

CURRICULUM VITAE

M. Johnny Rungtusanatham

Canada Research Chair in Supply Chain Management
& Professor of Management Sciences
Operations Management and Information Systems Department
Schulich School of Business
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CANADA

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(August 30, 2019)

ACADEMIC EMPLOYMENT

Operations Management and Information Systems Schulich School of Business, York University		North York, ON M3J 1P3
July 2019 –	Canada Research Chair in Supply Chain Management & Professor	
Department of Management Sciences The Ohio State University		Columbus, OH 43210
August 2018 – June 2019	Academic Director, Fisher EMBA Program	
August 2016 – June 2019	Fisher College of Business Distinguished Professor	
July 2011 – Present	Professor of Management Sciences	
July 2013 – June 2015	Faculty Director of Educational Technology	
July 2013 – June 2015	Faculty Director for the Executive MBA-Energy	
Operations & Management Science Department University of Minnesota – Twin Cities		Minneapolis, MN 55455
2006 – June 2011	Associate Professor of Operations Management	
2008 – June 2010	Ph.D. Coordinator, Operations & Management Science Department	
2007 – 2008	Academic Co-Director, Joseph M. Juran Center for Leadership in Quality	
Department of Supply Chain Management Arizona State University		Tempe, AZ 85487-4906
2003 – 2006	Associate Professor of Supply Chain Management	
2003 – 2005	Founding Faculty Director, W. P. Carey MBA – Online Program	
2004 – 2005	Academic Director, Chevron Advanced Certificate Program in Supply Chain Management	
Department of Management Arizona State University		Tempe, AZ 85487-4006
2001 – 2003	Associate Professor of Management (Tenured: Fall 2001)	
2000 – 2001	Faculty Program Director, ASU Evening MBA CHINA Elective	
1998 – 2001	Assistant Professor of Management	
Operations and Information Management Department University of Wisconsin – Madison		Madison, WI 53706
1995 – 1998	Assistant Professor of Business	

PROFESSIONAL HONORS & AWARDS

July 2019-	Canada Research Chair in Supply Chain Management (Tier 1)
April 2018-April 2019	President, Decision Sciences Institute
July 2018	Keynote Speaker, <i>The "Sharing" Economy: What Do I Have to Fear as an Operations and Supply Chain Management Professor?</i> 2018 APDSI Annual Conference, Bangkok, THAILAND
2017-2018	Recipient, Fisher College of Business Recognition Awards
November 2017	Fellow, Decision Sciences Institute
June 2017	Keynote Speaker, <i>Theory-Driven Empirical Research in Supply Chain Management: How to Write for Top Journals and Survive the Review Process?</i> Soochow Forum for Empirical Operations & Supply Chain Management, CHINA
June-July 2017	Visiting Chair Professor, Department of Logistics and Maritime Studies, Hong Kong Polytechnic University, HONG KONG
April 2017	Keynote Speaker, <i>Why Are (Your) Supply Chain Disruptions Severe? Firm and Managerial Considerations</i> , 2017 Midwest DSI Annual Conference, Grand Rapids, MI, USA
April 2017-March 2018	President-Elect, Decision Sciences Institute
October 2016	Distinguished Speaker, <i>Why Are (Your) Supply Chain Disruptions Severe? Firm and Managerial Considerations</i> , 2016 Midwest Academy of Management, Fargo, ND, USA
2015	Dennis E. Grawoig Distinguished Service Award, Decision Sciences Institute
2015	Award for Teaching Excellence, IE Business School, Madrid, SPAIN
2015	Top 100 individual researchers with greatest overall contribution to the field of Operations Management by Shang et al. (2015), "Twenty-Six Years of Operations Management Research (1985-2010): Authorship Patterns and Research Constituents in Eleven Top Rated Journals," <u><i>International Journal of Production Research</i></u> , 53(20): 6161-6197
June 2015	Keynote Speaker, <i>Theory-Driven Survey Research in Supply Chain and Operations Management: Reflections and Calls-to-Action</i> , EDSI 2015 Conference, Taormina, ITALY
September 2014	Keynote Speaker, <i>Research in Supply Chain and Operations Management: Looking Back & Looking Forward</i> , OM Division, XXXVIII EnANPAD, Rio de Janeiro, BRAZIL
2014	Fisher Research Fellow, Fisher College of Business, The Ohio State University
2014	Daniel Westerbeck Undergraduate Teaching Award, Fisher College of Business, The Ohio State University
2011	Citation of Excellence, Emerald Management Reviews
2011	Outstanding <u>Decision Sciences</u> Journal Associate Editor

2009	Outstanding <u>Decision Sciences</u> Journal Associate Editor
September 2008	2007 Annual Faculty Research Award, Carlson School of Management, University of Minnesota
August 2008	2008 Academy of Management OM Division Chan Hahn Best Paper Award Finalist
August 2006	2005 <u>Journal of Operations Management</u> Best Paper Award Finalist
November 2005	2004 Best Paper Award from <u>Decision Sciences Journal of Innovative Education</u>
October 2005	2005 E. Grosvenor Plowman Best Paper Award, Council of Supply Chain Management Professionals Annual Conference
April 2005	2004 Best Paper Award from <u>Production Planning and Control</u>
June 2003	Senior Research Fellow, Institute for Supply Management
December 2000	<i>Foreign Professor of High Qualification</i> , Università degli Studi di Padova, ITALY
Spring 2000	1st Recipient of the ASU College of Business <i>John Teets Outstanding Graduate Professor Award</i> , Arizona State University

EDUCATION

Ph.D. (Business Administration), December 1995, University of Minnesota

Major Areas : Operations Management and Quality Management
Minor Area : Industrial Engineering
Dissertation Title : *A Theoretical and Empirical Investigation into the Implementation and Practice of Statistical Process Control and Its Effects on Process Quality, Product Quality, and Front-Line Workers' Internal Work Motivation and Job Satisfaction Levels*
Dissertation Advisor : John C. Anderson

Academic Honors

1993 – 1994 Carlson School of Management Dissertation Fellowship
1989 – 1990 University of Minnesota Graduate School Fellowship

B.S. (Business Administration), May 1989, Birmingham-Southern College

Major Area : Management and Economics

Academic Honors

Spring 1989 Summa Cum Laude Graduate
1987-1989 William Earl Wallace Scholarship
1986-1989 Mervyn Hayden Sterne Scholarship
1986-1989 Birmingham-Southern College Leadership Awards
Spring 1989 Wall Street Journal Award
Spring 1989 Who's Who Among International Students in American Universities and Colleges
Fall 1988 Who's Who Among Students in American Universities and Colleges
Summer 1988 Certificate, Institute on Comparative Political and Economic Systems, Georgetown University
Summer 1988 Stockham Foundation Scholarship
Spring 1988 Mortar Board
Spring 1988 Finalist, 1987-1988 Leadership America Competition
1986-Fall 1989 Dean's List of Distinguished Students
Spring 1987 Genzan Chiba Outstanding International Student Award
Spring 1987 Alpha Lambda Delta Honorary Society

PUBLICATIONS

Refereed Papers

1. Chen, Y-S., M. Rungtusanatham, and S. M. Goldstein. Forthcoming. "Historical Supplier Performance and Strategic Relationship Dissolution: Unintentional but Serious Supplier Error as a Moderator." Decision Sciences.
2. Miller, J. W., J. P. Saldanha, M. Rungtusanatham, A. M. Knemeyer, and T. J. Goldsby. 2018. "How Does Electronic Monitoring Affect Hours-of-Service Compliance?" Transportation Journal. 57(4): 329-364.
3. Schwieterman, M., T. J. Goldsby, M. Rungtusanatham, and A. M. Knemeyer. Forthcoming. 2018. "Supply Chain Portfolio Characteristics: Do They Relate to Financial Performance?" Transportation Journal. 57(4): 429-463.
4. Polyviou, M., M. Rungtusanatham, R. Reczek, and A. M. Knemeyer. 2018. "Supplier Non-Retention Post Disruption: What Role Does Anger Play?" Journal of Operations Management. 61(1): 1-14.
5. Tenhiälä, A., M. Rungtusanatham, and J. W. Miller. 2018. "ERP System versus Standalone Enterprise Applications in the Mitigation of Operational Glitches." Decision Sciences. 49(3): 407-444.
6. Blackhurst, J., M. Rungtusanatham, K. P. Scheibe, and S. Ambulkar. 2018. "Supply Chain Vulnerability Assessment: A Network Based Visualization and Clustering Analysis Approach." Journal of Purchasing and Supply Management. 24(1): 21-30.
7. Gray, J., G. Esenduran, M. Rungtusanatham, and K. Skowronski. 2017. "Why in the World Did They Reshore? Examining Small- to Medium-Sized Manufacturers." Journal of Operations Management. 49-51: 37-51.
 - ***2018 Jack Meredith Best Paper Award, Journal of Operations Management.***
8. Miller, J. W., J. P. Saldanha, M. Rungtusanatham, and A. M. Knemeyer. 2017. "How Does Driver Turnover Affect Motor Carrier Safety Performance and What Can Managers Do About It?" Journal of Business Logistics. 38(3): 197-216.
 - ***Finalist for the 2018 Bernard J. LaLonde Best Paper Award, Journal of Business Logistics.***
9. Chen, Y-S., K. J. Dooley, and M. Rungtusanatham. 2016. "Using Text Analysis and Process Modeling to Examine Buyer-Supplier Relationship Dissolution." Journal of Purchasing and Supply Management. 22(4): 325-337.
10. Ng, C-H., M. Rungtusanatham, X. Zhao, and T. S. Lee. 2015. "Examining Process Management via the Lens of Exploitation and Exploration: Reconceptualization and Scale Development." International Journal of Production Economics. 163(May): 1-15.
11. Ng, C-H., M. Rungtusanatham, X. Zhao, and A. Ivanova. 2015. "TQM and Environmental Uncertainty Levels: Profiles, Fit, and Firm Performance." International Journal of Production Research. 53(14): 4266-4286.
12. Salvador, F., M. J. Rungtusanatham, and J. P. Madiedo Montañez. 2015. "Antecedents of Mass Customization Capability: Direct and Interaction Effects." IEEE Transactions on Engineering Management. 62(4): 618-630.
 - ***An earlier version of this paper was published in the Best Paper Proceedings, OM Division, 2008 Academy of Management Conference,***

Anaheim, CA. August 8-13 and recognized as the 2008 Academy of Management OM Division Chan Hahn Best Paper Award Finalist.

13. Ng, C. H., X. Zhao, X. Fan, and M. Rungtusanatham. 2014. "TQM and Brand-Building by Chinese Original Equipment Manufacturers: Impact on Business Performance." International Journal of Production Research. 52(3): 825-846.
14. Rungtusanatham, M., J. W. Miller, and K. K. Boyer. 2014. "Theorizing, Testing, and Concluding for Mediation in SCM Research: Tutorial and Procedural Recommendations." Journal of Operations Management. 32(3): 99-113.
15. Gray, J., K. Skowronski, G. Esenduran, and M. Rungtusanatham. 2013. "The Reshoring Phenomenon: What Supply Chain Academics Ought to Know and Should Do." Journal of Supply Chain Management. 49(2): 27-33.
 - ***Reprinted in Engineering Globalization Reshoring & Nearshoring: Management and Policy Issues.***
16. Chen, Y-S., M. Rungtusanatham, S. M. Goldstein, and A. Koerner. 2013. "Theorizing through Metaphorical Transfer in OM/SCM Research: Divorce as a Metaphor for Strategic Buyer-Supplier Relationship Dissolution." Journal of Operations Management. 31(7-8): 579-586.
17. Agrawal, V. K., V. Agrawal, and M. Rungtusanatham. 2011. "Theoretical and Interpretation Challenges to Using the Author Affiliation Index to Rank Journals." Production and Operations Management. 20(2): 280-300.
18. Rungtusanatham, M., C. Wallin, and S. Eckerd. 2011. "The Vignette in a Scenario-Based Role-Playing Experiment." Journal of Supply Chain Management. 47(3): 9-16.
19. Trentin, A., F. Salvador, C. Forza, and M. Rungtusanatham. 2011. "Operationalising Form Postponement from a Decision-Making Perspective." International Journal of Production Research. 49(7): 1977-1999.
20. Wu, Z.-H., T. Y. Choi, and M. Rungtusanatham. 2010. "Supplier-Supplier Relationships in Buyer-Supplier-Supplier Triads: Implications for Supplier Performance." Journal of Operations Management. 28(2): 115-123.
21. Rabinovich, E., M. Rungtusanatham, and T. Laseter. 2008. "Physical Distribution Service Performance and Internet Retailer Margins: The Drop-Shipping Context." Journal of Operations Management. 26(6): 767-780.
 - ***An earlier version of this publication won the 2005 E. Grosvenor Plowman Best Paper Award from the Council of Supply Chain Management Professionals Annual Conference.***
22. Rungtusanatham, M. and F. Salvador. 2008. "From Mass Production to Mass Customization: Hindrance Factors, Structural Inertia, and Transition Hazard." Production and Operations Management. 17(3): 385-396.
 - ***This publication was reproduced as:***
 - ***Salvador, F. and M. Rungtusanatham. 2009. "From Mass Production to Mass Customization: Hindrance Factors, Structural Inertia, and Transition Hazard." In F. T. Piller and M. M. Tseng, Handbook of Research in Mass Customization and Personalization, Volume 1 – Strategies and Concepts, pp. 21-43, World Scientific Publishing Co. Pte. Ltd.***

23. Zhang, X. Y., G. Q. Huang, and M. Rungtusanatham. 2008. "Simultaneous Configuration of Platform Products and Manufacturing Supply Chains." International Journal of Production Research. 46(21): 6137-6162.
24. Rungtusanatham, M., C-H. Ng, X. Zhao, and T. S. Lee. 2008. "Pooling Data across Transparently-Different Groups of Key Informants: Measurement Equivalence and Survey Research." Decision Sciences. 39(1): 115-145.
25. Laseter, T. M., E. Rabinovich, K. K. Boyer, and M. Rungtusanatham. 2007. "Three Critical Issues in Internet Retailing." Sloan Management Review. 48(3):58-64.
26. Rungtusanatham, M., E. Rabinovich, B. Ashenbaum, and C. Wallin. 2007. "Vendor-Owned Inventory Management Arrangements in Retail Operations: An Agency Theory Perspective." Journal of Business Logistics. 28(1): 111-135.
27. Craighead, C., J. Blackhurst, M. Rungtusanatham, and R. Handfield. 2007. "The Severity of Supply Chain Disruptions: Design Characteristics and Mitigation Capabilities." Decision Sciences. 38(1): 131-156.
 - ***This publication received a 2011 Citation of Excellence Award from Emerald Management Reviews.***
28. Salvador, F., M. Rungtusanatham, C. Forza, and A. Trentin. 2007. "Mix Flexibility and Volume Flexibility in a Build-to-Order Environment: Synergies and Tradeoffs." International Journal of Operations and Production Management. 27(11): 1173-1191.
29. Primo, M., K. J. Dooley, and M. Rungtusanatham. 2007. "Manufacturing Firm Reaction to Supplier Failure and Recovery." International Journal of Operations and Production Management. 27(3): 323-34.
30. Wallin, C., M. Rungtusanatham, and E. Rabinovich. 2006. "What is the 'Right' Inventory Management Approach for Purchased Items?" International Journal of Operations & Production Management. 26(1): 50-68.
31. Rungtusanatham, M., C. Forza, B. Koka, F. Salvador, and W. Nie. 2005. "TQM across Multiple Countries: Convergence Hypothesis versus National Specificity Arguments." Journal of Operations Management. 23(1): 43-63.
 - ***This publication was a 2005 Journal of Operations Management Best Paper Award Finalist.***
32. Rungtusanatham, M. and C. Forza. 2005. "Coordinating Product Design, Process Design, and Supply Chain Design Decisions – PART A: Topic Motivation, Performance Implications, and Article Review Process." Journal of Operations Management. 23(3-4): 257-265. (Special Issue Editorial).
33. Forza, C., F. Salvador, and M. Rungtusanatham. 2005. "Coordinating Product Design, Process Design, and Supply Chain Design Decisions – PART B: Coordinating Approaches, Tradeoffs, and Future Research." Journal of Operations Management. 23(3-4): 319-324. (Special Issue Editorial).
34. Salvador, F., M. Rungtusanatham, and C. Forza. 2004. "Supply Chain Configurations for Mass Customisation." Production Planning and Control. 15(4): 381-397.
 - ***This publication won the 2004 Best Paper Award from Production Planning and Control.***
35. Rungtusanatham, M., L. M. Ellram, S. P. Siferd, and S. Salik. 2004. "Toward a Typology of Business Education in the Internet Age." Decision Sciences Journal of Innovative Education. 2(2): 101-120.

- ***This publication received the 2004 Best Paper Award from Decision Sciences Journal of Innovative Education.***
 - ***This publication was profiled in the August 31, 2005 Knowledge@W. P. Carey article titled “On Campus or Online: Can Universities Deliver Quality MBA Programs Both Ways?”***
36. Rungtusanatham, M., J. A. Ogden, and B. Wu. 2003. “Advances in Quality Management Theory: A ‘Deming Management Method’ Perspective.” International Journal of Operations and Production Management. 23(8): 918-936.
 37. Rungtusanatham, M., F. Salvador, C. Forza, and T. Y. Choi. 2003. “Supply Chain Linkages and Operational Performance: A Resource-Based View Perspective.” International Journal of Operations and Production Management. 23(9): 1084-1099.
 38. Rungtusanatham, M., T. Y. Choi, D. Hollingworth, Z. Wu, and C. Forza. 2003. “Survey Research in Operations Management: Historical Analyses.” Journal of Operations Management. 21(4): 475-488.
 39. Salvador, F., C. Forza, and M. Rungtusanatham. 2002. “Product Variety, Modularity, and Component Sourcing Decisions: Theorizing Beyond Generic Prescriptions.” Journal of Operations Management. 20(5): 549-575.
 40. Salvador, F., C. Forza, and M. Rungtusanatham. 2002. “How to Mass Customize: Product Architectures, Sourcing Configurations.” Business Horizons. 45(4): 61-69.
 - ***This publication was profiled in the October 25, 2005 Knowledge@W. P. Carey article titled “Mass Customization Satisfies Consumer Demand for Low Cost and Variety.”***
 41. Salvador, F., C. Forza, and M. Rungtusanatham. 2002. “Quale Mass Customization? Strutture di Prodotto e Strategie di Approvvigionamento.” Economia & Management. 4: 79-97.
 42. Rungtusanatham, M. 2001. “Beyond Quality: The Motivational Effects of Statistical Process Control.” Journal of Operations Management. 19(6): 653-673.
 43. Salvador, F., C. Forza, M. Rungtusanatham, and T. Y. Choi. 2001. “Supply Chain Interactions and Time-Related Performances: An Operations Management Perspective.” International Journal of Operations and Production Management. 21(4): 461-475.
 44. Choi, T. Y., K. J. Dooley, and M. Rungtusanatham. 2001. “Supply Networks and Complex Adaptive Systems: Control versus Emergence.” Journal of Operations Management. 19(3): 351-366.
 45. Rungtusanatham, M. 2000. “The Quality and Motivational Effects of Statistical Process Control.” Journal of Quality Management. 4(2): 243-264.
 46. Choi, T. Y. and M. Rungtusanatham. 1999. “Comparison of Quality Management Practices across the Supply Chain: The Automotive and Electronics Industries.” Journal of Supply Chain Management. 35(1): 20-27.
 47. Rungtusanatham, M., J. C. Anderson, and K. J. Dooley. 1999. “Towards Measuring the ‘SPC Implementation/Practice’ Construct: Some Evidence of Measurement Quality.” International Journal of Quality and Reliability Management. 16(4): 301-329.
 48. Rungtusanatham, M., C. Forza, R. Filippini, and J. C. Anderson. 1998. “A Replication Study of a Theory of Quality Management underlying the Deming Management Method: Insights from an Italian Context.” Journal of Operations Management. 17(1): 77-95.

49. Rungtusanatham, M., J. C. Anderson, and K. J. Dooley. 1997. "Conceptualizing Organizational Implementation and Practice of Statistical Process Control." Journal of Quality Management. 2(1): 113-137.
50. Choi, T. Y., M. Rungtusanatham, and J-Sung Kim. 1997. "Continuous Improvement on the Shop Floor: Lessons from Small to Midsize Firms." Business Horizons. 40(6): 45-50.
51. Rungtusanatham, M. and J. C. Anderson. 1996. "A Clarification on Conceptual and Methodological Issues Related to the Job Characteristics Model." Journal of Operations Management. 14(4): 357-367.
52. Anderson, J. C., M. Rungtusanatham, R. G. Schroeder, and S. Devaraj. 1995. "A Path Analytic Model of a Theory of Quality Management Underlying the Deming Management Method: Preliminary Empirical Findings." Decision Sciences. 26(5): 637-658.
 - **RANKS 34th in Top 100 Cited Decision Sciences Paper from 1976-2007.**
53. Anderson, J. C., K. J. Dooley, and M. Rungtusanatham. 1994. "Training for Effective Continuous Quality Improvement." Quality Progress. 27(12): 57-62.
54. Anderson, J. C., M. Rungtusanatham, and R. G. Schroeder. 1994. "A Theory of Quality Management underlying the Deming Management Method." Academy of Management Review. 19(3): 472-509.
55. Dooley, K. J., D. Bush, J. C. Anderson, and M. Rungtusanatham. 1990. "The United States' Baldrige Award and Japan's Deming Prize: Two Guidelines for Total Quality Control." Engineering Management Journal. 2(3): 9-16.

Non-Refereed and Invited Papers

1. Rungtusanatham, M. 2015. "Theory-Driven Survey Research in Supply Chain and Operations Management: Reflections and Calls-to-Action." In: DiMauro, C., A. Ancarani, and G. Vastag (eds.), Research in the Decision Sciences in the Service Economy: Best Papers from the 2015 Annual Meeting, Upper Saddle River, NJ: Pearson FT Press.
2. Zhou, H. and M. Rungtusanatham. 2004. "The Road to Legal Employment in the U.S.: Through the Eyes of a U.S.-Educated Ph.D. with non-U.S. Citizenship." Decision Line. 35(5): 4-6.
3. Rungtusanatham, M. 2003. "Where Do Survey Researchers Go from Here?" POMS Chronicle. 10(2): 6-7.
4. Rungtusanatham, M. 2002. "'International Issues' Column – What's In Work-in-Progress?" Decision Line. 33(3): 4.
5. Rungtusanatham, M. 1998. "Let's Not Overlook Content Validity." Decision Line. 29(4): 10-13.
6. Boyer, K., S. D. M. Amundson, R. Handfield, and M. Rungtusanatham. 1997. "Career Advancement Strategies in a Buyer's Market." Decision Line. 28(1): 15-17.

Teaching Cases and Materials

1. Salvador, F. and M. Rungtusanatham. 2011. Lawnworks Lawn & Garden Group. DO1BC-146-I. IE Business Publishing.
2. Hill, Arthur V. and M. Rungtusanatham. 2010. Process Is Everything. Eden Prairie, MN: Clamshell Publishing Press.

3. DCH Logistics Plan for La Cafetière. 2009. Case 2009002. Center for Supply Chain Management & Logistics. Li & Fung Institute of Supply Chain Management and Logistics. Chinese University of Hong Kong.
4. Laseter, T., E. Rabinovich, and M. Rungtusanatham. 2005. eBAGS: Managing Growth. UVA-OM-1179. University of Virginia Darden Business Publishing.
 - ***Reprinted in Schroeder, R. G. 2008. Operations Management: Contemporary Concepts and Cases (Fourth Edition): pp. 487-495. New York, NY: McGraw-Hill/Irwin.***
5. Rungtusanatham, M. and F. Salvador. 2001. Early Supplier Integration in the Design of the Skid-Steer Loader (Case and Teaching Note). National Association of Purchasing Managers.
 - ***Reprinted in Wisner, J. D., G. K. Leong, and K. C. Tan. 2005. Principles of Supply Management: A Balanced Approach: pp. 114-116. Mason, OH: Thomson South-Western.***
 - ***Reprinted in Schroeder, R. G. 2008. Operations Management: Contemporary Concepts and Cases (Fourth Edition): pp. 412-413. New York, NY: McGraw-Hill/Irwin.***

Textbooks and Professional Books

1. Schroeder, R. G., S. M. Goldstein, and M. Rungtusanatham. 2013. Operations Management in the Supply Chain: Decisions and Cases. New York, NY: McGraw-Hill.
2. Schroeder, R. G., S. M. Goldstein, and M. Rungtusanatham. 2010. Operations Management: Contemporary Concepts and Cases. New York, NY: McGraw-Hill.
3. Rungtusanatham, M., C. Forza, and F. Salvador. 2004. Fondamenti di Operations Management. Padova, ITALY: Libreria Projecto.

Technical Reports

1. Rungtusanatham, M., M. A. Schwieterman, T. J. Goldsby, W. C. Benton, and M. C. Cooper. 2013. Managing from the Middle: How to Improve Customer and Supplier Relationships through Supply Chain Integration. National Center for the Middle Market. Fisher College of Business, The Ohio State University.
2. Rungtusanatham, M., P. T. Ward, and S. L. Wilk. 2013. Lean Practices: Enabling a "Lean Culture". National Center for the Middle Market. Fisher College of Business, The Ohio State University.
3. Egan, J., J. Arora, and M. Rungtusanatham. 2002. Extending the Enterprise: How to Revolutionize the Retail Energy Business with Supply Chain Management. Strategic Issues Paper XIV. E-Source: Boulder, CO.
4. Salvador, F., C. Forza, and M. Rungtusanatham. 2001. Mass Customization: Architetture di Prodotto e Strategie di Approvvigionamento. Executive Report.

RESEARCH

Papers under Review

1. Su, H-C., K. Linderman, and M. Rungtusanatham. "People, Process and Structure: Securing Retail Inventory Shrink." Decision Sciences.
2. Ambulkar, S., S. Ramaswami, M. Rungtusanatham, and J. Blackhurst. "Strategic Focus on Innovation and Supply Chain Delays." Decision Sciences.
3. Pandey, R., D. Chatterjee, and M. Rungtusanatham. "Supply Disruption Ambiguity, Tie Strength with Supply Base, and Firm Performance." Production and Operations Management.

Papers Invited and Being Revised for Resubmission

1. Polyviou, M., M. Rungtusanatham, and T. J. Kull. "Guilt and Post-Disruption Supplier Selection: Once Bitten, Twice (Not So) Shy." TBD.
2. Polyviou, M., M. Rungtusanatham, K. Croxton, and A. M. Knemeyer. "Supply Chain Disruptions: A Diagnostic Scheme and Qualitative Examination." Being revised for TBD.
3. Pan, M., J. Hill, M. Rungtusanatham, and I. Blount. "Minority Business Enterprises Selling to Large Corporations: Does Participation in Institutional Intermediaries Help?" Being revised for TBD.
4. Ambulkar, S., S. Ramaswami, M. Rungtusanatham, and J. Blackhurst. "Supply Chain Disruptions, Firm Reasoning, and Firm Performance." Being revised for TBD.
5. Wallin, C., M. Rungtusanatham, E. Rabinovich, Y. Hwang, and B. Money. "Managing Critical Spare Parts Supply within a Buyer-Supplier Dyad: Buyer Preferences for Ownership and Placement." Invited for 2nd Resubmission to Journal of Business Logistics.
6. Schwieterman, M., M. Rungtusanatham, T. Goldsby, W.C. Benton, and M.C. Cooper. "Squeezed in the Middle: A Middle-Range Theory Investigation of Supply Chain Integration for Middle-Market Firms." Invited for 1st Resubmission to Journal of Business Logistics.
7. Adams, S., Y. Dong, C. Queenan, and M. Rungtusanatham. "Product Recalls and Firm Financial Performance: Silver Lining, Dark Cloud, or Both?" Being revised for Strategic Management Journal.

Completed Papers Being Readied for Initial Submission

1. Su, H-C., K. Chen, M. Rungtusanatham, and K. Linderman. "Predictive Analytics and Theory Building: Preventing In-Transit Losses as an Illustration."
2. Hall, D. C., A. V. Roth, and M. Rungtusanatham. "Managerial Propensity to Outsource Production: Supplier Capability Advantages, Monitoring, and Bandwagon Pressure." Journal of Operations Management.
3. Xia, Y., G. Zhang, and M. Rungtusanatham. "Manufacturers Competing Online: The Economic Benefits of Online Sales and Online Customization." Journal of Operations Management.

Papers in Progress

1. Chen, Y-S., K. Donohue, and M. Rungtusanatham. "Dissolving a Strategic Manufacturer-Industrial Supplier Relationship: Does Sourcing Policy Matter?" Production and Operations Management.
2. Chen, Y-S., T-S. Shen, and M. Rungtusanatham. "Strategic Buyer-Supplier Relationship Dissolution: A Test of the Investment Model." Journal of Operations Management.
3. Cotta, D., F. Salvador, and M. Rungtusanatham. "Mitigating the Effects of Operational Glitches on External Quality Failures: A Transactive Memory System Perspective." Journal of Operations Management.
4. Esenduran, G., M. Rungtusanatham, and M. Schwieterman. "The Sustainability Agenda: How can Decision Sciences Scholars and Researchers Contribute?" Journal of Supply Chain Management.
5. Hall, D., A. V. Roth, and M. Rungtusanatham. "Subjects in Contextually-Rich Behavioral SCM Experiments: When Does Work Experience and Normative Response Certainty Matter?" Production and Operations Management.
6. Pandey, R., M. J. Rungtusanatham, W. C. Benton, and T. J. Goldsby. "Supplier Opportunism as Disruption Triggering Event." Production and Operations Management.
7. Polyviou, M. and M. Rungtusanatham. "Multi-Item Perceptual Measurement Scales in POM Survey Research: All the Time?" Journal of Operations Management.
8. Polyviou, M. and M. Rungtusanatham. "Construct Clarity in SCM Survey Research: Emerging Concerns and Mitigation Recommendations." Journal of Business Logistics.
9. Rungtusanatham, M. and G. Marodin. "Beliefs and Assumptions Embedded in *Lean*: A Multi-Method Study." International Journal of Production Research.

PRESENTATIONS & PROCEEDINGS¹

National Meetings of Professional Associations

1. Pan, M., **A. Chandrasekaran**, J. Hill, and M. Rungtusanatham. 2018. "Small Firm R&D Collaboration with Research Institutes." *2018 Annual Conference of POMS*, Houston, TX, USA. May 4-7.
2. **Pandey, R.**, M. Rungtusanatham, W. C. Benton, and T. Goldsby. 2018. "Supplier Opportunism as Disruption Triggering Event: The Elusive Villain of Supply Disruption." *2018 Annual Conference of POMS*, Houston, TX, USA. May 4-7.
3. **Ambulkar, S.**, S. Ramaswarmi, J. Blackhurst, and M. Rungtusanatham. 2017. "Supply Chain Disruptions, Firm Reasoning Process, and Financial Performance." *2017 Annual Meeting of the Decision Sciences Institute*, Washington, DC, USA. November 17-21.
4. **Pandey, R.**, D. Chatterjee, and M. Rungtusanatham. 2017. "Managing Ambiguities associated with Supply Chain Disruption Onset and Discovery: An Empirical Analysis." *2017 Annual Conference of POMS*, Bellevue, WA, USA. May 5-8.
5. Ambulkar, S., S. Ramaswarmi, J. Blackhurst, and **M. Rungtusanatham**. 2017. "Supply Chain Disruptions, Managerial Reasoning Process, and Firm Performance." *2017 Annual Conference of POMS*, Bellevue, WA, USA. May 5-8.
6. Adams, S., Y. Dong, **C. Queenan**, and M. Rungtusanatham. 2016. "Product Recalls in the Consumer Products Industry: Evidence of a Silver Lining?" *2016 Annual Meeting of the Decision Sciences Institute*, Austin, TX, USA. November 19-22.
7. **Pan, M.**, J. A. Hill, A. Chandrasekaran, and M. Rungtusanatham. 2016. "When Should Small Businesses Collaborate Externally on R&D: Evidence from the Science and Technology Industry." *2016 INFORMS Annual Meeting*, Nashville, TN, USA. November 13-16.
8. Pan, M., J. A. Hill, **A. Chandrasekaran**, and M. Rungtusanatham. 2016. "When Should Small Businesses Collaborate Externally on R&D: A Study of NIH SBIR/STTR Awards." *2016 Annual Meeting of the Decision Sciences Institute*, Austin, TX, USA. November 19-22.
9. **Chen, Y-S.**, T-S. Shen, and M. Rungtusanatham. 2016. "Strategic Buyer-Supplier Relationship Dissolution: A Test of the Investment Model." *2016 Annual Meeting of the Decision Sciences Institute*, Austin, TX, USA. November 19-22.
10. **Polyviou, M.**, A. M. Knemeyer, and M. Rungtusanatham. 2016. "When a Supply Chain Disruption Strikes: Managerial Reactions and Decision Making." *2016 Annual Meeting of the Decision Sciences Institute*, Austin, TX, USA. November 19-22.
11. **Ambulkar, S.**, M. Rungtusanatham, and J. Blackhurst. 2016. "Dark Side of Strategic Innovation Focus: Value Chain Disruptions." *2016 Annual Meeting of the Decision Sciences Institute*, Austin, TX, USA. November 19-22.
12. Schwieterman, M., **M. Rungtusanatham**, T. J. Goldsby, M. Cooper, and W. C. Benton. 2016. "Middle Market Firms and Supply Chain Integration: What, Why, and How." *2016 Annual Conference of POMS*, Orlando, FL, USA. May 6-11.

¹ Presenters denoted in bold.

13. **Su, H. C.**, K. Linderman, and M. Rungtusanatham. 2016. "A Mindful Approach to Reducing Retail Shrink Rate." *2016 Annual Conference of POMS*, Orlando, FL, USA. May 6-11.
14. **Xia, Y.**, P. Zhang, and M. Rungtusanatham. 2016. "Manufacturers Competing Online: The Economic Benefits of Online Sales and Online Customization." *2016 Annual Conference of POMS*, Orlando, FL, USA. May 6-11.
15. **Cotta, D.**, F. Salvador, and M. Rungtusanatham. 2016. "Operational Glitches and Quality Failures in Non-Repetitive Manufacturing: A Transactive Memory Perspective." *2016 Annual Conference of POMS*, Orlando, FL, USA. May 6-11.
16. **Pan, M.**, J. A. Hill, A. Chandrasekaran, and M. Rungtusanatham. 2016. "Small Businesses Innovate for NIH Awards: To Partner or Not?" *2016 Annual Conference of POMS*, Orlando, FL, USA. May 6-11.
17. **Ambulkar, S.**, S. Ramaswami, J. Blackhurst, and M. Rungtusanatham. 2015. "The Dark Side of Strategic Focus on Innovation: Supply Chain Disruptions." *2015 Annual Meeting of the Decision Sciences Institute*, Seattle, WA, USA. November 21-24.
18. **Polyviou, M.**, M. Rungtusanatham, R. W. Reczek, A. M. Knemeyer, and K. L. Croxton. 2015. "Can Managers Be Emotional? The Effects of Supply Chain Disruptions on Negative Emotions and Strategic Supplier Decisions." *2015 Annual Meeting of the Decision Sciences Institute*, Seattle, WA, USA. November 21-24.
19. **Pan, M.**, J. A. Hill, A. Chandrasekaran, and M. Rungtusanatham. 2015. "SBIR/STTR Collaboration between Small Businesses and Nonprofit Universities." *2015 Annual Meeting of the Decision Sciences Institute*, Seattle, WA, USA. November 21-24.
20. **Cotta, D.**, F. Salvador, and M. Rungtusanatham. 2015. "Preventing Design Glitches from Becoming External Quality Failures: The Role of Transactive Memory Systems." *2015 Annual Conference of POMS*, Washington, DC, USA. May 8-11.
21. **Hall, D. C.**, A. V. Roth, and **M. Rungtusanatham**. 2015. "Students and Professionals as Subjects in SCM Experiments: A Comparative Assessment and Recommendations." *2015 Annual Conference of POMS*, Washington, DC, USA. May 8-11.
22. **Lu, G.**, X. Koufteros, and M. Rungtusanatham. 2015. "Identifying Best Supply Chain Security Practices: A Taxonomic Approach." *2015 Annual Conference of POMS*, Washington, DC, USA. May 8-11.
23. **Marodin, G.**, M. Rungtusanatham, P. Ward, and S. Wilk. 2015. "Beliefs and Assumptions Embedded in Lean: A Multi-Method Study." *2015 Annual Conference of POMS*, Washington, DC, USA. May 8-11.
24. **Pan, M.**, J. Hill, and M. Rungtusanatham. 2015. "Do Small Suppliers Collaborate?" *2015 Annual Conference of POMS*, Washington, DC, USA. May 8-11.
25. **Polyviou, M.**, A. M. Knemeyer, and M. Rungtusanatham. 2015. "Moving toward a Typology of Supply-Chain Disruptions." *2015 Annual Conference of POMS*, Washington, DC, USA. May 8-11.
26. **Polyviou, M.**, A. M. Knemeyer, and M. Rungtusanatham. 2015. "When a Supply-Chain Disruption Strikes: Managerial Reactions and Decision-Making." *2015 Annual Conference of POMS*, Washington, DC, USA. May 8-11.
27. **Su, H. C.**, K. Linderman, and **M. Rungtusanatham**. 2015. "Improving Operations Security in Retail: A High Reliability Perspective." *2015 Annual Conference of POMS*, Washington, DC, USA. May 8-11.

28. **Miller, J.** and M. Rungtusanatham. 2014. "Mediation Analysis Workshop." *2014 Annual Conference of POMS*, Atlanta, GA, USA. May 9-12.
29. **Miller, M.** and M. Rungtusanatham. 2014. "Moderation Analysis Workshop." *2014 Annual Conference of POMS*, Atlanta, GA, USA. May 9-12.
30. **Polyviou, M.** and M. Rungtusanatham. 2014. "Moving toward a Typology of Supply-Chain Disruptions." *2014 Annual Meeting of the Decision Sciences Institute*, Tampa, FL, USA. November 22-25.
31. **Ambulkar, S.,** J. Blackhurst, and M. Rungtusanatham. 2014. "Effectuation and Causation: Decision Making for Supply Chain Disruptions." *2014 Annual Meeting of the Decision Sciences Institute*, Tampa, FL, USA. November 22-25.
32. **Ambulkar, S.,** J. Blackhurst, M. Rungtusanatham, and F. Montabon. 2014. "Good Decisions Gone Bad: Impact of Calibrated Risk Behavior on Supply Chain Disruption Recovery." *2014 Annual Meeting of the Decision Sciences Institute*, Tampa, FL, USA. November 22-25.
33. **Esenduran, G.,** M. Rungtusanatham, and M. Schwieterman. 2014. "The Sustainability Agenda: How Can OM/SCM Scholars and Researchers Contribute?" *2014 Annual Meeting of the Decision Sciences Institute*, Tampa, FL, USA. November 22-25.
34. **Hall, D. C.,** A. V. Roth, and M. Rungtusanatham. 2014. "Students and Professionals as Subjects in SCM Experiments: A Comparative Assessment and Recommendations." *2014 Annual Meeting of the Decision Sciences Institute*, Tampa, FL, USA. November 22-25.
35. **Pan, M.,** J. Hill, and M. Rungtusanatham. 2014. "Small Supplier Participation in BMO Activities." *2014 Annual Meeting of the Decision Sciences Institute*, Tampa, FL, USA. November 22-25.
36. **Schwieterman, M.,** M. Rungtusanatham, T. J. Goldsby, M. Cooper, and W. C. Benton. 2014. "Exploring Supply Chain Integration in Middle Market Firms." *2014 Annual Meeting of the Decision Sciences Institute*, Tampa, FL, USA. November 22-25.
37. Su, H-C., **C. Swanton,** K. Linderman, and M. Rungtusanatham. 2014. "Mindfulness and the Prevention of Retail Theft: A Test of High Reliability Organization Theory." *2014 Annual Conference of POMS*, Atlanta, GA, USA. May 9-12.
38. **Swanton, C.,** K. Linderman, and M. Rungtusanatham. 2014. "Retail Shrink and Cargo Theft: Tests of Routine Activity Theory." *2014 Annual Conference of POMS*, Atlanta, GA, USA. May 9-12.
39. **Ambulkar, S.,** J. Blackhurst, and M. Rungtusanatham. 2014. "Risk Calibration and Supply Chain Disruption Management." *2014 Annual Conference of POMS*, Atlanta, GA, USA. May 9-12.
40. **Rastogi, S.** and M. Rungtusanatham. 2014. "Does Supply Chain Integration Result in More Disruptions and Opportunistic Behavior?" *2014 Annual Conference of POMS*, Atlanta, GA, USA. May 9-12.
41. **Miller, J.** and M. Rungtusanatham. 2014. "How Do Service Operators Respond to 'Big Brother'?" *2014 Annual Conference of POMS*, Atlanta, GA, USA. May 9-12.
42. **Polyviou, M.,** M. Rungtusanatham, and C. Swanton. 2014. "Single-Item Perceptual Measures for POM Phenomena Are a Menace for Survey Research. Or Not?" *2014 Annual Conference of POMS*, Atlanta, GA, USA. May 9-12.
43. **Polyviou, M.** and M. Rungtusanatham. 2014. "Supply Chain Integration, Collaboration, or Cooperation: Which One Would You Choose?" *2014 Annual Conference of POMS*, Atlanta, GA, USA. May 9-12.

44. **Polyviou, M.** and M. Rungtusanatham. 2013. "Supply Chain ____: Are We NOT All Studying the Same Thing?" *2013 Annual Meeting of the Decision Sciences Institute*, Baltimore, MD, USA. November 16-19.
45. **Miller, J.**, M. Rungtusanatham, J. Saldanha, A. M. Knemeyer, and T. J. Goldsby. 2013. "Electronic Monitoring of Remote Service Employees: Safety Implications." *2013 Annual Meeting of the Decision Sciences Institute*, Baltimore, MD, USA. November 16-19.
46. **Hall, D.**, A. V. Roth, and M. Rungtusanatham. 2013. "Outsourcing: The Perception of Risk and Benefit through Rose Colored Glasses." *2013 Annual Meeting of the Decision Sciences Institute*, Baltimore, MD, USA. November 16-19.
47. **Dhanorkar, S.**, S. Devaraj, K. Linderman, and M. Rungtusanatham. 2013. "Walking the Walk versus Talking the Talk: Socially Responsible Communications, Actions, and Performance." *2013 Annual Meeting of the Academy of Management*, Lake Buena Vista, FL, August 9-13.
48. **Chen, Y-S.**, M. Rungtusanatham, and S. M. Goldstein. 2013. "Strategic Relationship Dissolution: When Historically-Superior Supplier Performance Becomes Detrimental." *2013 Annual Conference of POMS*, Denver, CO, USA. May 3-6.
49. **Salvador, F.** and M. Rungtusanatham. 2013. "From Flexible Resources to Mass Customization: Product Specification Automaticity and Customer Input Receptivity." *2013 Annual Conference of POMS*, Denver, CO, USA. May 3-6.
50. **Skowronski, K.**, J. Gray, and M. Rungtusanatham. 2012. "Factors that Affect Decisions as to Where Manufacturing Capacity Would Be Located Globally." *2012 Annual Meeting of the Decision Sciences Institute*, San Francisco, CA, USA. November 17-20.
51. **Miller, J.**, M. Rungtusanatham, and K. Boyer. 2012. "Mediation in SCM Empirical Research: Status and Suggestions for Improvement." *2012 Annual Meeting of the Decision Sciences Institute*, San Francisco, CA, USA. November 17-20.
52. **Hall, D.**, A. V. Roth, and M. Rungtusanatham. 2012. "Outsourcing: the Effect of Supplier Advantage, Monitoring and Bandwagon Pressure." *2012 Annual Meeting of the Decision Sciences Institute*, San Francisco, CA, USA. November 17-20.
53. **Hall, D.**, A. V. Roth, and M. Rungtusanatham. 2012. "Partial Outsourcing: Supplier Advantage and the Bandwagon." *2012 Annual Conference of POMS*, Chicago, IL, USA. April 20-23.
54. **Hall, D.**, A. V. Roth, and M. Rungtusanatham. 2012. "Make or Contract? The Role of Cost, Quality and Behavioral Uncertainty." *2012 Annual Conference of POMS*, Chicago, IL, USA. April 20-23.
55. Chen, Y-S., **M. Rungtusanatham**, and S. Goldstein. 2012. "Avoiding the Dissolution of a Strategic Manufacturer-Industrial Supplier Relationship: A Scenario-Based Role-Playing Experiment." *2012 Annual Conference of POMS*, Chicago, IL, USA. April 20-23.
56. Devaraj, S., K. Linderman, **S. Dhanorkar**, and M. Rungtusanatham. 2012. "Walking the Walk vs Talking the Talk: An Evaluation of Social Responsibility Strategies and Firm Performance." *2012 Annual Conference of POMS*, Chicago, IL, USA. April 20-23.
57. **Swanton, C.**, M. Rungtusanatham, and K. Linderman. 2012. "Securing the Supply Chain: A Theoretical Analysis of Supply Chain Theft." *2012 Annual Conference of POMS*, Chicago, IL, USA. April 20-23.
58. **Rungtusanatham, M.** 2011. "Scenario-Based Role-Playing Experiment: Designing and Validating the Vignette." *2011 Annual Meeting of the Decision Sciences Institute*, Boston, MA, USA. November 19-22.

59. **Hall, D.,** A. V. Roth, and M. Rungtusanatham. 2011. "Outsourcing and Industry Opinion: Do Managers Join the Bandwagon?" *2011 Annual Meeting of the Decision Sciences Institute*, Boston, MA, USA. November 19-22.
60. **Chen, Y-S.,** M. Rungtusanatham, and S. M. Goldstein. 2011. "Strategic Supplier-Buyer Relationship Dissolution as Divorce: Metaphorical Transfer and Metaphorical Equivalence." *2011 Annual Meeting of the Decision Sciences Institute*, Boston, MA, USA. November 19-22.
61. **Hall, D.,** A. V. Roth, and M. Rungtusanatham. 2011. "Supplier Capability Evaluation: Attribute Substitution and Capability Inference." *2011 INFORMS Annual Meeting*, Charlotte, NC, USA. November 13-16.
62. **Teniälä, A.** and **M. Rungtusanatham.** 2011. "Task Exceptions and Delivery Performance: Information Systems Infrastructure as a Moderator under Different Levels of Requisite Integration." *2011 APICS International Conference and Expo*, Pittsburgh, PA, USA. October 23-25.
63. **Rungtusanatham, M.** 2011. "Scenario-Based Role-Playing Experiment: Designing and Validating the Vignette." *2011 Annual Meeting of the Midwest Decision Sciences Institute*, Indianapolis, IN, USA. May 12-14.
64. **Hall, D.,** A. V. Roth, and M. Rungtusanatham. 2011. "A Behavioral Study of Buyer Judgments of Supplier Capabilities." *2011 Annual Conference of POMS*, Reno, NV, USA. April 29-May 2.
65. **Liu, G.,** M. Rungtusanatham, X. Huang, and M. Kristal. 2011. "Mass Customization Strategies, the Corresponding Contextual Factors, and the Performance Consequences." *2011 Annual Conference of POMS*, Reno, NV, USA. April 29-May 2.
66. **Chen, Y-S.** and M. Rungtusanatham. 2010. "Strategic Buyer-Supplier Relationship Dissolution as Divorce: An Experimental Analysis." *2010 Annual Conference of POMS*, Vancouver, BC, CANADA. May 7-10.
67. **Teniälä, A.** and M. Rungtusanatham. 2010. "Task Exceptions and Delivery Performance: Information Systems Infrastructure as a Moderator under Different Levels of Requisite Integration." *2010 Annual Conference of POMS*, Vancouver, BC, CANADA. May 7-10.
68. **Rungtusanatham, M.** and **C. Swanton.** 2010. "Multiple-Item Perceptual Measures for POM Phenomena: Are They Always Necessary?" *2010 Annual Conference of POMS*, Vancouver, BC, CANADA. May 7-10.
69. **Hall, D.,** A. V. Roth, and M. Rungtusanatham. 2010. "The Influence of Capabilities and Opinions on the Outsourcing Decision-Making Process." *2010 Annual Conference of POMS*, Vancouver, BC, CANADA. May 7-10.
70. **Hall, D.,** A. V. Roth, and M. Rungtusanatham. 2011. "Supplier Capability Evaluation: Attribute Substitution and Capability Inference." *2011 Annual Conference of POMS*, Reno, NV, USA. April 29-May 2.
71. **Teniälä, A.** and M. Rungtusanatham. 2009. "Information System Infrastructure and Requisite Integration as Moderators of Task Exceptions." *2009 INFORMS Annual Meeting*. San Diego, CA, USA. October 11-14.
72. **Chen, Y-S.** and M. Rungtusanatham. 2009. "Strategic Buyer-Supplier Relationship Dissolution as Divorce: An Empirical Test." *2009 Annual Meeting of the Decision Sciences Institute*, New Orleans, LA, USA. November 14-17.
73. **Teniälä, A.** and M. Rungtusanatham. 2009. "Task Exceptions and Delivery Performance: Moderating Effects of Requisite Integration and Information Systems Infrastructure." *2009 Annual Meeting of the Decision Sciences Institute*, New Orleans, LA, USA. November 14-17.

74. **Rungtusanatham, M.** 2009. "Service Quality and Customer Loyalty for Pure-Play Internet Retailers." *2009 INFORMS Annual Meeting*. San Diego, CA, USA. October 11-14.
75. **Rungtusanatham, M.** 2009. "Buyer Preferences for Inventory Ownership and Placement in Developing the Negotiation Plan." *2009 INFORMS Annual Meeting*. San Diego, CA, USA. October 11-14.
76. **Chen, Y-S.** and M. Rungtusanatham. 2009. "Strategic Buyer-Supplier Relationship Dissolution as Divorce: A Metaphorical Transfer." *2009 INFORMS Annual Meeting*. San Diego, CA, USA. October 11-14.
77. **Rungtusanatham, M.** 2008. "Inventory Ownership and Placement Decisions within a Buyer-Supplier Dyad: A Field Experiment." *2008 INFORMS Annual Meeting*. Washington, DC., USA. October 12-15.
78. **Salvador, F.,** M. Rungtusanatham, A. Akpinar, and C. Forza. 2008. "Strategic Capabilities for Mass Customisation." *2008 Academy of Management Meeting*, Anaheim, CA, USA. August 8-13.
79. Ng, C-H., X. Zhao, **M. Naor,** and **M. Rungtusanatham.** 2008. "Total Quality Management and Environmental Uncertainty: FIT and FIT-Performance Implications." Presentation. *2008 Annual Conference of POMS*, La Jolla, CA, USA. May 9-12.
80. **Blackhurst, J., M. Rungtusanatham,** and T. Wu. 2008. "Understanding Supply Chain Disruptions and Vulnerability: An Augmented Petri Net Approach." *2008 Annual Conference of POMS*, La Jolla, CA, USA. May 9-12.
81. **Chen, Y-S.** and M. Rungtusanatham. 2007. "Strategic Buyer-Supplier Relationship Dissolution: Learning from Marriage and Divorce." Presentation. *2007 Annual Meeting of the Decision Sciences Institute*, Phoenix, AZ, USA. November 17-20.
82. Ng, C-H., X. Zhao, **M. Naor,** and **M. Rungtusanatham.** 2007. "Total Quality Management and Environmental Uncertainty: FIT and FIT-Performance Implications." Presentation. *2007 Annual Meeting of the Decision Sciences Institute*, Phoenix, AZ, USA. November 17-20.
83. **Chen, Y-S.,** M. Rungtusanatham, and K. J. Dooley. 2007. "Buyer-Supplier Relationship Dissolution: Insights from the Ford-Firestone Breakup." Presentation. *2007 INFORMS Annual Meeting*, Seattle, WA, USA. November 4-7.
84. **Rungtusanatham, M.** and F. Salvador. 2007. "Transitioning from Mass Production to Mass Customization: Hindrance Factors and Transition Hazard." Presentation. *2007 Mass Customization and Personalization Conference at MIT*, Cambridge, MA, USA. October 7-10.
85. Rungtusanatham, M. and **F. Salvador.** 2007. "Transitioning from Mass Production to Mass Customization: Hindrance Factors and Transition Hazard." Presentation. *2007 Academy of Management Annual Meeting*, Philadelphia, PA, USA. August 3-8.
86. **Ng, C-H.,** X. Zhao, T. S. Lee, and M. Rungtusanatham. 2007. "Conceptualization and Operationalization of Process Management from Multiple Theoretical Lenses." Presentation. *2007 International Meeting of the Decision Sciences Institute/2007 Annual Conference of Asia Pacific Decision Sciences Institute*, Bangkok, THAILAND. July 11-15.
87. **Ng, C-H.,** X. Zhao, T. S. Lee, and M. Rungtusanatham. 2007. "Conceptualization and Operationalization of Process Management from Multiple Theoretical Lenses." Presentation. *2007 International Conference on Operations and Supply Chain Management in China*, Xi'an, CHINA. June 26-30.

88. **Trentin, A.**, F. Salvador, C. Forza, and M. Rungtusanatham. 2007. "Organizational Antecedents of Form Postponement: An Empirical Investigation." Presentation and Proceedings. *2007 Annual International EUROMA Conference*, Ankara, Turkey. June 17-21.
89. Trentin, A., F. Salvador, **C. Forza**, and M. Rungtusanatham. 2007. "Form Postponement: A Decision-Making Perspective." Presentation. *2007 Annual Conference of POMS*, Dallas, TX, USA. May 4-7.
90. Rungtusanatham, M. and **F. Salvador**. 2007. "Transitioning from Mass Production to Mass Customization: Hindrance Factors and Transition Hazard." Presentation. *2007 Annual Conference of POMS*, Dallas, TX, USA. May 4-7.
91. **Hwang, Y.**, M. Rungtusanatham, and B. Pei. 2007. "Product and Process Characteristics, Advanced Manufacturing Initiatives, and Supply Chain Management Initiatives: Complementarities and Fit-Performance." Presentation. *2007 American Accounting Association – Management Accounting Section Midyear Meeting*, Fort Worth, TX, USA. January 5-6.
92. **Rungtusanatham, M.** and F. Salvador. 2006. "Structural Inertia and the Transition from Mass Production to Mass Customization." Presentation. *2006 Annual Meeting of the Decision Sciences Institute*, San Antonio, TX, USA. November 18-21.
93. M. Rungtusanatham, **E. Rabinovich**, and T. Laseter. 2006. "Internet Retailer Margins and Physical Distribution Service: Customer Expectations, Customer Experiences, and Supplier Performance." Presentation. *2006 Annual Meeting of the Decision Sciences Institute*, San Antonio, TX, USA. November 18-21.
94. **Liu, C.**, E. Rabinovich, and M. Rungtusanatham. 2006. "The Role of Information in the Link between Physical Distribution Service Quality and Margins: An Empirical Analysis of Internet Commerce." Presentation. *2006 Annual Meeting of the Decision Sciences Institute*, San Antonio, TX, USA. November 18-21.
95. **Chen, Y-S.**, M. Rungtusanatham, and K. J. Dooley. 2006. "Ford-Firestone: Buyer-Supplier Relationship Dissolution under Crisis." Presentation. *2006 Annual Meeting of the Decision Sciences Institute*, San Antonio, TX, USA. November 18-21.
96. **Terpend, R.**, D. Krause, and M. Rungtusanatham. 2006. "Commodity Sourcing Decisions: Identifying and Defining Archetypes of Purchases." Presentation. *2006 Annual Meeting of the Decision Sciences Institute*, San Antonio, TX, USA. November 18-21.
97. Salvador, F. and **M. Rungtusanatham**. 2006. "Structural Inertia and the Transition from Mass Production to Mass Customization." Presentation. *2006 Academy of Management Annual Meeting*, Atlanta, GA, USA. August 11-16.
98. Trentin, A., F. Salvador, **C. Forza**, and M. Rungtusanatham. 2006. "What Form Postponement? A Typology and Its Implications on Operational Performance." Presentation and Proceedings. *2006 Annual International EUROMA Conference*, Glasgow, Scotland. June 18-21.
99. **Hwang, Y.**, **M. Rungtusanatham**, and Ker-Wei Pei. 2006. "Do Manufacturing Firms Make Rational Decisions When Implementing Advanced Manufacturing Initiatives and Supply Chain Management Initiatives?" Presentation. *2006 Annual Conference of Asia Pacific Decision Sciences Institute*, Hong Kong, CHINA. June 13-18.
100. **Salvador, F.**, C. Forza, A. Trentin, and M. Rungtusanatham. 2006. "Form Postponement from a Decision-Theoretic Perspective: Theoretical Development and Construct Formalization." Presentation. *2006 Annual Conference of POMS*, Boston, MA, USA. April 28-May 1.

101. **Wallin, C.**, M. Rungtusanatham, and E. Rabinovich. 2005. "Inventory Management for a Purchased Item: A Transaction Cost Perspective." Presentation. *2005 Annual Meeting of the Decision Sciences Institute*, San Francisco, CA, USA. November 19-22.
102. **Hwang, Y.**, K-W. Pei, and **M. Rungtusanatham**. 2005. "Product and Process Characteristics, Advanced Manufacturing Initiatives, and Supply Chain Management Initiatives: Complementarities and FIT-Performance Consequences." Presentation. *2005 INFORMS Annual Meeting*, San Francisco, CA, USA. November 13-16.
103. **Rabinovich, E.** and M. Rungtusanatham. 2005. "Internet Retailing in a 'Demand Chain Management' Context: Relating Physical Distribution Service and Margins." Presentation. *2005 CSCMP Annual Conference*, San Diego, CA., USA. October 23-26.
104. **Rabinovich, E.**, R. Sinha, M. Rungtusanatham, and N. Liu. 2005. "Predicting Repeated Online Demand: An Examination of Physical Distribution Service Quality." Presentation. *2005 Frontiers in Services Conference*, Tempe, AZ, USA. October 6-9.
105. **Wu, Z-H.**, T. Y. Choi, and M. Rungtusanatham. 2005. "Supplier-Supplier Interactions and Supply Performance: A Theory-Driven Empirical Investigation." Presentation. *2005 Academy of Management Annual Meeting*, Honolulu, HI, USA. August 5-10.
106. **Rabinovich, E.** and M. Rungtusanatham. 2005. "E-Retailing in a Demand Chain Management Context: Relating Physical Distribution Service and Margins." Presentation. *2005 Academy of Management Annual Meeting*, Honolulu, HI, USA. August 5-10.
107. **Salvador, F.**, M. Rungtusanatham, C. Forza, and A. Trentin. 2005. "Understanding Synergies and Trade-offs between Volume Flexibility and Mix Flexibility in Build-to-Order Strategies." Presentation and Proceedings. *2005 Annual International EurOMA Conference*, Budapest, Hungary. June 19-22.
108. **Ashenbaum, B.**, E. Rabinovich, and M. Rungtusanatham. 2004. "Designing and Managing Optimal Inventory Management Arrangements between Retailers and their Suppliers: An Agency-Theory Perspective of Scan-Based Trading." Presentation. *2004 Annual Meeting of the Decision Sciences Institute*, Boston, MA, USA. November 20-23.
109. **Wallin, C.**, M. Rungtusanatham, and E. Rabinovich. 2004. "What Is the 'Right' Inventory Management Approach for You?" Presentation. *2004 Annual Meeting of the Decision Sciences Institute*, Boston, MA, USA. November 20-23.
110. **Rungtusanatham, M.** 2004. "Toward a Typology of Business Education in the Internet Age." Presentation. *2004 AACSB Distance Learning Conference*, Houston, TX, USA. May 23-25.
111. Rungtusanatham, M., **F. Salvador**, C. Forza, and A. Trentin. 2004. "'Build-to-Order' Is Not That Easy: Adding Volume Flexibility to Mass Customization." Presentation. *International Conference on Mass Customization and Personalization – Theory and Practice in Central Europe*, Rzeszow, Poland. April 20-21.
112. **Wallin, C.**, M. Rungtusanatham, and E. Rabinovich. 2004. "To Consign or Not to Consign? Forms and Timing." Presentation. *2004 Annual North American Research/Teaching Symposium on Purchasing and Supply Management*, Tempe, AZ, USA. March 25-27.

113. **Wallin, C.**, E. Rabinovich, and M. Rungtusanatham. 2003. "Postponement, Speculation, and Consignment: Decoupling the Confounding Effects of Location and Ownership Decisions." Presentation. *2003 Annual Meeting of the Decision Sciences Institute*, Washington, DC, USA. November 23-25.
114. **Salvador, F.**, C. Forza, and M. Rungtusanatham. 2003. "Supply Chain Configurations for Mass Customizations." Presentation and Proceedings. *2003 Joint Conference of POMS and EurOMA*, Lake Como, ITALY. June 16-18.
115. Filippini, R., **P. Tassarolo**, M. Morita, Y. Matsui, and M. Rungtusanatham. 2003. "Drivers and Performances in New Product Development: A Cross-Country Comparison." Presentation and Proceedings. *2003 Joint Conference of POMS and EurOMA*, Lake Como, ITALY. June 16-18.
116. **Primo, M.**, K. Dooley, and M. Rungtusanatham. 2002. "Recovery from Supply Failures in B2b Exchanges." Presentation. *2002 Annual Meeting of the Decision Sciences Institute*, San Diego, CA, USA. November 23-27.
117. **Siferd, S.**, L. Ellram, and M. Rungtusanatham. 2002. "Challenges and Issues in Building and Developing an Online MBA Course." Presentation. *2002 Annual Meeting of the Decision Sciences Institute*, San Diego, CA, USA. November 23-27.
118. **Rungtusanatham, M.**, C. Forza, B. Koka, and F. Salvador. 2002. "The Deming-based Definition and Theory of Total Quality Management across Multiple Countries." Presentation. *2002 Annual Meeting of the Decision Sciences Institute*, San Diego, CA, USA. November 23-27.
119. **Salvador, F.**, C. Forza, and M. Rungtusanatham. 2002. "The Roles of Product Design Modularity and Manufacturing Task Allocation in Mitigating the Product Proliferation-Operational Performance Tradeoff." Presentation and Proceedings. *5th International SMESME Conference*, Danbury, United Kingdom. May 13-15.
120. **Salvador, F.**, C. Forza, and M. Rungtusanatham. 2001. "The Roles of Product Design Modularity and Manufacturing Task Allocation in Mitigating the Product Proliferation-Operational Performance Tradeoff." Presentation. *2001 Annual Meeting of the Decision Sciences Institute*, San Francisco, CA, USA. November 17-20.
121. **Rungtusanatham, M.**, T. Y. Choi, D. Hollingworth, and Z-H. Wu. 2001. "Survey Research in Production/Operations Management: Historical Analyses and Opportunities for Improvement." Presentation. *2001 Academy of Management Annual Meeting*, Washington, DC, USA. August 4-8.
122. **Salvador, F.**, C. Forza, and M. Rungtusanatham. 2001. "Product Variety and Modularity: Do We Really Know Everything? Some Insights from Leading Firms." Presentation and Proceedings. *2001 EurOMA International Annual Conference*, Bath, United Kingdom. June 4-5.
123. **Rungtusanatham, M.**, F. Salvador, C. Forza, and T. Y. Choi. 2000. "Interactions across the Supply Chain and Operational Performance: A Resource-Based View of the Firm Perspective." Presentation and Proceedings. *2000 Annual Meeting of the Decision Sciences Institute*, Orlando, IL, USA. November 18-21.
124. **Rungtusanatham, M.** 2000. "Beyond Quality: The Motivational Effects of Statistical Process Control." Presentation. *2000 Academy of Management Annual Meeting*, Toronto, CANADA. August 6-9.
125. **Alsua, C. J.** and M. Rungtusanatham. 2000. "A Cross-Cultural Model of Psychological Empowerment: The Influence of Culture on Empowerment Perceptions of Mexican Employees." Presentation. *2000 Academy of Management Annual Meeting*, Toronto, CANADA. August 6-9.

126. **Salvador, F.**, C. Forza, M. Rungtusanatham, and T. Y. Choi. 2000. "Managing Operations in a High Product Variety Context: An Explorative Investigation." Presentation and Proceedings. *2000 EUROMA International Annual Conference*, Ghent, Belgium. June 7-8.
127. **Alsua, C. J.**, K. J. Dooley, and M. Rungtusanatham. 1999. "Quality and National Culture: An Examination of U.S. Developed Quality Culture and the Empowerment of Mexican Employees." Presentation and Proceedings. *1999 IberoAmerican Academy of Management Conference*, Madrid, SPAIN. December 9-11.
128. **Salvador, F.**, C. Forza, M. Rungtusanatham, and T. Y. Choi. 1999. "Interactions across the Supply Chain: Toward Theoretical and Empirical Development." Presentation and Proceedings. *1999 EUROMA International Annual Conference*, Venice, ITALY. June 7-8.
129. **Choi, T. Y.**, M. Rungtusanatham, and K. J. Dooley. 1998. "The Process and Outcomes of Implementing Statistical Process Control: Towards an 'Organizational Learning'-Based Model." Presentation and Proceedings. *1998 Annual Meeting of the Decision Sciences Institute*, Las Vegas, NV, USA. November 21-24.
130. **Choi, T. Y.** and **M. Rungtusanatham**. 1998. "Relating Organizational Learning and Quality Management: A Proposed Process Model." Presentation. *Quality and Management Conference*, Arizona State University, Tempe, AZ, USA, February 12-14.
131. **Choi, T. Y.**, M. Rungtusanatham, and J-S. Kim. 1997. "Qualitative Analysis of Continuous Improvement Program Implementations: Lessons from Seven Automotive Parts Suppliers." Presentation and Proceedings. *1997 Annual Meeting of the Decision Sciences Institute*, San Diego, CA. USA. November 22-25.
132. **Rungtusanatham, M.** and T. Y. Choi. 1997. "Reliability and Validity in Empirical Research in Operations Management." Presentation. *1997 Academy of Management Annual Meeting*, Boston, MA, USA. August 8-13.
133. **Rungtusanatham, M.**, J. C. Anderson, and K. J. Dooley. 1997. "Toward Measuring the SPC Implementation/Practice Construct: Preliminary Psychometric Evidence." Presentation and Proceedings. *1997 International Meeting of the Decision Sciences Institute*, Sydney, AUSTRALIA. July 19-23.
134. **Rungtusanatham, M.** 1997. "A Confirmatory Factor Analysis of the Measurement Scales for the Critical Psychological States." Presentation and Proceedings. *1997 International Meeting of the Decision Sciences Institute*, Sydney, AUSTRALIA. July 19-23.
135. **Rungtusanatham, M.**, C. Forza, R. Filippini, and J. C. Anderson. 1996. "A Replication Study of a Theory of Quality Management underlying the Deming Management Method: The Italian Context." Presentation and Proceedings. *1996 Annual Meeting of the Decision Sciences Institute*, Orlando, FL, USA. November 22-26.
136. **Rungtusanatham, M.** and J. C. Anderson. 1996. "Conceptualizing Organizational Implementation and Practice of Statistical Process Control." Presentation and Proceedings. *1996 Annual Meeting of the Decision Sciences Institute*, Orlando, FL, USA. November 22-26.
137. **Rungtusanatham, M.** and J. C. Anderson. 1996. "The Quality and Motivational Effects of Implementing and Practicing Statistical Process Control: An Empirical Investigation." Presentation and Proceedings. *1996 Annual Meeting of the Decision Sciences Institute*, Orlando, FL, USA. November 22-26. (**One of six finalists from over 1,000 competitively submitted papers for the 1996 Best Interdisciplinary Paper Award.**)

138. Amundson, S. D. M., M. Rungtusanatham, R. G. Schroeder, and **B. B. Flynn**. 1996. "The Relationship between Quality Management Values and National and Organizational Culture." Presentation. *1996 Academy of Management Annual Meeting*, Cincinnati, OH, USA. August 9-14.
139. **Anderson, J. C., M. Rungtusanatham**, and S. D. M. Amundson. 1995. "Scientific Management, the Deming Management Method, and Process Reengineering: Similarities and/or Differences from an Organization Culture Perspective." Presentation and Proceedings. *1995 Annual Meeting of the Decision Sciences Institute*, Boston, MA, USA. November 20-22.
140. Sakakibara, S., **M. Rungtusanatham**, **E. J. Flynn**, and R. Luechtefeld. 1993. "Just-In-Time, Decentralization, and Manufacturing Performance: An Empirical Investigation of Their Relationships." Presentation and Proceedings. *1993 Annual Meeting of the Decision Sciences Institute*, Washington, DC, USA. November 21-23.
141. J. C. Anderson, **M. Rungtusanatham**, R. G. Schroeder, and S. Devaraj. 1993. "A Theory of Quality Management underlying the Deming Management Method: An Empirical Examination Using Path Analysis." Presentation and Proceedings. *1993 Annual Meeting of the Decision Sciences Institute*, Washington, DC, USA. November 21-23.
142. **Rungtusanatham, M.** and J. C. Anderson. 1993. "The Effects from Implementing and Practicing Statistical Process Control: A Proposed Theory." Presentation and Proceedings. *1993 Annual Meeting of the Decision Sciences Institute*, Washington, DC, USA. November 21-23.
143. **Rungtusanatham, M.**, J. C. Anderson, and K. J. Dooley. 1993. "Defining and Characterizing the Practice of Statistical Process Control." Presentation and Proceedings. *1993 Annual Continual Improvement Conference: Profound Knowledge for Survival in the New Economic Age*, Deming Forum, Minneapolis, MN, USA. June 17-18.
144. Anderson, J. C., **M. Rungtusanatham**, and R. G. Schroeder. 1992. "The Deming Management Method: An Emerging Theory of Quality Management." Presentation and Proceedings. *1992 Annual Meeting of the Decision Sciences Institute*, San Francisco, CA, USA. November 22-24.
145. Anderson, J. C., **M. Rungtusanatham**, and R. G. Schroeder. 1992. "Exploring the Theory of Quality Management Underlying the Deming Management Method." Presentation and Proceedings. *1992 Annual Continual Improvement Conference: A Forum on Leadership, Theory and Practice*, North Central Deming Management Forum, Minneapolis, MN, USA. June 2-3.
146. Anderson, J. C., K. J. Dooley, and **M. Rungtusanatham**. 1992. "Requisite Knowledge Areas for Continuous Improvement: Current Employee Training Practices and Suggestions for Improvement." Presentation and Proceedings. *1992 Annual Continual Improvement Conference: A Forum on Leadership, Theory and Practice*, North Central Deming Management Forum, Minneapolis, MN, USA. June 2-3.

Invited Presentations

1. **Rungtusanatham, M.** 2018. "Why Are (Your) Supply Disruptions Severe? Firm and Managerial Considerations." NIDA Business School, Bangkok, THAILAND. July 19.
2. **Rungtusanatham, M.** 2018. "Does Excellent Supplier Performance Guarantee Relationship Continuity? The Role of a Recent Unintentional But Serious Supplier

- Error.” Schulich School of Business, York University, Toronto, Ontario, CANADA. May 1.
3. **Rungtusanatham, M.** 2018. “Does Excellent Supplier Performance Guarantee Relationship Continuity? The Role of a Recent Unintentional But Serious Supplier Error.” Walter Klein Operations Management Seminar Series, Boston College, Boston, MA, USA. February 22.
 4. **Rungtusanatham, M.** 2018. “Does Excellent Supplier Performance Guarantee Relationship Continuity? The Role of a Recent Unintentional But Serious Supplier Error.” Goodman School of Business Luncheon Speaker Series, Brock University, St. Catharines, Ontario, CANADA. February 9.
 5. **Rungtusanatham, M.** 2017. “Supply Disruption Management: Anticipating, Diagnosing, and Recovering from Physical Flow Interruptions.” Public Lecture, Department of Logistics and Maritime Studies, Hong Kong Polytechnic University, Hong Kong, CHINA. July 13.
 6. **Rungtusanatham, M.** 2017. “Mitigating Operational Glitches in Complex Manufacturing with Information: Is an ERP System the Best Solution?” Research Seminar, Department of Logistics and Maritime Studies, Hong Kong Polytechnic University, Hong Kong, CHINA. July 12.
 7. **Rungtusanatham, M.** 2017. “Why Are (Your) Supply Chain Disruptions Severe? Firm and Managerial Considerations.” Department of Management, Colorado State University, Fort Collins, CO, USA. February 24.
 8. **Rungtusanatham, M.** 2016. “Why Are (Your) Supply Chain Disruptions Severe? Firm and Managerial Considerations.” Distinguished Speaker, Department of Logistics and Maritime Studies, Hong Kong Polytechnic University, Hong Kong, CHINA. July 20.
 9. **Rungtusanatham, M.** 2016. “Why Are (Your) Supply Chain Disruptions Severe? Firm and Managerial Considerations.” Distinguished Faculty Seminar Series, Department of Management, Clemson University, Clemson, SC, USA. April 11.
 10. **Rungtusanatham, M.** 2016. “Online Learning.” Distinguished Faculty Seminar Series, Department of Management, Clemson University, Clemson, SC, USA. April 11.
 11. **Rungtusanatham, M.** 2015. “Theory-Driven Survey Research in Supply Chain and Operations Management: Looking Back and Looking Forward.” Distinguished Speaker Series, Department of Management, Iowa State University, Ames, IA, USA. April 27.
 12. **Rungtusanatham, M.** 2014. “Empirical Research in Supply Chain and Operations Management.” Goodman School of Business Luncheon Speaker Series, Brock University, St. Catharines, Ontario, CANADA. October 10.
 13. **Rungtusanatham, M.** 2014. “Supplier Performance and Strategic Relationship Dissolution: When Does Supplier Historical Supplier Performance Become Detrimental?” Hong Kong Polytechnic University, Hong Kong, CHINA. April 23.
 14. **Rungtusanatham, M.** 2014. “Supplier Performance and Strategic Relationship Dissolution: When Does Supplier Historical Supplier Performance Become Detrimental?” Wuhan University, Wuhan, CHINA. April 17.
 15. **Rungtusanatham, M.** 2014. “Supplier Performance and Strategic Relationship Dissolution: When Does Supplier Historical Supplier Performance Become Detrimental?” Zhejiang University, Hangzhou, CHINA. April 15.
 16. **Rungtusanatham, M.** 2013. “Too Good to be True: When Superior Supplier Performance Goes Wrong.” Leading through Excellence Summit, Center for Operational Excellence, Ohio State University, Columbus, OH, USA. April 11.

17. **Rungtusanatham, M.** 2012. "Strategic Manufacturer-Industrial Supplier Relationship Dissolution: An Experimental Test of Four Factors." University of Maryland, College Park, MD, USA. April 5.
18. **Rungtusanatham, M.** 2011. "Task Exceptions and Delivery Performance for MTO Production Processes: Information System Infrastructure as a Moderator." Ohio State University, Columbus, OH, USA. February 10.
19. **Rungtusanatham, M.** 2011. "Task Exceptions and Delivery Performance for MTO Production Processes: Information System Infrastructure as a Moderator." University of South Carolina, Columbia, SC, USA. January 19.
20. **Rungtusanatham, M.** 2010. "Task Exceptions and Delivery Performance for MTO Production Processes: Information System Infrastructure as a Moderator." Michigan State University, East Lansing, MI, USA. December 6.
21. **Rungtusanatham, M.** 2010. "Task Exceptions and Delivery Performance for MTO Production Processes: Information System Infrastructure as a Moderator." Texas A&M University, College Station, TX, USA. March 29.
22. **Rungtusanatham, M.** 2009. "Buyer Preference for Inventory Management Approach in the Negotiation Plan for an Externally-Sourced Critical Item." University of South Carolina, Columbia, SC, USA. November 23.
23. **Rungtusanatham, M.** 2009. "Inventory Ownership and Placement Decisions within a Buyer-Supplier Dyad." Ohio State University, Columbus, OH, USA. April 3.
24. **Rungtusanatham, M.** 2008. "Inventory Ownership and Placement Decisions within a Buyer-Supplier Dyad." Clemson University, Clemson, SC, USA. May 2.
25. **Rungtusanatham, M.** 2008. "Legitimizing Case Research in the Accounting Discipline." National Chengchi University, Taipei, TAIWAN. March 4.
26. **Rungtusanatham, M.** 2008. "EXECUTIVE Briefing: Preventing Severe Supply Chain Disruptions: Structural Design Considerations and Strategic Buyer-Supplier Relationship Dissolution." China Europe International Business School, Shanghai, CHINA. February 27.
27. **Rungtusanatham, M.** 2008. "Case Research: A Primer." China Europe International Business School, Shanghai, CHINA. February 27.
28. **Blackhurst, J., M. Rungtusanatham, and T. Wu.** 2007. "Towards a Supply Chain Disruption Decision Support Tool." Indiana University Conference on Supply Chain Design, Indiana University-Bloomington, Bloomington, IN, USA. May 18.
29. **Rungtusanatham, M.** 2007. "To Pool or Not to Pool? To Compare or Not to Compare? Measurement Equivalence and POM Survey Research." Richard Ivey School of Business, University of Western Ontario, London, Ontario, CANADA. April 10.
30. **Rungtusanatham, M.** 2007. "Case Research: An Introduction." South China University of Technology, Guangzhou, CHINA. April 2.
31. **Rungtusanatham, M.** 2007. "Transitioning from Mass Production to Mass Customization: Hindrance Factors and Transition Hazard." Chinese University of Hong Kong, Hong Kong, CHINA. March 30.
32. **Rungtusanatham, M.** 2007. "Transitioning from Mass Production to Mass Customization: Hindrance Factors and Transition Hazard." Schulich School of Business, York University, Toronto, Ontario, CANADA. March 9.
33. **Rungtusanatham, M.** 2007. "Transitioning from Mass Production to Mass Customization: Hindrance Factors and Transition Hazard." National University of Singapore Business School, SINGAPORE. February 23.

34. **Rungtusanatham, M.** 2007. "Preventing Severe Supply Chain Disruptions: Design and Capabilities Considerations." IE Business School, Madrid, SPAIN. February 1.
35. **Rungtusanatham, M.** 2005. "Managing Inventory for a Purchased Item at the Buyer-Supplier Interface." IE Business School, Madrid, SPAIN. April 22.
36. **Rungtusanatham, M.** 2005. "From TQM to SCM to 3DCE – Different Labels, Same Objectives: Complementarities and Performance Consequences of Aligning Product and Process Characteristics with Advanced Manufacturing Initiatives and Supply Chain Management Initiatives." Georgia State University, Atlanta, GA, USA. January 25.
37. **Rabinovich, E. and M. Rungtusanatham.** 2004. "Supply Chain Management Impacts on Retail Margins: A Look at eBags." eBags.com, Denver, CO. June 24.
38. **Rungtusanatham, M.** 2004. "Is SPC Dead?" Ph.D. Seminar, Università degli Studi di Padova, Vicenza, ITALY. March 23.
39. **Rungtusanatham, M.** 2003. "Pursuing Mass Customization: What Does It Mean?" ASQ Section 0704 "Valley of the Sun" General Meeting, Phoenix, AZ, USA. March 13.
40. **Rungtusanatham, M., M., F. Salvador, and C. Forza.** 2002. "'Build-to-Demand' – How? Product Design and Supply Chain Configuration Decisions." John Deere & Company, Horicon, WI, USA. June 20-21.
41. **Rungtusanatham, M.** 2002. "Supply Chain Adventures: The Beer Game." E Source Strategic Issues Retreat, Boulder, CO, USA. June 12-14.
42. **Rungtusanatham, M.** 2000. "Organizational & Economic Issues in Quality Management." Università degli Studi di Padova, Vicenza, ITALY. December 20-21.
43. **Rungtusanatham, M.** 2000. "Supply Chain Management through the Beer Game." Presentation to purchasing department employees, Motorola (Tianjin), Tianjin, CHINA. April 20.
44. **Rungtusanatham, M.** 2000. "TQM: An Introduction." Presentation to MBA students, Tsinghua University, Beijing, CHINA. April 18.
45. **Rungtusanatham, M.** 2000. "Accounting for Cost of Quality." Università degli Studi di Padova, Vicenza, ITALY. January 12.
46. **Rungtusanatham, M.** 1999. "The Deming-Based Theory of Quality Management: Is It Universal?" Presentation in Ph.D. Seminar, Università degli Studi di Padova, Vicenza, ITALY. April 19.
47. **Rungtusanatham, M.** 1999. "The 'Birra' Game." Presentation to M.S. students in Engineering Management, Università degli Studi di Padova, Vicenza, ITALY. April 19-20.
48. **Rungtusanatham, M.** 1999. "TQM: An Introduction." Università degli Studi di Padova, Vicenza, ITALY. April 20.
49. **Rungtusanatham, M.** 1999. "Total Quality Management: An Introduction." Presentation to Department of Civil Engineering, National Taiwan University, Taipei, TAIWAN. January 6.
50. **Rungtusanatham, M.** 1998. "Theory Development & Theory Testing in Quality Management: Past, Present, and Future Research." Presentation at Arizona State University, Tempe, AZ, USA. February 6.
51. **Rungtusanatham, M.** 1998. "Theory Development & Theory Testing in Quality Management: Past, Present, and Future Research." Presentation at Michigan State University, East Lansing, MI, USA. January 12.

52. **Rungtusanatham, M.** 1997. "Project Scheduling." Presentation for Quality Development Network, University of Wisconsin-Madison, Madison, WI, USA. June 26.
53. **Rungtusanatham, M.** 1996. "Theory and Theory-Building in Quality Management Research: The Effects of SPC as an Example." Lecture presented at a doctoral research seminar, Operations and Management Science Department, University of Minnesota, Minneapolis, MN, USA. May 28.
54. **Rungtusanatham, M.** 1996. "Quality Management and Quality Engineering: Synergies and Research Agenda." Seminar for the Center for Quality and Productivity Improvement, University of Wisconsin-Madison, Madison, WI, USA. April 16.
55. Rungtusanatham, M., J. C. Anderson, and **K. J. Dooley.** 1996. "Statistical Process Control at Honeywell SSEC." Research results presented at Honeywell Solid State and Electronics Center, Minneapolis, MN, USA. April 10.
56. **Anderson, J. C., M. Rungtusanatham,** and R. G. Schroeder. 1994. "A Theory of Quality Management underlying the Deming Management Method." Paper presented in a departmental seminar, Operations and Management Science Department, University of Minnesota, Minneapolis, MN, USA. March 17.

GRANTS

Research Grants Received

- 2015 Small Research Grant, Fisher College of Business, The Ohio State University (\$4,000) for proposal titled When a Supply Chain Disruption Strikes – Managerial Reactions and Decisions Concerning Strategic Suppliers.
- 2013 Small Research Grant, Fisher College of Business, The Ohio State University (\$4,000) for proposal titled From Offshoring to Reshoring: Where Do Intermediate and Smaller Sized Manufacturers Stand?
- 2012 CIBER Research Grant, Fisher College of Business, The Ohio State University (\$6,000) for proposal titled From Offshoring to Reshoring: Where Do Intermediate and Smaller Sized Manufacturers Stand?
- 2012 Small Research Grant, Fisher College of Business, The Ohio State University (\$2,000) for proposal titled Securing the Supply Chain: Building Theory from Multiple Cases.
- 2012 National Center for the Middle Market Research Grant, Fisher College of Business, The Ohio State University for proposal titled Lean Implementation in Middle Market Firms and Employee Attitudinal and Behavioral Effects.
- 2012 National Center for the Middle Market Research Grant, Fisher College of Business, The Ohio State University for proposal titled Supply Chain Integration: Direction, Processes, Mechanisms, and Benefits for Middle Market Firms.
- Spring 2006 Dean's Award for Excellence Summer Research Grant, W. P. Carey School of Business, Arizona State University (\$15,000) for proposal titled Supply Chain Disruptions: Developing a Decision Support Tool for Enhanced Understanding of Consequences.
- Spring 2005 Dean's Award for Excellence Summer Research Grant, W. P. Carey School of Business, Arizona State University (\$15,000) for proposal titled What Is the Right Inventory Management Approach for Purchasing Items – An Experimental Study?
- June 2003 Senior Research Fellowship, Institute for Supply Management (\$5,000) for proposal titled Supply Chain Configurations, Product Designs, & Manufacturing Processes: Transforming to Build-to-Order (A 3-Year, Longitudinal Case Study).
- Fall 2003 Institute for Manufacturing and Enterprise Systems, Arizona State University (\$35,000) for proposal titled Quantifying the Performance Impact of Varying Defect Rates in the Supply Chain.
- Spring 2003 Institute for Manufacturing and Enterprise Systems, Arizona State University (\$29,500) for proposal titled Addressing Inventory Risk and Cost Challenges in Manufacturing: Untying Ownership and Location Decisions in Inventory Management.
- Spring 2003 Department of Management 2003 Summer Grant, Arizona State University (\$12,000) for proposal titled Transforming to Build-to-Order: Innovations and Changes in Product Designs, Manufacturing Processes, and Supply Chain Configurations.

- Spring 2003 Institute for Manufacturing and Enterprise Systems, Arizona State University (\$57,000) for proposal titled Transforming to Build-to-Order: Product Design, Manufacturing Process Design, and Supply Chain Configuration (A 3-Year, Longitudinal Case Study).
- Spring 2003 Dean's Award for Excellence Summer Research Grant, W. P. Carey School of Business, Arizona State University (\$12,000) for proposal titled Designing Products and Configuring Supply Chains to Support a Build-to-Order Competitive Strategy – The Case of Deere & Company.
- June 2002 Institute for Manufacturing and Enterprise Systems, Arizona State University (\$20,000) for proposal titled Modularity as a Strategy for Product Proliferation and Implications for Supply Chain Management – The U.S. Context.
- Spring 2002 Department of Management 2002 Summer Grant, Arizona State University (\$12,000) for proposal titled Modularity as a Strategy for Product Proliferation and Implications for Supply Chain Management – The U.S. Context.
- Spring 2002 Dean's Award for Excellence Summer Research Grant, College of Business, Arizona State University (\$12,000) for proposal titled Modularity as a Strategy for Product Proliferation and Implications for Supply Chain Management – The U.S. Context.
- Spring 2001 Department of Management 2001 Summer Grant, Arizona State University (\$12,000) for proposal titled Product Design Modularity as a Strategy for Product Proliferation and Implications for Supply Chain Management.
- Spring 2001 Dean's Award for Excellence Summer Research Grant, College of Business, Arizona State University (\$12,000) for proposal titled Product Design Modularity as a Strategy for Product Proliferation and Implications for Supply Chain Management.
- Spring 2000 Research Support Grant, College/Department Matching Funds Program, Arizona State University (\$3,000) for proposal titled The Deming-based Definition and Theory of Quality Management across Multiple Countries.
- Spring 2000 Department of Management 2000 Summer Grant, Arizona State University (\$10,000) for proposal titled The Deming-based Definition and Theory of Quality Management across Multiple Countries.
- January 1999 APICS Educational & Research Foundation (\$3,000) for proposal titled The Deming Theory of Quality Management across Multiple Countries.
- January 1998 1998 Research-Service Grant Program, University of Wisconsin–Madison (2/9 Summer Salary) for proposal titled Operational Performance and Process Operator Effects of Process Management.
- December 1997 Graduate School Research Competition, University of Wisconsin–Madison (\$12,636) for proposal titled Operational Performance and Process Operator Effects of Process Management.
- Fall 1996 IBM Total Quality Grant Award, School of Business, University of Wisconsin–Madison (\$6,570) for proposal titled A Theory-Based Empirical Study of the Process and Effectiveness of Quality Management.
- August 1994 Quality Leadership Center, University of Minnesota (\$3,000) for proposal titled The Quality and Operator Effects of Implementing and Practicing SPC.
- August 1994 Quality Leadership Center, University of Minnesota (\$8,000) for proposal titled The Content and Delivery of Training for Continuous Quality Improvement (with J. C. Anderson, K. J. Dooley, and R. A. Noe).

Instructional Grants Received

- Spring 2000 Evening MBA Program, College of Business, Arizona State University (\$7,500 + Laptop) for proposal titled Integrating Computer-Based Activities and Assignments into the OPM 502 Curriculum.
- March 1999 Department of Management 1999 Summer Grants, Arizona State University (\$9,000) for proposal titled Developing Multimedia and Web-Based Curriculum for OPM 502, the MBA Core Course in Operations Management (with D. Smith-Daniels and T. Y. Choi).
- March 1999 Teaching Initiative Summer Grant Program, College of Business, Arizona State University (\$13,500) for proposal titled Re-Structuring OPM 502 Curriculum for Evening MBA Program (with T. Y. Choi and D. Smith-Daniels).
- July 1997 EAGLES, School of Business, University of Wisconsin–Madison (Value Unknown) to support course development for the new MBA program.
- January 1997 IBM Total Quality Grant Award, School of Business, University of Wisconsin–Madison (\$6,570 + 2 Semesters of PA Support) to enhance course materials and presentations for the new MBA “Quality” module.
- Fall 1996 EAGLES, School of Business, University of Wisconsin–Madison (Value Unknown) to support development of multimedia materials and Web-based materials for operations management and quality management courses.

Travel Grants Received

- Spring 2007 Travel Grant, Office of International Program, University of Minnesota – Twin Cities (\$1,000.00).
- Spring 2007 Faculty Travel Grant, International Programs, Carlson School of Management (\$950.00).
- Fall 1999 Dean’s Office, College of Business, Arizona State University (\$500) to support travel to the *1999 Annual Meeting of the Decision Sciences Institute* in New Orleans, LA.
- April 1997 Dean’s Office, School of Business, University of Wisconsin–Madison (\$500) to support travel to the *1997 Academy of Management Meeting* in Boston, MA.
- April 1997 Graduate School, University of Wisconsin–Madison (\$500) to support travel to the *1997 Academy of Management Meeting* in Boston, MA.
- April 1997 Graduate School, University of Wisconsin–Madison (\$1,500) to support travel to the *1997 International Meeting of the Decision Sciences Institute* in Sydney, AUSTRALIA.
- November 1996 Dean’s Office, School of Business, University of Wisconsin–Madison (\$500) to support travel to the *1996 Annual Meeting of the Decision Sciences Institute* in Orlando, FL.
- August 1996 Dean’s Office, School of Business, University of Wisconsin–Madison (\$500) to support travel to the *1996 Academy of Management Meeting* in Cincinnati, OH.
- Spring 1996 Graduate School, University of Wisconsin–Madison (\$500) to support travel to the *1995 Annual Meeting of the Decision Sciences Institute* in Boston, MA.

TEACHING SUMMARY

AT The Ohio State University

Semester	Course Title	Class N	Evaluation ² (5 is Best)	
			Mean	σ
Summer 2018 – Spring 2019 Academic Year				
Autumn Semester 2018	MBA 6223: Operations Management	55	4.6	0.6
	MBA 6223: Operations Management	55	4.5	0.7
Summer 2017 – Spring 2018 Academic Year				
Autumn Semester 2017	MBA 6223: Operations Management	52	4.6	0.6
	MBA 6223: Operations Management	50	4.4	0.8
	MBA 6223: Operations Management	35	4.6	0.5
Summer 2016 – Spring 2017 Academic Year				
Autumn Semester 2016	MBA 6223: Operations Management	51	4.5	0.9
	MBA 6223: Operations Management	43	4.6	0.7
	MBA 6223: Operations Management	1	NA	NA
Summer 2015 – Spring 2016 Academic Year				
Spring Semester 2016	BusMGT 3230: Introduction to Operations Management	69	4.5	1.0
	BusMGT 3230: Introduction to Operations Management	71	4.2	1.1
Summer 2015	BusMGT 8236: Seminar in Psychometric Research in OM	2	NA	NA
Summer 2014 – Spring 2015 Academic Year				
Spring Semester 2015	BusMGT 3230: Introduction to Operations Management	29	4.8	0.6
Summer 2013 – Spring 2014 Academic Year				
Autumn Semester 2013	BusMGT 3230: Introduction to Operations Management	61	4.8	0.6

² Overall rating (1-5 Likert scale, with 5 being the highest).

AT The Ohio State University (Continued)

Semester	Course Title	Class N	Evaluation (5 is Best)	
Summer 2012 – Spring 2013 Academic Year				
Spring Semester 2013	BusMGT 3230: Introduction to Operations Management	60	4.9	0.4
	BusMGT 3230: Introduction to Operations Management	61	4.7	0.6
Autumn Semester 2012	BusMGT 3230: Introduction to Operations Management	73	4.6	0.6
	BusMGT 3230: Introduction to Operations Management	69	4.1	1.3
	BusMGT 8237: Seminar in Psychometric Research in OM	4	NA	NA
Summer 2011 – Spring 2012 Academic Year				
Autumn Quarter 2011	BusMGT 929: Research in Operations Management	4	NA	NA

AT IE Business School, Madrid, SPAIN

Semester	Course Title	Class N	Evaluation ³ (5 is Best)	
			Mean	σ
November 2014 Intake				
Term 3 2015	IMBA: Supply Chain Management	46	4.5	0.9
November 2013 Intake				
Term 3 2014	IMBA: Supply Chain Management	35	4.7	0.6

³ Rating based on question: "Overall evaluation of professor" (1-5 Likert scale, with 5 being the highest).

AT University of Minnesota – Twin Cities

Semester	Course Title	Class N	Evaluation ^{4 5} (6 or 7 is Best)	
			Mean	σ
Fall 2011 – Summer 2012 Academic Year				
Fall Semester 2011	VMBA 5705: Operations Management ^A	42	5.7	6.0
Fall 2010 – Summer 2011 Academic Year				
Spring Semester 2011	MBA 6220: Operations Management	37	5.9	NA
	MBA 6220: Operations Management	46	5.9	NA
Fall Semester 2010	OMS 8745: Ph.D. Seminar in Quality	4	NA	NA
	VMBA 5705: Operations Management ^A	38	5.9	6.0
Fall 2009 – Summer 2010 Academic Year				
Spring Semester 2010	MBA 6220: Operations Management	38	5.8	NA
Fall Semester 2009	OMS 8745: Ph.D. Seminar in Quality	4	NA	NA
	MBA 6220: Operations Management	36	5.9	NA
	VMBA 5705: Operations Management ^A	40	5.8	NA
Fall 2008 – Summer 2009 Academic Year				
Fall Semester 2008	VMBA 5705: Operations Management ^A	27	5.9	NA
Fall Semester (Term B) 2008	MBA 6220: Operations Management (Cohort A)	53	4.8	NA
	MBA 6220: Operations Management (Cohort B)	53	4.6	NA

⁴ Before 2008: Evaluation denotes the mean score (and standard deviation) and the median score for the question: “How would you rate the instructor’s overall teaching ability?” (1–7 Likert scale, with 7 being the highest).

⁵ 2009 Onwards: In 2008, the University of Minnesota changed its course evaluation instrument and effectively eliminated the question asking for an overall assessment of the instructor’s teaching effectiveness. Beginning in 2009, to provide continuity in evaluation of teaching, the Carlson School of Management calculates an average score based on student responses to four factors (e.g., level of preparation for class, clarity in subject matter presentation, respect for students, and depth of student understanding in subject matter from taking the course). This average score lies in the range [1, 6].

^A Denotes an **Over-load** teaching assignment.

AT University of Minnesota – Twin Cities (Continued)

Semester	Course Title	Class N	Evaluation (6 or 7 is Best)	
			Mean	σ
Fall 2007 – Summer 2008 Academic Year				
Fall Semester 2007	VMBA 5705: Operations Management ^A	40	6.5 ($\sigma = 0.7$)	6.6
Fall Semester (Term B) 2007	MBA 6220: Operations Management (Cohort A)	46	5.7 ($\sigma = 0.9$)	5.7
	MBA 6220: Operations Management (Cohort B)	47	5.6 ($\sigma = 1.1$)	5.8
Fall 2006 – Summer 2007 Academic Year				
Fall Semester (Term B) 2006	MBA 6220: Operations Management (Cohort A)	62	6.4 ($\sigma = 0.6$)	6.4
	MBA 6220: Operations Management (Cohort B)	61	6.1 ($\sigma = 0.9$)	6.2

AT Arizona State University

Trimester	Course Title	Class N	Evaluation ⁶ (1 is Best)
Fall 1998 – Summer 1999 Academic Year			
Trimester I 1998	Evening Core MBA OPM 502: Operations & Logistics Management – Monday	45	1.43 ($\sigma = 0.60$)
	Evening Core MBA OPM 502: Operations & Logistics Management – Wednesday	44	1.19 ($\sigma = 0.40$)
Trimester II 1998	Day Core MBA OPM 502: Operations & Logistics Management	42	1.25 ($\sigma = 0.43$)
Summer II 1999	Evening Elective OPM 540: Quality & Productivity Management ^A	16	1.06 ($\sigma = 0.24$)
Fall 1999 – Summer 2000 Academic Year			
Trimester I 1999	Evening Core MBA OPM 502: Operations & Logistics Management – Tuesday	46	1.08 ($\sigma = 0.26$)
	Evening Core MBA OPM 502: Operations & Logistics Management – Thursday	43	1.12 ($\sigma = 0.32$)
Trimester II 1999	Day Core MBA OPM 502: Operations & Logistics Management	56	1.02 ($\sigma = 0.14$)
Spring 2000	SCM 791: Quality/TQM Systems Ph.D. Seminar	4	1.00 ($\sigma = 0.00$)
	CHINA Core MBA OPM 502: Operations & Logistics Management ^A (in Beijing, CHINA)	34	N/A
Summer 2000	IBS 594: Chinese Business ^A	7	N/A
Fall 2000 – Summer 2001 Academic Year			
Trimester I 2000	Evening Core MBA OPM 502: Operations & Logistics Management – Monday	53	1.18 ($\sigma = 0.38$)
	Evening Core MBA OPM 502: Operations & Logistics Management – Wednesday	51	1.21 ($\sigma = 0.69$)
	DTC Evening Core MBA OPM 502: Operations & Logistics Management – Thursday	34	1.03 ($\sigma = 0.17$)
Spring 2001	ASU Deere Online MBA SCM 591: Introduction to Supply Chain Management ^A	35	1.10 ($\sigma = 0.32$)
Summer 2001	IBS 594: Chinese Business ^A	32	N/A

⁶ Evaluation denotes the mean (and standard deviation) for the question: “**Which rating best describes this instructor?**” (1 = Very Good, 2 = Good, 3 = Needs Improvement, 4 = Poor, and 5 = Very Poor).

^A Denotes an **Over-load** teaching assignment.

AT Arizona State University (Continued)

Trimester	Course Title	Class N	Evaluation (1 is Best)
Fall 2001 – Summer 2002 Academic Year			
Trimester I 2001	Evening Core MBA SCM 502: Operations & Supply Management – Monday	48	1.08 ($\sigma = 0.27$)
	Evening Core MBA SCM 502: Operations & Supply Management – Wednesday	48	1.05 ($\sigma = 0.23$)
	DTC Evening Core MBA SCM 502: Operations & Supply Management – Thursday	26	1.00 ($\sigma = 0.00$)
Spring 2002	ASU Deere/UTC Online MBA SCM 591: Introduction to Supply Chain Management ^A	36	1.00 ($\sigma = 0.00$)
	ASU Lucent Online MBA SCM 591: Introduction to Supply Chain Management ^A	24	1.20 ($\sigma = 0.42$)
Fall 2002 – Summer 2003 Academic Year			
Trimester I 2002	Evening Core MBA SCM 502: Operations & Supply Management – Monday	45	1.10 ($\sigma = 0.30$)
	Evening Core MBA SCM 502: Operations & Supply Management – Wednesday	48	1.07 ($\sigma = 0.34$)
	DTC Evening Core MBA SCM 502: Operations & Supply Management – Thursday	32	1.00 ($\sigma = 0.00$)
Spring 2003	W. P. Carey MBA – Corporate Online Program (MultiCorporate Cohort 1), SCM 591: Introduction to Supply Chain Management ^A	22	1.56 ($\sigma = 0.73$)
	W. P. Carey MBA – Corporate Online Program (ChevronTexaco Cohort), SCM 591: Introduction to Supply Chain Management ^A	34	1.09 ($\sigma = 0.30$)
Fall 2003 – Summer 2004 Academic Year			
Fall 2003	W. P. Carey MBA – Corporate Online Program (MultiCorporate Cohort 2), SCM 591: Introduction to Supply Chain Management	41	1.19 ($\sigma = 0.54$)
Spring 2004	W. P. Carey MBA – Corporate Online Program (MultiCorporate Cohort 3), SCM 591: Introduction to Supply Chain Management ^A	43	1.67 ($\sigma = 0.78$)
Fall 2004 – Summer 2005 Academic Year			
Fall 2004	W. P. Carey MBA – Corporate Online Program (MultiCorporate Cohort 4), SCM 591: Introduction to Supply Chain Management	16	1.00 ($\sigma = 0.00$)
Fall 2005 – Summer 2006 Academic Year			
Fall 2005	W. P. Carey MBA – Global Executive Online Program (MultiCorporate Cohort 5), SCM 502: Operations & Supply Management	40	1.27 ($\sigma = 0.45$)
	W. P. Carey MBA – Global Executive Online Program (Chevron, Cohort 2), SCM 502: Operations & Supply Management	36	1.21 ($\sigma = 0.58$)

AT University of Wisconsin – Madison

Trimester	Course Title	Class N	TEACHING Scale Scores ⁷		
			INST	SCAL2	Top 30%
Fall 1995 – Summer 1996 Academic Year					
Fall 1995	BUS 769: Tools and Methods for the Management, Control, and Improvement of Quality	4	4.36	4.33	100%
	BUS 549: Tools and Methods for the Management, Control, and Improvement of Quality	7	4.56	4.31	83%
	School-wide μ School-wide σ		Not Reported		N/A
Spring 1996	BUS 574: Management of Service and Manufacturing Operations	56	3.63	3.39	29%
	BUS 549/769: Introduction to Quality Management	8	4.48	4.20	100%
	School-wide μ School-wide σ		4.26 0.39	3.92 0.37	N/A

⁷ INST = The average score for a 14-item scale that assesses the degree to which (1) relationships among course topics were explained, (2) the professor was available outside of class, (3) the professor stimulated interest, (4) the professor was enthusiastic about teaching, (5) the relevance of subject matter was explained, (6) the professor was well prepared, (7) the class time was used effectively, (8) the students were encouraged to participate, (9) the ideas were presented clearly, (10) the professor showed concern about student understanding of materials, (11) the course was well-organized, (12) the teaching methods used were appropriate, (13) the course requirements were clearly explained, and (14) the course expectations were well stated. Each item used a 5-point Likert response scale, anchored from “1” (Strongly Disagree) to “3” (Neither Disagree Nor Agree) to “5” (Strongly Agree).

SCAL2 = The average score for a seven-item scale that assesses (1) the fairness of exams, usefulness of homework, (2) how valuable feedback was, how prompt exams were returned, (3) how helpful course assignments were, and (4) whether or not grading was clear. Each item used a 5-point Likert scale, anchored from 1 (Strongly Disagree) to 3 (Neither Disagree Nor Agree) to 5 (Strongly Agree).

TOP 30% = Percentage of students who rank the professor in the top 30% of all university lecturers.

AT University of Wisconsin – Madison (Continued)

Trimester	Course Title	Class N	TEACHING Scale Scores		
			INST	SCAL2	Top 30%
Fall 1996 – Summer 1997 Academic Year					
Fall 1996	OIM 350: Management of Service and Manufacturing Operations	108	4.11	3.81	52%
	OIM 365/765: Introduction to Quality Management	18	4.01	4.19	73%
	School-wide μ School-wide σ		4.20 0.41	3.89 0.45	N/A
Spring 1997	OIM 350: Management of Service and Manufacturing Operations	74	4.63	4.33	78%
	OIM 365: Introduction to Quality Management	3	4.83	4.57	100%
	OIM 765: Introduction to Quality Management	5	4.32	4.00	80%
	School-wide μ School-wide σ		4.22 0.42	3.91 0.43	N/A
Fall 1997 – Summer 1998 Academic Year					
Fall 1997	OIM 350: Management of Service and Manufacturing Operations	72	4.46	4.19	69%
	OIM 768: Quality Management (Section 1)	27	4.34	3.75	81%
	OIM 768: Quality Management (Section 2)	25	4.44	4.08	84%
	OIM 799: Readings & Research	1	N/A	N/A	N/A
	School-wide μ School-wide σ		4.17 0.46	3.79 0.51	N/A
Spring 1998	OIM 351: Principles & Techniques of Quality Management	16	4.94	4.87	100%
	OIM 768: Quality Management (Section 1)	41	4.56	4.31	100%
	OIM 768: Quality Management (Section 2)	40	4.57	4.26	100%
	School-wide μ School-wide σ		N/A N/A	N/A N/A	N/A
Summer 1998	OIM 350: Management of Service and Manufacturing Operations	31	N/A	N/A	N/A
	School-wide μ School-wide σ		N/A N/A	N/A N/A	N/A

AT Metropolitan State University

Trimester	Course Title	Evaluation ⁸
Spring 1995	DMIS: Introduction to Operations Management	3.00

AT University of Minnesota – Twin Cities (As Ph.D. Candidate)

Trimester	Course Title	Evaluation ⁹
Summer 1995	OMS 3000: Introduction to Operations Management	5.30
Spring 1995	OMS 3000: Introduction to Operations Management	5.00
Spring 1993	OMS 3000: Introduction to Operations Management	4.83
Summer 1992	OMS 3000: Introduction to Operations Management	5.50
Summer 1991	OMS 3000: Introduction to Operations Management	5.70

⁸ Evaluation denotes the median score for the question: “How would you rate the overall performance of instructor?” (1 = Excellent, 2 = Very Good, 3 = Good, 4 = Poor, 5 = Very Poor, N/A = Not Available).

⁹ After 1993: Evaluation denotes the Median score for the question: “How would you rate the instructor’s overall teaching ability?” (1 = Very Poor, 4 = Satisfactory, 7 = Exceptional). 1993 and Before: Evaluation denotes the Median score for the question: “All things considered, how would you rate this instructor’s teaching in this course?” (1 = Very Poor, 2 = Poor, 3 = Fair, 4 = Good, 5 = Very Good, 6 = Excellent, 7 = Exceptionally Good).

STUDENT ADVISING

AT Ohio State University

Ph.D. Advising

1. Pandey, R. In Progress. Dissertation Advisor.
2. Pan, M. 2017. Investigations of Non-Vertical Collaborations by Small Firms: Two Empirical Studies. Co-Dissertation Advisor with J. Hill. Initial Placement: Research Institute of Economics and Management, Southwest University of Finance and Economics (CHINA).
3. Polyviou, M. 2016. Three Essays on Supply Chain Disruptions: A Classification Schema, Managerial Reactions, and Decision-Making. Co-Dissertation Advisor with A. M. Knemeyer. Initial Placement: Arizona State University (ASU).
 - **2015 ISM Dissertation Grant Award.**
4. Schwieterman, M. A. 2015. Customer and Supplier Portfolios and Their Impact on Firm Performance: Three Essays. Dissertation Committee Member. Initial Placement: Michigan State University (USA).
 - **2016 CSCMP Doctoral Dissertation Award Finalist.**
5. Miller, J. W. 2014. Delivery Services Performed by Personnel without Direct Supervision: Three Essays. Co-Dissertation Advisor with A. M. Knemeyer. Initial Placement: Colorado State University (USA).
 - **2015 CSCMP Doctoral Dissertation Award.**
6. Olesiuk, B. 2014. Benefit Limits in Mental Health: Effects on Delivery of Care and Outcomes. Dissertation Committee Member. Initial Placement: University of North Carolina-Chapel Hill (USA).

AT University of Minnesota

Ph.D. Advising

1. Leerapan, B. A. 2012. The Influence of Organizational Reputation on Response to Public Reporting of Healthcare Quality. Dissertation Committee Member. Initial Placement: Mahidol University (THAILAND).
2. Chen, Y-S. 2010. Strategic Buyer-Supplier Relationship Dissolution as Divorce: Metaphorical Transfer and Empirical Assessments. Dissertation Advisor. Initial Placement: University of Michigan-Dearborn (USA).

AT Arizona State University

Ph.D. Advising

1. Wallin, C. 2006. Inventory Management Approaches for a Purchased Item: A Theoretical and Empirical Investigation of Decision Determinants. Dissertation Advisor. Initial Placement: Brigham Young University (USA).

2. Terpend, R. 2006. Extending Kraljic's Matrix: A Typology of Buyer's Sourcing Strategies. Dissertation Committee Member. Initial Placement: Boise State University (USA).
3. Alsua, C. 2003. Goals That Empower: The Impact of Learning and Performance Orientation Practices on Psychological Empowerment. Co-Dissertation Advisor with K. J. Dooley. Initial Placement: University of Alaska Anchorage (USA).
4. Primo, M. 2003. Supply Failure and Recovery Incidents in Business-to-Business Exchanges. Co-Dissertation Advisor with K. J. Dooley. Initial Placement: Miami University of Ohio (USA).
5. Wu, Z. 2003. Supplier-Supplier Interactions and Supplier Performance: An Empirical Study. Dissertation Committee Member. Initial Placement: Oregon State University (USA).

M.S. in Industrial Engineering Advising

1. Guruswamy, R. 2004. An Integrative Framework for Supporting Mass Customization: A 3-DCE/SCOR Approach. Co-Advisor with John Fowler (Industrial Engineering, ASU).
2. Khowala, K. 2003. Performance Evaluation of a Single Server under Various Setup Policies. Masters' Thesis Committee Member.

AT University of Wisconsin – Madison

Ph.D. Advising

1. Johnson, D. J. 1998. An Empirical Examination of Factors Influencing Reorganizations to Cellular Manufacturing. Dissertation Committee Member. Initial Placement: Iowa State University (USA).
2. Luangon, S. 1996. Three Essays in Finance. Dissertation Committee Member. Initial Placement: Thammasat University (THAILAND).

Undergraduate Honors Theses and Papers

1. Heyrman, N. 1998. A Case Study of TQM Adoption at Schrieber Foods. Co-Faculty Supervisor with G. Sprinkle.

Independent Studies

1. Radar, M. 1997. Directed Readings in Quality Management and a Case Study of Quality Management Adoption in a Trucking Company. Faculty Supervisor.
2. Crawford, G. S. 1998. Directed Readings in Quality Management and Literature Review on Organizational Adoption of Statistical Process Control. Faculty Supervisor.

AT / FOR Other Academic Institutions

Ph.D. Advising

1. Madiedo, J. P. 2016. Managerial Experience in Knowledge Intensive Environments. External Dissertation Committee Member (IE Business School, SPAIN). Initial Placement: Erasmus University Rotterdam (NETHERLANDS).

2. Ambulkar, S. 2015. Firm Resilience and Supply Chain Disruption Management. External Dissertation Committee Member (Iowa State University, USA). Initial Placement: Northeastern University (USA).
3. Hall, D. C. 2012. Essays on Sourcing Decisions: A Behavioral Perspective. External Dissertation Committee Member (Clemson University, USA). Initial Placement: Wright State University (USA).
4. Akpinar, A. 2010. Three Essays on Organizational Flexibility: Operational, Organizational, and Individual Perspectives. External Dissertation Committee Member (IE Business School, SPAIN).
5. Ng, C. H. 2007. Conceptualization & Operationalization, Scale Development, Performance Effect, and Process Fit of Process Management. External Reader (Chinese University of Hong Kong). Initial Placement: Hang Seng Management College (HONG KONG).
6. Salvador, F. 2001. Product Variety, Modularity, and Manufacturing Task Allocation. External Co-Dissertation Advisor with C. Forza (Università degli Studi di Padova, ITALY). Initial Placement: IE Business School (SPAIN).

External Examiner

1. Waqas, Tayyab. 2015. Operationalising Sustainability in Supply Chains: A Case of the Australian Food Industry. Ph.D. (Macquarie University, AUSTRALIA).
2. Pandey, Rahul. 2014. Untangling the Organizational Ambiguities in Supply Chain Risk Recognition, Assessment, and Response: The Role of Network Embeddedness. MSc. in Management (Brock University, CANADA).

PROFESSIONAL SERVICE

Professional Organizations

Leadership in Professional Organizations

2015 – 2016	Interim Executive Director, Decision Sciences Institute
2012 – 2013	Chair, Emerging Economies Doctoral Student Award Committee, Production and Operations Management Society
2012 – 2014	Chair, Finance & Investment Advisory Committee, Decision Sciences Institute
2012 – 2014	Treasurer, Board of Directors, Decision Sciences Institute
2011 – 2012	Vice President, College of Behavior in Operations Management, Production and Operations Management Society
2011 – 2012	Secretary, Board of Directors, Educational & Research Foundation, APICS
2011, 2012	Coordinator, 2011 and 2012 George and Marion Plossl Doctoral Dissertation Fellowship, Educational & Research Foundation, APICS
2010 – 2013	Board of Directors, Educational & Research Foundation, APICS
2010 – 2011	Chair, Publications Committee, Decision Sciences Institute
2008 – 2009	Vice President at Large, Board of Directors, Decision Sciences Institute
2007 – 2008	Chair, Ad Hoc Committee on Regions and Meetings, Decision Sciences Institute
2007 – 2008	Treasurer, Business Process Management Section, INFORMS
2006 – 2008	Regionally-Elected Vice President – Asia Pacific Region, Board of Directors, Decision Sciences Institute
2003 – 2007	Secretary-General, Board of Directors, Asian Pacific Decision Sciences Institute
2002 – 2007	Feature Editor, <i>International Issues</i> Column, <u>Decision Line</u> , Decision Sciences Institute
2002 – 2003	Treasurer, Board of Directors, Asian Pacific Decision Sciences Institute
1999 – 2000	Newsletter Editor, <u>Perspectives</u> , Academy of Management Operations Management Division
1999 – 2000	Chair, Publications Committee, Decision Sciences Institute
1998 – 1999	Co-Chair (with Jack R. Meredith of Wake Forest University), Doctoral Consortium, Academy of Management Operations Management Division

Membership in Committees of Professional Organizations

2013 – 2015	Programs and Meetings Committee, Decision Sciences Institute
2013 – 2014	Finance & Investment Advisory Committee, Decision Sciences Institute
2013 – 2014	Wickham Skinner Early Career Research Accomplishment Award Committee, Production and Operations Management Society
Fall 2012	DSI Home Office Review Committee
2012 – 2014	Development Committee, Decision Sciences Institute
2012 – 2013	Ad Hoc Committee on Conference Planning

2012 – 2013	Ad Hoc Committee on Strategic DSI Journal Portfolio
2011	Director-at-Large Selection Committee, APICS
2008 – 2011	Publications Committee, Decision Sciences Institute
2006 – 2008	Strategic Planning for International Affairs Committee, Decision Sciences Institute
2006 – 2008	Case Studies Committee, Decision Sciences Institute
2005 – 2007	Nominating Committee, Decision Sciences Institute
2003 – 2004	Ad Hoc Committee on the Structure of the Institute, Decision Sciences Institute
2002 – 2004	Development Committee, Decision Sciences Institute
1997 – 1999	Publications Committee, Decision Sciences Institute
1996 – 1997	Steering Committee, MBA Roundtable
1995 – 1997	Doctoral Affairs Committee, Decision Sciences Institute

Conferences

Program Leadership

- Program Chair, *2014 Annual Meeting of the Decision Sciences Institute*, Tampa, FL, USA.
- Coordinator, Instructional Innovation Award Competition, *2012 Annual Meeting of the Decision Sciences Institute*, San Francisco, CA, USA
- Coordinator, Elwood S. Buffa Doctoral Dissertation Competition, *2011 Annual Meeting of the Decision Sciences Institute*, Boston, MA, USA
- Best Case Studies Award Competition and Workshop Coordinator, *2009 Annual Meeting of the Decision Sciences Institute*, New Orleans, LA, USA
- *2008 POM Tokyo*, Tokyo, JAPAN
- *2008 International Conference on Operations and Supply Chain Management*, Cheng-Kung University, Taipei, TAIWAN
- Special Events Co-Coordinator, *2007 Annual Meeting of the Decision Sciences Institute*, Phoenix, AZ, USA
- *2007 World Conference on Mass Customization & Personalization*, Massachusetts Institute of Technology, Cambridge, MA, USA and HEC Montreal, Montreal, CANADA
- *2007 9th Annual International Meeting of the Decision Sciences Institute and 12th Annual Conference of Asia Pacific Decision Sciences Institute*, Bangkok, THAILAND
- *2007 International Conference on Operations and Supply Chain Management in China*, Xian Jiatong University, Xian, CHINA
- *2007 2nd Annual Behavioral Operations Conference*, Carlson School of Management, University of Minnesota–Twin Cities, Minneapolis, MN, USA
- *2006 11th Annual Conference of Asia Pacific Decision Sciences Institute*, Hong Kong, CHINA
- Proceedings Coordinator, *2001 Annual Meeting of the Decision Sciences Institute*, San Francisco, CA, USA

Track Chair

- Mass Customization and Personalization Track (Co-Chair), *2007 Production and Operations Management Society Meeting*, Dallas, TX, USA

- Mass Customization and Personalization Track (Co-Chair), *2006 Production and Operations Management Society Meeting*, Boston, MA, USA
- Supply Chain Management Track (Co-Chair), *2003 Annual Meeting of the Decision Sciences Institute*, San Antonio, TX, USA
- Quality Management and Six Sigma, *2003 Production and Operations Management Society Meeting*, Savannah, GA, USA

Session Chair

- Supply Chain Management Track, *2006 Annual Meeting of the Decision Sciences Institute*, San Antonio, TX, USA
- Supply Chain Management Track, *2005 Annual Meeting of the Decision Sciences Institute*, San Francisco, CA, USA
- International Business Track, *2002 Annual Meeting of the Decision Sciences Institute*, San Diego, CA, USA
- Quality & Productivity Track, *1999 Annual Meeting of the Decision Sciences Institute*, New Orleans, LA, USA
- P/OM Manufacturing Track, *1998 Annual Meeting of the Decision Sciences Institute*, Las Vegas, NV, USA
- Innovative Empirical Methodologies, *2008 INFORMS Annual Meeting*, Washington, DC, USA

Session Discussant

- MS/OR Applications, *2000 Annual Meeting of the Decision Sciences Institute*, Orlando, FL, USA
- Operations and Organizational Performance: Empirical Studies, *2000 Academy of Management Meeting*, Toronto, CANADA
- International Business Track, *1999 Annual Meeting of the Decision Sciences Institute*, New Orleans, LA, USA
- Operations Strategy III Session, P/OM Manufacturing Track, *1997 Annual Meeting of the Decision Sciences Institute*, San Diego, CA, USA
- Organizational Issues in Manufacturing Session, P/OM Manufacturing Track, *1997 Annual Meeting of the Decision Sciences Institute*, San Diego, CA, USA
- International Issues in Operations Management, P/OM Manufacturing Track, *1996 Annual Meeting of the Decision Sciences Institute*, Orlando, FL, USA
- Implementation Issues and Quality Awards Session, Quality & Productivity Track, *1992 Annual Meeting of the Decision Sciences Institute*, San Francisco, CA, USA

Session Paper Reviewer

- International Business Track, *1999 Annual Meeting of the Decision Sciences Institute*, New Orleans, LA, USA
- P/OM Manufacturing Track, *1998 Annual Meeting of the Decision Sciences Institute*, Las Vegas, NV, USA
- *1997 International Meeting of the Decision Sciences Institute*, Sydney, AUSTRALIA
- P/OM Division, *1997 Academy of Management Meeting*, Boston, MA, USA

Consortia and Competition Participation

- New Faculty Development Consortium, *2014 Annual Meeting of the Decision Sciences Institute*, Tampa, CA, USA
- Mid-Career Faculty Development Consortium, *2014 Annual Meeting of the Decision Sciences Institute*, Tampa, CA, USA
- Doctoral Student Consortium, *2012 Annual Meeting of the Decision Sciences Institute*, San Francisco, CA, USA
- New Faculty Development Consortium, *2010 Annual Meeting of the Decision Sciences Institute*, San Diego, CA, USA
- Doctoral Consortium, *2009 Academy of Management Meeting*, Chicago, IL, USA
- Doctoral Student Consortium, *2007 Annual Meeting of the Decision Sciences Institute*, Phoenix, AZ, USA
- Doctoral Student Consortium, *2003 Annual Meeting of the Decision Sciences Institute*, Washington, DC, USA
- New Faculty Development Consortium, *1998 Annual Meeting of the Decision Sciences Institute*, Las Vegas, NV, USA
- P/OM Doctoral Consortium, *1997 Academy of Management Meeting*, Boston, MA, USA
- Doctoral Student Consortium, *1996 Annual Meeting of the Decision Sciences Institute*, Orlando, FL, USA
- P/OM Doctoral Consortium, *1996 Academy of Management Meeting*, Cincinnati, OH, USA
- P/OM Doctoral Consortium, *1993 Academy of Management Meeting*, Atlanta, GA, USA

Panel/Workshop Coordinator/Participant

- Panel: Perspectives on Experiments in OM Research, *2018 Annual Conference of POMS*, Houston, TX, USA.
- Workshop: How to Review to Become Editor of a Journal, *2015 Annual Meeting of the Decision Sciences Institute*, Seattle, WA, USA
- Panel: Experimental Research in Operations Management: Approaches, Challenges, and Opportunities, *2010 Academy of Management Meeting*, Montreal, CANADA
- Moderator – Panel: Publishing Empirical Research in Top OM/SCM Journals, *2008 International Conference on Operations and Supply Chain Management*, Taipei, TAIWAN
- Moderator – Panel: Do's and Don'ts of Teaching Online, *2007 Annual Meeting of the Decision Sciences Conference*, Phoenix, AZ, USA
- Moderator – Panel: POM Journals, *2007 POMS Annual Meeting*, Dallas, TX, USA.
- Panel: Emergent Theories for Operations Management, *2005 POMS Annual Meeting*, Chicago, IL, USA
- Moderator – Panel: Time to Call for a Moratorium on Quality Management Research and Teaching, *2003 POMS Annual Meeting*, Savannah, GA, USA
- Panel: Survey Research in OM – Past, Present, and Future, *2001 Academy of Management Meeting*, Washington, DC, USA
- Evening MBA Program Curricular Issues, *2000 Annual Meeting of the Decision Sciences Institute*, Orlando, FL, USA

- Workshop: Improving Content Delivery using Multimedia PowerPoint, *1999 Annual Meeting of the Decision Sciences Institute*, New Orleans, LA, USA
- Workshop: Scale Development for Theory Building and Testing in Operations Management, *1999 Annual Meeting of the Decision Sciences Institute*, New Orleans, LA, USA
- Panel: Change Management and Reengineering, *1997 International Meeting of the Decision Sciences Institute*, Sydney, AUSTRALIA

Student Paper Competition

- Reviewer: 2010 POMS Student SCM Competition

Journal Reviewing

Summer 2011 – Present	Co-Department Editor, Operations Strategy & Flexibility, <u>Production and Operations Management</u>
Summer 2011 – Present	Associate Editor, <u>Journal of Business Logistics</u>
Spring 2007 – Present	Area Editor, <u>Operations Management Research</u>
Spring 2007 – Present	Associate Editor, <u>Decision Sciences</u>
Spring 2007 – Present	Associate Editor, <u>Journal of Supply Chain Management</u>
Summer 2004 – December 2015	Associate Editor, <u>Journal of Operations Management</u>
Fall 2001 – Present	Member, Editorial Review Board, <u>IEEE Transactions on Engineering Management</u>
Spring 2007 – Summer 2011	Senior Editor, <u>Production and Operations Management</u>
Fall 2005 – Spring 2007	Member, Editorial Review Board, <u>Production and Operations Management</u>
Fall 2004 – Spring 2007	Member, Editorial Review Board, <u>Decision Sciences</u> .
Fall 2003 – Present	Member, Editorial Review Board, <u>International Journal of Mass Customization</u>
Fall 1995 – Summer 2004	Member, Editorial Review Board, <u>Journal of Operations Management</u>
Fall 1992 – Spring 1994	Assistant Managing Editor, <u>Journal of Operations Management</u>
August 2003	<u>Journal of Operations Management</u> Special Issues Editor on “Coordinating Product Design, Process Design, and Supply Chain Design Decisions”
October 2010	<u>Production and Operations Management</u> Special Issues Co-Editor on “Mass Customization and Personalization”

Ad-Hoc Referee for Academy of Management Journal, International Journal of Quality & Reliability Management, International Journal of Operations & Production Management, Management Science, Manufacturing & Service Operations Management, Strategic Management Journal, the Juran Fellowships Program, the National Science Foundation, and the Hong Kong Research Council.

UNIVERSITY-RELATED SERVICE

AT Ohio State University

University

Spring 2013 – 2014 Member, Faculty Advisory Board, Energy and Environment
Discovery Theme
2012 – 2014 Member, Digital First Advisory Committee

Fisher College of Business

Autumn 2017 – Present Member, College Investigations and Salary Appeals
Committee
Spring 2017 – Present Chair, College Personnel Committee
Spring 2016 Member, MBA Review Committee
Spring 2016 Member, Online Education Committee
Spring 2016 Member, Fisher College APT Revision Committee
Fall 2015 – Present Member, College Personnel Committee
Spring 2015 Chair, Undergraduate Teaching, Service, and Staff Awards
Committee
Spring 2015 Member, Learning Pillar, Strategic Planning Process
Spring 2014 Member, Fisher Website Redesign Advisory Committee
Spring 2014 Member, EMBA Curriculum Review Committee
Autumn 2013 – Spring 2015 Member, Undergraduate Core Working Group Committee
Autumn 2011 – Present Member, Academic Advisory Board, National Center for the
Middle Market
Autumn 2013 – 2015 Member, Undergraduate Programs in Business Committee
Summer 2013 – 2014 Chair, Educational Technology Faculty Working Group

Department of Management Sciences

2015, 2016, 2017 Member, Administrative Committee
2015, 2016 Recruiting Committee
Spring 2015, 2016 – 2017 Member, Management Sciences-Logistics Inter-Department
Collaboration Committee
Autumn 2013 – 2016 Chair, Operations Management Undergraduate Committee
Autumn 2013 – Present Member, Operations Management MBA Committee
Autumn 2013 – Present Member, Ph.D. Committee
Autumn 2012 – Spring 2016 BusMGT 3230 Undergraduate Core Course Coordinator

AT University of Minnesota

Carlson School of Management

Fall 2009 – Spring 2010 Chair, Carlson Consulting Enterprise Review Team
Spring 2007 – 2009 Member, Faculty Advisory Committee for MBA Programs
Spring 2007 – 2008 Member, Executive Education Faculty Advisory Team

Spring 2007	Reviewer, Juran Fellowship and Juran Doctoral Award Programs
Spring 2006	Reviewer, Juran Fellowship Program

Operations & Management Science (OMS) Department

Spring 2008 – Spring 2011	Chair, OMS Ph.D. Subcommittee on Curriculum and Comprehensive Exam Structure
Fall 2008 – Spring 2011	MBA OM/SCM Curriculum Review Committee
Fall 2007 – Spring 2008	Faculty Search Committee
Fall 2007 – Spring 2008	Supply Chain and Operations Portfolio Leader
Spring 2008	Undergraduate SCM Major Review Committee

AT Arizona State University

University

Fall 2005 – 2006	Senator, Academic Senate
Summer 2004	Academic Resource, “One University, Many Places” IT Professional Initiative

W. P. Carey School of Business

Summer 2005 – 2006	Member, Service Culture Committee
Fall 2004 – 2005	Chair, Committee to Evaluate and Develop a Business Plan for Online MBA
Fall 2003 – 2006	Member, Certificate in Quality Analysis
Spring 2003	Member, Department of Supply Chain Management Sub-Committee on Aspirant Journals Listing
Spring 2003	Member, Transition Coordinating Committee, Department of Supply Chain Management
Fall 2002	Member, ASU Self-Directed Online MBA Platform Committee
Fall 2002	Member, Transition Committee, OM faculty merger with Department of Supply Chain Management
Fall 2001 – Spring 2003	Member, Department of Supply Chain Management Ph.D. Committee
Spring 2001	Member, Department of Management Chairperson Review Committee

Department of Supply Chain Management

Spring 2005	Substitute Member, Faculty Council
Fall 2003	Chair, Comprehensive Exam Sub-Committee, Department of Supply Chain Management
Spring 2003 – 2006	Member, Department of Supply Chain Management Ph.D. Committee

Department of Management

Fall 2001 – Spring 2003	Co-Coordinator, Department of Management Research Colloquium
Fall 2001 – Spring 2003	Member, Operations & Supply Management 502 Review Committee
Fall 2001 – 2002	Member, Department of Management Personnel Committee
Spring 2001	Member, Task Force on Textbook Adoption
Fall 2000 – Fall 2001	Chair, Operations & Logistics Management (aka Operations & Supply Management) 502 Review Committee
Fall 2000 – Fall 2002	Member, Department of Management Doctoral Committee for OB/HR/Strategy
Fall 1999 – Spring 2000	Member, Department of Management Personnel Committee.
Fall 1999 – Spring 2000	Coordinator, Department of Management Brown Bag Coordinator
Fall 1998 – Spring 2003	Member, Operations & Logistics Management 502 Review Committee

Student Associations

Fall 1998 – Spring 2003	Co-Advisor, Asian Business Leaders Association
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AT University of Wisconsin – Madison

University

1997 – 1998	Member, Quality Development Network Planning Committee
1996 – 1997	Ad-hoc Member, Asian Partnership Initiative

School of Business

Fall 1997 – Spring 1998	Member, Undergraduate Curriculum Committee
Fall 1996 – Spring 1998	Member, Task Force on International Programs

Operations and Information Management (OIM) Department

Spring 1996 – Fall 1997	Member, Ph.D. Admissions Committee
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Student Associations

Fall 1996 – Spring 1998	Co-Advisor, Asian Business and Engineering Association
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