemble Aging, Fashion and Retirement in Digital Times," ACR North American Conference, Virtual.
36. Veresiu, Ela and Markus Giesler (2020), "Strategic Image Management: The Materialization of Popular Memories in Historical Servicescapes," AMA Winter Academic Conference, San Diego, CA.
35. Giesler, Markus, Ela Veresiu, Nicholas Pendarvis, Amber Epp, Marius K. Luedicke, and Ashlee Humphreys (2020), "Hey Google: How Smart Brands Modulate Consumer Worlds," AMA Winter Academic Conference, San Diego, CA.
34. Giesler, Markus, Ela Veresiu, Nicholas Pendarvis, Amber Epp, Marius K. Luedicke, and Ashlee Humphreys (2019), "Hey Google: How Smart Brands Modulate Consumer Worlds," The Future of Brands Conference, Columbia University, NYC, NY.
33. Veresiu, Ela (2019), "Racialized Brands: A By-Product of Cultural Branding," ACR North American Conference, Atlanta, GA.
32. Veresiu, Ela (2019), "Myth Market Justification: How Racialized Brands Maintain Legitimacy," CCT Conference, Concordia University, Montreal, CA.
31. Veresiu, Ela and Markus Giesler (2019), "Sustaining Contested Institutional Fields: The Materialization of Popular Memories in Historical Servicescapes," NITMKG2: Bringing Institutional Theory to Marketing, ISC Business School, Paris, France.
30. Rosario, Ana Babic, Ela Veresiu, and Thomas Derek Robinson (2019), "The Age of Consumer Nostalgia: Why Marketers Should Tread Carefully Despite the Popularity of Retro," AMA Winter Academic Conference, Austin, TX.

29. Veresiu, Ela and Markus Giesler (2018), "Consumer Enactment of Devaluing Marketplace Myths: Insights from a Multi-sited Ethnography of Gypsies," ACR North American Conference, Dallas, TX.
28. Ertimur, Burcak, Ela Veresiu and Markus Giesler (2018), "Trading Crypto Currency: The Ideological Shaping of Consumer Financial Decision Making," ACR North American Conference, Dallas, TX.
27. Veresiu, Ela, Ana Babic Rosario, and Thomas Derek Robinson (2018), "Nostalgicising: A Performative Theory of Nostalgic Consumption," ACR North American Conference, Dallas, TX.
26. Veresiu, Ela, Thomas Derek Robinson, and Ana Babic Rosario (2018), "Reflective Nostalgia in Post-Socialist Cartoon Consumption: Rethinking the Temporal Dynamics of a Consumable Past," CCT Conference, University of Southern Denmark, Odense, DEN.
25. Ertimur, Burcak, Ela Veresiu, and Markus Giesler (2018), "What Even is Blockchain? Making Radical Technology Consumable," CCT Conference, University of Southern Denmark, Odense, DEN.
24. Giesler, Markus, Ela Veresiu, and Ashlee Humphreys (2018), "Shaping the Empathetic Consumer Subject: An Analysis of the Uber Ride-Hailing Platform," CCT Conference, University of Southern Denmark, Odense, DEN.
- *Presentation with Dr. Frederick Wherry, Professor of Sociology at Princeton University**
23. Ertimur, Burcak, Markus Giesler, and Ela Veresiu (2018), "From Bitcoin to Blockchain: Making Technology Consumable," AMA Winter Academic Conference, New Orleans, LA.
22. Ertimur, Burcak, Markus Giesler, and Ela Veresiu (2017), "Marketplace Protocols in the Making: The Case of Blockchain Technology," CCT Conference, University of California at Irvine, CA.
21. Giesler, Markus, Valarie Zeithaml, and Ela Veresiu (2017), "Xqual: Understanding Customer Perceptions of Experience Quality," AMA Winter Academic Conference, Orlando, FL.
20. Giesler, Markus, Ela Veresiu, and Ashlee Humphreys (2017), "Marketplace Empathization: Consumer Risk Mitigation in Platform Markets," AMA Winter Academic Conference, Orlando, FL.
19. Veresiu, Ela and Markus Giesler (2016), "Market-Mediated Multiculturalization: The Institutional Shaping of the Ethnic Consumer Subject," ACR North American Conference, Berlin, GER.
18. Giesler, Markus, Ela Veresiu, and Ashlee Humphreys (2016), "Doppelgänger Brand Images and Big Data: The Strategic Value of Marketplace Interactomes," CCT Conference, Skema Business School, Lille, FRA.

17. Giesler, Markus, Ela Veresiu, and Ashlee Humphreys (2015), "Designing a Sharing Economy through the Process of Market Empathization," ACR North American Conference, New Orleans, LA.
16. Giesler, Markus and Ela Veresiu (2015), "Designing a Market Orientation" AMA Summer Academic Conference, Chicago, IL.
15. Giesler, Markus, Ela Veresiu and Anton Siebert (2015), "Designing a Sharing Economy: The Sociology of Empathy," CCT Conference, The University of Arkansas, Fayetteville, AR.
14. Giesler, Markus and Ela Veresiu (2015), "The Sociological Shaping of Consumer Values into a Market Orientation," AMA Winter Academic Conference, San Antonio, TX.
13. Castilhos, Rodrigo, Pierre-Yann Dolbec and Ela Veresiu (2014), "Conceptualizing the Space of Markets: How Spatiality Influences Market Dynamics," ACR North American Conference, Baltimore, MD.
12. Veresiu, Ela and Markus Giesler (2014), "Market-Based Multiculturalism and the Formation of the Acculturating Consumer Subject," CCT Conference, Aalto University, Helsinki, FIN.
11. Giesler, Markus and Ela Veresiu (2014), "Managing Consumer-Brand Relationships in the Age of Conscious Capitalism," Brands and Brand Relationships Conference, Boston, MA.
10. Veresiu, Ela and Markus Giesler (2013), "Fiddler on the Street: How Roma Refugees Enact Host Cultural Images of Nostalgic Otherness," ACR North American Conference, Chicago, IL.
9. Veresiu, Ela and Markus Giesler (2013), "Sustaining Contested Institutional Fields: The Case of Historically Responsible Tourism," CCT Conference, University of Arizona, Tucson, AZ.
8. Giesler, Markus and Ela Veresiu (2013), "The P.A.C.T. Routine: How Appeals to Ethical Consumerism Sustain the Invisible Hand," Anthropology of Markets and Consumption Conference, University of California Irvine, Irvine, CA.
7. Veresiu, Ela (2013), "Strategic Servicescapes: The Materialization of Meaning in a Historical Commercial Place," AMA Winter Academic Conference, Las Vegas, NV.
6. Veresiu, Ela (2012), "Strategic Servicescapes: The Materialization of Meaning in a Politically Contested Servicescape," ACR North American Conference, Vancouver, CA.
5. Veresiu, Ela and Markus Giesler (2012), "Reclaiming Hitler's Hill: Commercial Mythmaking as a Collaborative Process," CCT Conference, University of Oxford, Oxford, UK.
4. Giesler, Markus and Ela Veresiu (2012), "Sustaining Faith in the Invisible Hand: A Dialectical Theory of Commercial Mythmaking and Capitalism," CCT Conference, University of Oxford, Oxford, UK.

3. Veresiu, Ela and Markus Giesler (2011), "Ethnic Entrepreneurship: Creating an Identity Enhancing Assemblage of Public and Private Servicescapes in the Global City," ACR North American Conference, St. Louis, MO.

2. Veresiu, Ela and Markus Giesler (2010), "Ethnic Entrepreneurs: The Identity-Enhancing Tactics of Global City Consumption," ACR North American Conference, Jacksonville, FL.

1. Veresiu, Ela and Markus Giesler (2010), "Consuming the City: How Global Structures Facilitate Resistance to Ethnic Co-optation," ACR European Conference, Royal Holloway, University of London, Egham, UK.

***Presentation with Dr. Saskia Sassen, Robert S. Lynd Professor of Sociology at Columbia University**

WORKSHOP PARTICIPATION

- 2021 Speaker, "Module 5: Marketing," A Different Booklist Cultural Centre and Schulich School of Business, York University, Toronto, CA.
- 2020 Speaker, "Introduction to Marketing Webinar Series for Black Youth," A Different Booklist Cultural Centre and Schulich School of Business, York University, Toronto, CA.
- 2019 Panel Participant, "Moving Beyond Pure Profit Maximization: Navigating the Human Side of Business," Research Celebration Day, Schulich School of Business, York University, Toronto, CA.
- 2017 Research Celebration Day, Schulich School of Business, York University, Toronto, CA.
- 2016 Idea Camp, Schulich School of Business, York University, Toronto, CA.
Consumer Behavior Camp, Ivey Business School, Western University, London, CA.
- 2015 Consumer Behavior Camp, Ivey Business School, Western University, London, CA.
Research Celebration Day, Schulich School of Business, York University, Toronto, CA.
- 2014 Idea Camp, Schulich School of Business, York University, Toronto, CA.
COERB Research Incubator, Schulich School of Business, York University, Toronto, CA.
Consumer Behavior Camp, Ivey Business School, Western University, London, CA.
- 2013 Idea Camp, Schulich School of Business, York University, Toronto, CA.
Research Celebration Day, Schulich School of Business, York University, Toronto, CA.

- 2013 AMA Winter Doctoral Symposium, AMA Winter Academic Conference, Las Vegas, NV.
Consumer Behavior Camp, Ivey Business School, Western University, London, CA.
- 2012 Consumption Theory: Canon of Classics, University of Oxford, UK.
CCT Workshop on Methodology, University of London, Royal Holloway, UK.
- 2011 Consumer Behavior Camp, Ivey Business School, Western University, London, CA.
- 2010 Doctoral Workshop “Qualitative Methods and Cultural Perspectives of Consumption” University Lille 2 Droit et Santé, Lille, FRA.
Consumer Behavior Camp, Ivey Business School, Western University, London, CA.

COURSE DESIGN AND TEACHING MATERIALS

7. Veresiu, Ela (2022), “Unlocking Customer Value Through Tech,” 12-week MBA elective course, Schulich School of Business, York University, CA.
6. Veresiu, Ela (2021), “Startup Marketing,” 12-week Masters elective course, Schulich School of Business, York University, CA.
5. Veresiu, Ela (2019), “Marketing Gendernomics,” 12-week elective course, for introductory video visit: <http://elaveresiu.com/teaching>
4. Veresiu, Ela (2014), “AP/ADMS 3120: Gender Issues in Management,” 12-week elective course re-developed for the Faculty of Liberal Arts and Professional Studies, School of Administrative Studies, York University, CA.
3. Veresiu, Ela (2012), “The Marketing of Innovations,” 12-week elective course co-developed for the MBA program, Witten/Herdecke University, Germany.
2. Veresiu, Ela (2012), “Introducing the Apple T.V.,” business case study developed for the BA program, Witten/Herdecke University, Germany.
1. Veresiu, Ela (2011), “Target Wo[men]: Gender-Based Marketing Strategies,” 12-week elective course developed for the MBA program, Witten/Herdecke University, Germany.

TEACHING SCHEDULE

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|------|---|--------------|
| 2021 | Startup Marketing (Masters) | one section |
| | Social Media for Marketing & Management (BBA) | two sections |
| | Schulich School of Business, York University | |
| 2020 | Social Media for Marketing & Management (MBA) | one section |
| | Social Media for Marketing & Management (BBA) | two sections |

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| 2020 | Digital Marketing (BBA) Schulich School of Business, York University | one section |
| 2019 | Social Media for Marketing & Management (MBA) Social Media for Marketing & Management (BBA) Schulich School of Business, York University | one section two sections |
| 2018 | Marketing Management (MBA & Masters) Social Media for Marketing & Management (MBA) Social Media for Marketing & Management (BBA) Schulich School of Business, York University | two sections one section one section |
| 2017 | Marketing Management (MBA) Social Media Marketing (BBA) Schulich School of Business, York University | one section one section |
| 2016 | Customer Experience Design (MBA) Marketing Management (MBA) Schulich School of Business, York University | one section two sections |
| 2015 | Customer Experience Design (MBA) Schulich School of Business, York University Gender Issues in Management (BBA) Faculty of Liberal Arts & Professional Studies, York University | one section one section |
| 2014 | Customer Experience Design (MBA) Entertainment Culture and Marketing (MBA) | two classes one class |
| 2013 | Entertainment Marketing (BBA) t Schulich School of Business, York University The Marketing of Innovations (MBA) Consumer Behavior (MBA) Marketing Management (BBA, co-taught) Chair of Strategic Marketing, Witten/Herdecke University | two classes one section two classes one section |
| 2012 | Target Wo[men] (MBA) The Marketing of Innovations (MBA, co-taught) Marketing Management (BBA) Chair of Strategic Marketing, Witten/Herdecke University | one section one section two sections |
| 2011 | Target Wo[men] (MBA) Marketing Management (BBA, co-taught) Consumer Behavior (BA, co-taught) Chair of Strategic Marketing, Witten/Herdecke University | two sections one section one section |

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| 2010 | Marketplace Drama (MBA, teaching assistant) Critical Marketing (MBA, teaching assistant) Marketing Management (BBA, teaching assistant) Chair of Strategic Marketing, Witten/Herdecke University | one section one section one section |
| 2009 | Video Ethnography (MBA, teaching assistant) Entertainment Marketing (MBA, teaching assistant) Marketing Management (BBA, teaching assistant) Marketing.net (BBA, teaching assistant) Chair of Strategic Marketing, Witten/Herdecke University | one section one section one section one section |

MEMBERSHIP ON DOCTORAL DISSERTATION COMMITTEES

3. Rowan El-Bialy, Schulich School of Business, York University (Co-Supervisor)
2. Gulay Taltekin Guzel, Schulich School of Business, York University (Committee Member)
1. Rachel Hochstein, College of Business, Florida State University (Co-Supervisor)

EDITORIAL REVIEW BOARDS

2021-Present *Journal of Consumer Research*, Editorial Review Board Member

2019-Present *Consumption Markets & Culture*, Editorial Review Board Member

UNIVERSITY SERVICE

2022 Speaker Series Organizer, Marketing Area, Schulich School of Business, York University
Faculty Member, Equis Assessment Visit, Schulich School of Business, York University

2018-Present Ph.D. Program Coordinator, Marketing Area, Schulich School of Business, York University

2021-Present Strategy Committee for the Undergraduate Program, Schulich School of Business, York University
Marketing Area Representative, Committee for Equity and Community, Schulich School of Business, York University

2021 Moderator, Alumni Panel, Women in Business, KPMG, Toronto, CA
Marketing Area Representative, Undergraduate Program Committee, Schulich School of Business, York University

2020-2021 Diversity, Equity and Inclusion Working Group, Schulich School of Business, York University
Presenter for Marketing Area, A Different Booklist Cultural Centre (ADBCC)-Schulich Certificate Webinar Series, Schulich School of Business, York University

- 2018-2019 Course Director, MBA, Marketing Core Course MKTG 5200, Schulich School of Business, York University
- 2018 Research Speaker, Building Opening: Milestone Moment, Schulich School of Business, York University
- 2017 Vice Chair, Student Affairs Committee, Schulich School of Business, York University
Faculty Member, Equis Assessment Visit, Schulich School of Business, York University
MBA Student Coaching, Canada's Next Top Ad Exec (team placed in top 10 at nationals), Schulich School of Business, York University
- 2016-2018 Faculty Member, Student Affairs Committee, Schulich School of Business, York University
- 2016 Faculty Member, Experience Schulich Day, York University
Faculty Member, LMS Advisory Committee, Schulich School of Business, York University
Faculty Member, AMBA Assessment Visit, Schulich School of Business, York University
- 2015 Faculty Member, Experience Schulich Day, York University
Faculty Speaker, MBA Schulich Marketing Association Welcome Reception, York University
Faculty Member, MBA Perspective Students Event, Schulich School of Business, York University
Faculty Member, Fireside Chat, The Miles S. Nadal Management Centre, Schulich School of Business, York University
- 2010-2013 Thesis Co-Supervisor, (5 B.B.A and 5 M.Sc. theses), Chair of Strategic Marketing, Witten/Herdecke University, Witten, GER
- 2010 Program Coordinator: Critical Marketing Series with Dr. Jeff B. Murray, Chair of Strategic Marketing, Witten/Herdecke University, Witten, GER
Student Coaching, L'Oréal Brandstorm (team placed 2nd at nationals), Chair of Strategic Marketing, Witten/Herdecke University, Witten, GER

PROFESSIONAL SERVICE

- 2021-Present Reviewer, Sociological Forum (1 manuscript)
Reviewer, Journal of Advertising (1 manuscript)
Reviewer, Business and Society (1 manuscript)
Reviewer, Canadian Journal of Administrative Sciences (1 manuscript)
- 2020-Present Associate Editor, ACR North American Conference (40 AE reports)
Reviewer, Journal of Marketing Management (3 manuscripts)

- 2020-Present Reviewer, Journal of the Association for Consumer Research (2 manuscripts)
- 2019-Present Reviewer, Journal of Marketing (1 manuscript)
 Reviewer, Journal of Public Policy and Marketing (2 manuscripts)
 Reviewer, Journal of Macromarketing (2 manuscripts)
 Reviewer, International Journal of Research in Marketing (1 manuscript)
 Reviewer, CBSIG Conference on Managerially Relevant Consumer Insights (2 competitive papers)
- 2018-Present Reviewer, European Journal of Marketing (1 manuscript)
 Reviewer, ACR Gender, Marketing and Consumer Behavior Conference (3 competitive papers)
- 2017-Present Reviewer, Journal of Business Ethics (1 manuscript)
- 2015-Present Reviewer, Journal of Consumer Research (13 manuscripts)
 Reviewer, Marketing Theory (4 manuscripts)
 Reviewer, Journal of Business Research (6 manuscripts)
 Reviewer, Australian and New Zealand Marketing Academy Conference (1 competitive paper)
- 2014-Present Reviewer, International Marketing Review (1 manuscript)
- 2013-Present Reviewer, Consumption, Markets & Culture (15 manuscripts)
 Reviewer, European Marketing Academy Conference (4 competitive papers)
- 2012-Present Reviewer, AMA Winter Academic Conference (2 special sessions, 4 competitive papers)
- 2011-Present Reviewer, CCT Conference (5 special sessions, 10 competitive papers, 4 working papers)
 Reviewer, ACR North American Conference (2 competitive papers, 9 working papers)
- 2010-2015 Trainee reviewer, Journal of Consumer Research (3 manuscripts)

PROFESSIONAL AFFILIATIONS

Consumer Culture Theory Consortium, since 2013
American Marketing Association, since 2012
Association for Consumer Research, since 2009

INDUSTRY EXPERIENCE

2007-2009 Co-Founder, Chief Financial Officer, Public Relations Canada
 ToRo Arts Group, Toronto, Canada