



HIMP ALUMNI NEWSLETTER

MESSAGE FROM THE HIMP EXECUTIVE DIRECTOR

It is our pleasure to share with you our 6th edition of our alumni newsletter. We are gratified by the response to these newsletters and will endeavour to continue to keep you updated and informed. Our interviews are particularly noteworthy not only for the perspectives they offer but as testaments to the success of our graduates.

The HIMP community is a large and close one. The sector continues to evolve dramatically offering our graduates both opportunity and important challenges-requisites for effective, high performance leadership at all levels. Our program's mission is to prepare our students for this important responsibility. Our alumni is a bellwether for the change we are experiencing and the success we are having. We align and adapt our courses with this in mind. We define our aspirations in this context. Thank you for your support.



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EDITOR IN CHIEF'S COMMENTARY

Happy 2020! I would like to start off with some incredible news. For the year of 2019, the *Economist* and *Forbes* ranked Schulich's Master of Business Administration (MBA) program number one in Canada while the Corporate Knights ranked Schulich's MBA number two in the world in Responsible Business. The Kellogg-Schulich Executive MBA program was ranked by the QS as number 4 in the world. Furthermore, Dr. Robert Krembil (MBA '71, LLD '00), the President and CEO of Chiefswood Investors Ltd., received the 2019 Bryden Alumni Award for Outstanding Contribution. He has always been a strong HIMP supporter through his generous student scholarships. Also, many of our alumni achieved at least a promotion in their professional careers. Congratulations and now, may this new decade brings more new opportunities!

As we all know, the healthcare landscape is ever-changing, from Ontario Health Teams and digital health on the legislative side to the innovation of xenobots on the preventive side. Xenobot that looks like a microscopic glob in the petri dish, is the first living robot made from the frog stem cells. Although its intention is to enable safe drug delivery inside our human body and to clean up our environment, it opens up many other possibilities that require proper integration of artificial intelligence (AI), stem cells and robotics. Therefore, it is certainly one of the greatest scientific triumphs of 2019. With HIMP education and network led by Professor Joseph Mapa and Professor Amin Mawani, we are definitely well-equipped to possess a successful career of our choice in the progressive and dynamic healthcare industry. Together with exciting and resourceful events organized by the alumni and Schulich Healthcare and Biotechnology Forum (HCBF) team, we are one more step closer to these dream jobs. Thank you, all organizers and supporters.

In this edition of the newsletter, we interviewed three successful alumni at different career stages in the healthcare industry. Information on the past and upcoming events, as well as the latest news, follow the interview.

Keep well and happy reading! As Professor Amin Mawani was quoted in the Financial Post on January 21, 2020, "Employees are still the ones that drive profit and when they aren't there, profit suffers".



Adeline Loo Yee Koh (MBA (2018)) Editor-In-Chief, Schulich HIMP Alumni Newsletter Email: adelinelykoh@gmail.com



RIGHT PLACE AT THE RIGHT TIME

Conversation with Tom Closson (M.B.A. (1979))

President and CEO, Tom Closson Consulting, and Advisory Board Member, Schulich School of Business



Tom Closson is a consultant and on the Board of numerous organizations following being President and CEO of the Ontario Hospital Association. Tom was previously President and Chief Executive Officer of Toronto's University Health Network. In Victoria BC, he was President and CEO of the Capital Health Region and in Toronto, he was President and CEO of Sunnybrook Health Sciences Centre. Tom obtained experience in consulting as an owner of Medicus Canada and a Partner with KPMG. He also has many years of government experience. Tom has an MBA from York University and a BASc in Industrial Engineering from U of T. He is a Professional Engineer.

What sparked your interest in the healthcare industry?

When I was going through Industrial Engineering at U of T, the head of the department suggested that some of us obtain summer jobs between the 3rd and 4th years in hospitals so that we could do our thesis in the healthcare industry. I obtained a job at Toronto Hospital for Sick Children. I worked there full-time throughout the summer and half-time in my 4th year while I worked on my thesis. It was great experience and it really helpful to be paid to work on my thesis.

What were the keys to my career advancement?

I believe the keys to my career advancement, in no particular order, were: getting along well with others, working hard, accomplishing concrete outcomes, changing jobs frequently to obtain a range of experiences and being in the right place at the right time.

Highest and lowest points in my career?

The highest point was the first time I was appointed as a President and CEO. I was the COO at Sunnybrook Health Sciences Centre. The CEO left the organization and

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School of Business

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the Board decided to promote me to become the CEO.

The lowest point was when Sunnybrook was forced by government to merge with Women's College Hospital and I could see that the new Board was unlikely to make me the CEO of the new entity. I took control of my career at this unsettled point by competing for the CEO position of the Capital Health Region in Victoria BC and I was successful in securing this job.

What is work-life balance?

For me work-life balance was 60 to 65 hours of work per week primarily between Monday and Friday with family time primarily on weekends and holidays. I am a runner and have run regularly early in the morning or in the evenings throughout my career and even now which has contributed to my physical health.

Remaining relevant?

I am currently on a number of health system related Boards and I chair a think-tank advisory committee. To add value, I participate actively on social media to maintain my knowledge of current health system activities and trends.

Learning more about health care?

Students might consider volunteering at hospitals to get some health system experience to see if this sector interests them. They could also try to interest

hospitals in letting them do health system projects that provide credit for their degree.

Future trends?

Students need to think globally about opportunities in health care. Canada is looking to other countries to learn about what enables health care systems to perform well. There are major challenges ahead and many opportunities to have an impact.

Skills/traits required?

The health system needs innovators. People who can demonstrate their innovation skills will be successful.

Entry-level positions?

Today it is difficult to enter the health system for employment without experience. Volunteering or doing projects in the sector as part of an academic program will help. Networking with people who already work in the system will also help identify opportunities as they emerge.

Special words of encouragement?

I believe that what worked for me is still relevant. Focus on getting along well with others, working hard, accomplishing concrete outcomes and changing jobs frequently to obtain a range of experiences. Then hope that you end up being in the right place at the right time.



PUT THE PATIENT FIRST

Conversation with Kosta Tsambourlianos (M.B.A. (2008))
President, Medsleep, and Strategy Field Studies Chair, Schulich School of Business



What sparked your interest in the healthcare industry and how did you get started?

Early in my career I had the opportunity to work with Shoppers Drug Mart at both a store and a corporate office level. This gave me exposure to an important field of delivery of healthcare, and when I had the opportunity to move into a healthcare role as a business leader, I jumped at it. My father had undiagnosed sleep apnea, and when I was deep into this role at Medsleep, it was enlightening and motivating to be able to work in a field that I knew had a direct impact on the day to day lives of people.

What were the keys to your career advancement?

Definitely getting my MBA through the Kellogg-Schulich program in 2008. What I found most valuable, was the change in perspective. Creating value, delivering value and understanding the intersection of these concepts and the motivation of people to gain from this. It provided a lens that was more

global in perspective and allowed me to leave my individualistic approach behind me.

What were some of the highest and lowest points of your career and what did you learn from them?

The lowest points of my career occurred when I made decisions based on emotion, ego or self-indulgence. Learning to put the greater good and being a leader to achieve those goal led to the high points of my career.

Define what work-life balance means to you. How long did it take you to achieve that balance, if you did?

Work-Life balance does not depend on time. It depends on motivation and an internal ethos. If you find yourself challenging the time, or resenting the time you spend, it is too much. It takes time to reach this balance, and achieving the balance has much to do with being productive and effective in the time that you spend.



How do you stay agile and continue to learn despite having already reached a lot of people's ultimate goal of becoming the President of Medsleep, the largest chain of sleep clinics in Canada?

Always be open to learning. Networking is not about having coffee and looking for the next gig. Networking is about staying open to ideas, scanning the environment for things that you find interesting and investing the time needed to maintain and sustain work-life balance.

What do you suggest students engage in to learn more about the healthcare industry?

Find an area that is of interest to you. Be clear why, and then start to understand it. Be clear of why it is of interest to you, as there are many fields within healthcare. You cannot be a generalist in healthcare.

What future trends do you foresee to be areas that students should focus on in terms of potential career opportunities?

I think understanding the intersection of technology and the actual delivery of medicine. Medical care or healthcare is not as simple as AI and a database of symptoms and cures. What are the key/desired skills and traits that will help someone succeed in the healthcare industry?

You have to be able to connect to people. Being able to connect with people and have them understand why you are passionate about what you do, and your reasons for being involved.

What are some good entry-level positions that would serve as a good foundation on which the healthcare careers of students can be launched?

There are many clinical assistant roles that are out there that will get you into the front door. If you are looking for the business side particularly, decide if you want to go start-up, small player or big 50 in the field. Pick your lane.

Do you have any special words of warning or encouragement as a result of your experience?

Put the patient first. If whatever you do in healthcare, you put the patient first, it will lead you to the path of success.





ABILITY TO TAKE CALCULATED RISKS

Conversation with Carmond Ng (M.B.A. (2019))

Manager, Risk Assurance Services, Health Industries, PwC Canada



Can you kindly tell us a bit about your current position, please?

My current position is a bit unique to compliment my multi-disciplinary background. I am a Manager within PwC's Risk Assurance Practice but I am also a subject matter specialist (Health Industries). I like to think that I got this position through my efforts in expanding my professional network and making the correct industry contacts years before I applied to the position. Even though the role was originally based out of Vancouver, PwC adapted it to accommodate my unique skillset, experience and preferences. I do not think this would have been possible, if I did not have an established relationship with the decision makers and previous work experience within PwC.

Daily Routine - None of my days are the same and this standard for any professional services setting. I think my day-to-day is a bit more chaotic than other managers because I am also playing multiple roles. Under health industries, I am developing our health industries pipeline (research, proposal,

networking), consulting projects as their subject matter specialist, establishing our internal health industry strategy and connecting our health industries team across different lines of services. Within Risk Assurance (more traditional Big4), I manage teams providing risk assurance services for our clients within the three solution sets: Third Party Trust, Digital Risk and Risk & Governance.

What sparked your interest in the healthcare industry and how did you get started?

For as long as I can remember, I have always been fascinated in understanding how things worked. I grew up being that kid who was more interested in taking things apart things to observe, fix, tinker and learn instead of playing with them. This curiosity drove me to develop broad interests caused me a lot of headache when I had to choose between different undergrad programs - sciences (general and health), computer engineering and business. I ended up choosing general sciences as it enabled me to work towards a profession that is geared towards helping others while continuing to



develop depth into my broader interests. I eventually specialized in behavioural neuroscience thinking specializations at that time would position me better for the workplace and/or graduate school.

What were the keys to your career advancement?

I think the most important key to my personal career advancement has been developing the ability to take calculated risks and facing its challenges directly. It is innate for us to be afraid of change sticking to the comfort of consistency and familiarity, but this fear is irrational. Individuals who take initiative to step outside of their comfort zone and challenge themselves distinguish themselves from their peers. Taking baby steps (small calculated risks) will help build the courage, confidence and experience that helps overcome this fear. The process is extremely uncomfortable, but overtime uncertainty starts feeling familiar, failures become learning experience and every little success along this journey turns to meaningful celebrations. Career advancements are a long and rewarding non-linear adventure with many ups and downs. Without this attitude, I would not have been able to accomplish or achieve the various major milestones that were pivotal to my career this far.

What were some of the highest and lowest points of your career and what did you learn from them?

The highest points of my career have been around milestones and successful career transitions. Whether it was obtaining my profession CPA designation, an MBA with distinction, accolades for work in HIV community or simply getting hired in progressive roles within PwC and Johnson &

Johnson, these victories symbolize the people who believe in my vision and direction of Canadian healthcare. These milestones have been motivation boosts that encouraged me to continue chugging along to push even further and higher.

The lowest point of my career was during my initial career transition towards accounting. Throughout my studies at UBC Diploma in Accounting Program (DAP), I was filled with uncertainty, doubt and fear of failure. It was difficult to get support from my immediate network because it was difficult to communicate the correlation between science and accounting. After spending 4 years at a leading clinical laboratory with several peer-reviewed publications to my name, many people thought this was a step backwards. They did not understand why I would give up the steady income from a stable career at the hospital with a government pension and step away from two successful side hustles to become a poor student spending more time and money to pursue a competitive career path to become an entry-level accountant. Like my colleagues, the logical next step would have been to specialize further in clinical research (MSc or PhD) or become a doctor (MD). I did not want either.

From my experiences, I've learnt to live by my own definition of success. Everyone defines success differently and are motivated accordingly. Some prioritize titles, recognition, monetary, impact, status, stability, reach, or some combination. For me, I find greater satisfaction in positions that have more influence onto decisions and drivers that have societal impact. Take myself performing clinical diagnostics for HIV/HCV patients as an example, each sample processed was directly associated to



the individual's well-being as we determined the personalized medication regimen specific to patient (precision medicine). Both the reach and impact have been limited by the sample output, like limitation doctors have on the number of patients they treat in a day. Professionally, it was more satisfying for me to take a step back and have an exponential increase in both reach and impact through providing research that can change standard of care within precision medicine, influencing funding important research initiatives and consulting healthcare organizations. Understand what drives you and benchmark yourself against that instead of utilising the generic performance metrics that your family. friends and employers impose on you.

Define what work-life balance means to you. How long did it take you to achieve that balance, if you did?

Being a public and population health advocate, I believe that work-life balance is an important concept as it influences several social determinants of health, which contributes to increasing population health and an overall decrease in costs to our public health system. Conceptually, this balance/equilibrium is achieved when an individual's personal, professional and family lives are "equal". However, I see this balance more like a mix/allocation of available time in your day. Everyone is unique and will have different requirements for their ideal state at different stages throughout their lives. Regardless whether you prefer the 9-to-5 workplace, flexible workplace, 4 day works or working longer hours throughout the year for extended vacations or early retirement, you should have continuous communicate with your workplace about your preferences and do what works for you. Personally, I achieve balance by aligning my work with my

interests and practicing delayed gratification. Sure, you might find me reading peer-reviewed scientific papers or reading health industry articles on the weekend, but it is both a part of my personal and professional life. Work doesn't feel like work when I'm doing stuff that I enjoy doing, especially if there are professional goals or accomplishments that I have in my sights on 5, 10, 15, or 20 years down the line.

How do you stay agile and continue to learn despite having already reached a lot of people's ultimate goal of becoming the Manager of Risk Assurance Services and the Subject Matter Expert of Health Industries at PwC Canada?

Leverage the learning resources at work to upskill, sign up for courses/seminars/webinars/talks, learn from others through networking and continue to take on projects that pushes your limits! As mentioned before, I have always been naturally curious, enjoy learning new things and perfecting my craft. I even jokingly tell people that I am a professional student because I am always in school. Sadly, we don't live in an era where learning stops after your university education. I've transitioned careers for the third time and have been fortunate enough to witness the positive & negative impacts that technology can have on the workplace. My development so far has been my attempt to remain relevant and stay ahead of the curve. I don't think this is the end of my journey within healthcare and I see myself to continue learning for the foreseeable future.



What do you suggest students engage in to learn more about the healthcare industry?

Good old-fashioned face-to-face networking and industry research. In-person conversations are the fastest and most effective form of communication. The purpose of networking is to exchange information and ideas amongst people within the same interests or professions. Students need to remember that networking is not a job interview or an opportunity to interview the individual. It should be a natural and fluid discussion around a common interest. Start by identify people who work at organizations that you want to learn about and invite them to discuss about their role and organization and share some insight into the industry. Have conversations with people in entry-level and junior positions and then work your way up the hierarchy to get a better understanding of the organization across its various levels and functions. This will enable you to have informed conversations with senior positions and executives as you would be discussing industry/company specific topics. Keep in mind that these senior employees are taking their time to chat with you, so make sure to provide some value in exchange. This can be in the form of providing opinions, ideas, or insights that you may have from your personal observations or research. Doing some research on several relevant topics beforehand will ultimately help drive the conversation towards novel concepts that might not have been publicized yet. There are tons of student resources and industry papers available to the public, take PwC's Health Research Institute for example. What future trends do you foresee to be areas that students should focus on in terms of potential career opportunities?

Healthcare is currently facing numerous pressures to transform. One major driver is the personalization of health information through wearables, internet of things (IoT) and consumer behaviours are empowering the customer (individual/patient). Consumers are changing behaviours at home and at work outside of the traditional institutional healthcare organizations focusing on improvement to the social determinants of health. This is ultimately driving the change in "patient" care towards a proactive. predictive and personalized care in decentralized settings (community, home, work, mobile) with completely different processes and value-based fee structures. All these changes provide career opportunities for someone interested in healthcare to enter because there are many different problems that people are trying to tackle. Start build skillsets that operate in areas that have high probability for industry convergence (spillover solutions from other non-traditional industries), become interdisciplinary within those niches and you will be fruitful throughout your career in healthcare.

What are the key/desired skills and traits that will help someone succeed in the healthcare industry?

Data and financial literacy. Healthcare has always had high volumes of data produced (vitals, lab tests, diagnostics, scans, medical codes, transactional, financial, etc.). Historically, these datasets have been unstructured and siloed by both healthcare group and individual departments. Like the financial services industry, healthcare is



currently undergoing extensive digitization transformation projects to integrate datasets and enable all business functions to make data-driven decision. This includes organizations that sell consumer products, medical devices and pharmaceutical companies, such as Johnson & Johnson. In addition, if Canadian privacy restrictions can be addressed, we might even see further integration of personalized consumer and genetic data into medical health records. With the increase in accessibility of information, business functions (even marketing and HR) are expected to demonstrate evidence to put forward ideas, projects and initiatives. Being able to understand and communication both data and financial information to influence decision makers will help you succeed in any industry. Combining that with compassion, empathy and knowledge on how to improve patient outcomes and treatment quality? That will make you standout in healthcare.

What are some good entry-level positions that would serve as a good foundation on which the healthcare careers of students can be launched?

Those looking for a pivot in their careers either into health industries or within other aspects of healthcare should assess York Schulich's Health Industry Management Program (HIMP) that is taken concurrently to the MBA. The program requires students to undertake a co-op within the industry, so this will give you the opportunity to obtain some industry experience. From an organizational perspective, this will allow them to bring on someone at a lower risk because the nature of co-op arrangements is temporary and gives them the opportunity to take a chance on someone different. For those that don't have either within healthcare, leverage

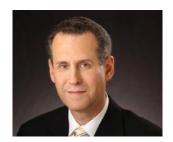
transferrable skills and experiences that is valued and can be translated into healthcare. Having gone through the CPA process through a Big 4 accounting firm with a broad portfolio of clients, general business acumen is highly transferable and will continue to help you perform at your new roles. In general, supporting business (ancillary) functions do not require as much industry specific knowledge, so your previous work experiences can be leveraged here. Building industry knowledge through this initial role while internally networking and outperforming on your roles and responsibilities will allow for easy lateral transitions within the organization.

Do you have any special words of warning or encouragement as a result of your experience?

Don't be afraid to think outside the box. Given the industry convergence trends, company might be involved into healthcare even though they might appear to be unrelated to the external/outside perspective. Expand your scope in defining "healthcare" to include new entrants from start-ups to established non-traditional companies that are strategically developing health verticals. Take the JPMorgan (financial institution), Berkshire Hathaway (insurance) and Amazon (consumer/retail) joint venture called Haven, whose stated goals are to improve healthcare services and lower costs for the three companies' employees, while making primary care easier to access, making prescription drugs more affordable and rendering insurance benefits easier to understand. Get out there, vocalize your interests, and someone might give you the chance to initiate, develop, or implement their next healthcare strategy or business iteration.



HEALTHCARE PROFESSIONAL ALUMNI ACHIEVEMENTS 2019



ALLAN OBERMAN (MBA 1982)

Allan Oberman was appointed Chairman of the Board of Directors of Jay Pharma Inc., a company dedicated to developing cannaboid medicines.



ANDREW PUCHER

(MBA/JD 2009)

Andrew Pucher was appointed Chief Corporate Development Officer of Tilray Inc., a global company involved in cannabis production, research, cultivation and distribution.



DAVID BACON

(MBA 1999)

David Bacon was appointed Senior Vice President and Chief Financial Officer of Extendicare, a leading Canadian provider of seniors care and services.



NIKHIL HANDA

(MBA/JD 2009)

Nikhil Handa was appointed Chief Financial Officer of The Supreme Cannabis Company Inc., a provider of cannabis products for commercial and medical use.



NEIL WARMA

(IMBA 1992)

Neil Warma was appointed U.S. General Manager of I-Mab Biopharma, a clinical-stage biopharmaceutical company.



VITO CICIRETTO

(MBA 1997)

Vito Ciciretto was appointed CEO of Dynacare, a leading medical laboratory services company.



PAST EVENTS

SCHULICH INSIGHTS 2019

This full day career conference was held at the Keele Campus of the Schulich School of Business (SSB) on November 1, 2019. Through panel discussions, it explored the rise of automation, digitization, and innovation in the workplace of 12 different industries. The panel of healthcare industry experts comprised of Dr. Sapna Sriram (MBA 2011), the Clinical Director and cofounder of Integra Health Centres; Jeannie Fong, a Senior Consultant of the Ontario Public Service; Nathalie Association; and Joseph Mapa, SSB Adjunct Professor and HIMP Executive Director.



STRATEGY IN THE REAL WORLD – A CONSULTING WORKSHOP IN LIFE SCIENCES AND HEALTHCARE

On October 17, 2019, over 20 attendees participated in this engaging and thought-provoking consulting workshop organized by the Sixsense strategy group and HCBF. Through mini-exercises and cases, Mr. Zo Ratansi (MBA 1995), the Master Strategist and Co-founder of Sixsense Strategy Group, taught them the core elements of strategy from a real-world perspective, i.e., how to think and assess the present, determine the future goals, and then, be creative in achieving these goals.





HEALTHCARE ANNUAL MIX 'N' MINGLE EVENT

On October 1, 2019, over 27 students and alumni attended this event organized by HCBF at McDuffy Café, SSB. It was a great opportunity for MBA students to find out about the HIMP program and potential careers in various healthcare organizations. Some of the participating companies were Shoppers Drug Mart, McKesson, IQVIA, ZS Associates, and St. Joseph's.





SCHULICH ALUMNI MENTORSHIP PROGRAM SPEED NETWORKING

On October 2, 2019, over 250 alumni and students connected through industry-based rotations for speed networking at Sheraton Centre Toronto Hotel.



UPCOMING EVENTS

TORONTO – ALUMNI2STUDENT SPEED NETWORKING RECEPTION

February 4, 2020, 6:00PM

Marriott Downtown Eaton Centre 525 Bay Street, Toronto

RSVP

TORONTO – ETHICS & PRIVACY IN AI AND TECHNOLOGY IN HEALTHCARE February 13, 2020, 5:30PM – 7:00PM

Schulich School of Business, Room N109 4700 Keele Street, Toronto

RSVP

TORONTO – MASTERS CERTIFICATE IN HEALTHCARE MANAGEMENT

February 28, 2020 to June 6, 2020

Miles S. Nadal Management Centre 222 Bay Street, Suite 500 (5th Floor), Toronto

Details



TORONTO – Health Talk
Ted talk like conference focused on healthcare industry
March 21, 2020

Email hcbf@schulich.yorku.ca for more details

TORONTO – CONNECT '20: THE SCHULICH ALUMNI FORUM April 24, 2020, 1:00PM to April 25, 2020, 7:00PM Schulich School of Business 4700 Keele Street Toronto

Details

SCHULICH NEWS

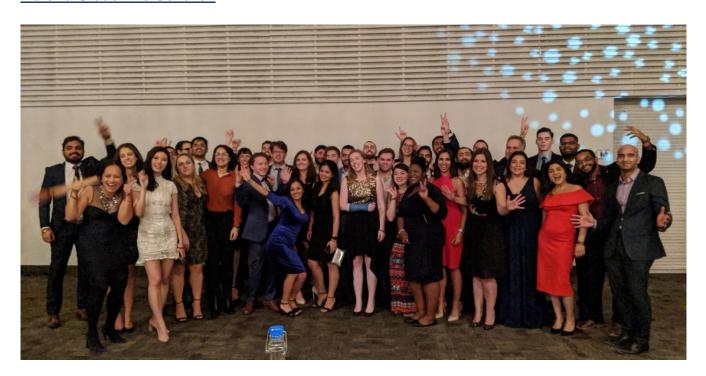
Schulich Professor Amin Mawani was quoted by the Financial Post January 21, 2020

Strong finish for Schulich at MBA Games and Undergraduate Case Competition

Schulich's Top 10 News Stories in 2019

Research led by Schulich Professors David Johnston and Adam Diamant studies the implications of surgery scheduling in hospitals

Refer a Student to Schulich





HEALTHCARE NEWS

Ontarians to officially say goodbye to red-and-white health cards by July 1

Coronavirus in Canada: What are the next steps to contain the disease here?

Dow Futures Decimated but Wall Street is Buying the Coronavirus Dip

Scientists are moving at record speed to create new coronavirus vaccines—but they may come too late

Ontario Introduces 24 Ontario Health Teams Across the Province to Provide Better Connected Care

A 2-month wait to fix his 2 front teeth: The problem with the Ontario seniors dental program

The Global "Blockchain in Healthcare" Report: the 2019 ultimate guide for every executive

2020's Digital Health Trends To Look Out For

How virtual reality may dramatically change eye tests, research

Gene Therapy Arrives

What the premiers think about a national pharmacare plan

Toronto parents of baby needing \$2.8M drug turn to Swiss drugmaker's dose lottery as a last resort

B.C. naturopath's pricey fecal transplants for autism are experimental and risky, scientists say

Vancouver's drug-dispensing machine: Why it exists and how it works

While Canada is preoccupied with opioid addiction, crystal meth is on the rise — and threatens to deepen the country's drug emergency

A blood test that predicts the risk of dying

Meet the xenobot: world's first living, self-healing robots created from frog stem cells

FDA approves etectRx 'digital pill' as rivals struggle



Join the Schulich HIMP Alumni Community in

https://schulichalumniconnect.com/

Editorial Board

- Adeline Loo Yee Koh (MBA '18), Editor-In-Chief, Schulich HIMP Alumni Newsletter
- Andrea Spencer (MBA '13), Senior Manager (Consulting), Public, Healthcare and Not-for-Profit Group, Optimus SBR
- Melissa Kaan (MBA '10), Co-President, Schulich HIMP Alumni Association
- Yuting Chu (MBA '17), Co-President, Schulich HIMP Alumni Association, and Product Manager, Vendasta Technologies
- Professor Joseph Mapa, Executive Director, Schulich Health Industry Management Program
- Professor Amin Mawani, Program Director, Schulich Health Industry Management Program

Content Contributions:

HIMP Executive Director's message - Joseph Mapa

Editor-In-Chief's commentary - Adeline Koh

Right place at the right time – Tom Closson

Put the patient first – Kosta Tsambourlianos

Ability to take calculated risks - Carmond Ng

Healthcare Professional Alumni Achievements 2019 – **Schulich Dean's December 2019 message** and **Adeline Koh**

Past Events – Alexander Pau, HCBF, Schulich Global Alumni Network and Adeline Koh Upcoming Events – Alexander Pau, HCBF, Schulich Global Alumni Network and Adeline Koh

Schulich News – Schulich School of Business, York University, Amin Mawani and Adeline Koh

Healthcare News - Various Social Media Sites and Adeline Koh

Photo credits:

Jimmy Yang, Joseph Mapa, Adeline Koh, Tom Closson, Kosta Tsambourlianos, Carmond Ng, Alexander Pau, Schulich Healthcare and Biotechnology Forum (HCBF), Schulich School of Business – Global Alumni Network, Schulich Graduate Business Council