

# Academic Handbook 2019-2020



# MMAI

Master of Management in Artificial  
Intelligence



Student Services & International Relations  
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Can't find what you're looking for? Check the Graduate Academic Handbook!



Review important information about:

- tuition and fees
- scholarships and financial aid
- exams, grades and conduct
- petitions and appeals
- student services and enrolment
- student life and clubs
- libraries, transit, childcare, health services

Available on the [Current Graduate Students webpage](#) under "Quick Links"

## Disclaimer

The material contained in this Handbook has been submitted by the administrative departments and academic units concerned. All general information and course references have been checked for accuracy as much as possible. If errors or inconsistencies do occur, please bring these to the attention of the responsible department. York University reserves the right to make changes to the information contained in this publication without prior notice.

It is the responsibility of all students to familiarize themselves each year with the information contained in this handbook, as well as with any additional regulations relating to academic policy as communicated by the Division of Student Services and International Relations in the Schulich School of Business.

It is the responsibility of all students to be familiar with the specific requirements associated with the degree, diploma or certificate sought. While advice and counseling are available, it is the responsibility of each student to ensure that the courses in which registration is affected are appropriate to the program requirements of the Schulich School of Business.

While the University will make every reasonable effort to offer courses and classes as required within programs, student should note that admission to a degree or other program does not guarantee admission to any given course or class.

Every student agrees by the act of registration to be bound by the regulations and policies of York University and of the Schulich School of Business.

In the event of an inconsistency between the general academic regulations and policies published in student handbooks and calendars, and such regulations and policies as established by the Schulich School of Business and Senate, the version of such material as established by the Schulich School of Business and the Senate shall prevail.

## York University Policies

York University disclaims all responsibility and liability for loss or damage suffered or incurred by any student or other party as a result of delays in or termination of its services, courses, or classes by reason of force majeure, fire, flood, riots, war, strikes, lock-outs, damage to University property, financial exigency or other events beyond the reasonable control of the University.

York University disclaims any and all liability for damages arising as a result of errors, interruptions or disruptions to operations or connected with its operations or its campuses, arising out of computer failure or non-compliance of its computing systems.

York University is a smoke-free institution. Smoking is permitted in designated areas only.

## Important Websites

Resource	URL	Go here for...
The Schulich School of Business official website	<a href="http://schulich.yorku.ca">schulich.yorku.ca</a>	Program Information, Financial Aid, International Opportunities, Career Development Centre, MySchulich student portal
Schulich Current Graduate Students page	<a href="http://schulich.yorku.ca/current-students/graduate-students">schulich.yorku.ca/current-students/graduate-students</a>	Important Dates, Course Offerings, Wait List, Upcoming Events, Enrolment Details, Academic Petitions and Appeals
Student Services GradBlog	<a href="http://gradblog.schulich.yorku.ca">gradblog.schulich.yorku.ca</a>	Student stories, Regular updates about courses, important dates, enrolment and events
York Online Services	<a href="http://currentstudents.yorku.ca">currentstudents.yorku.ca</a>	Enrolment & fees, Housing & Transportation, Academic Regulations & Grade Reports
Student Accessibility Services	<a href="http://accessibility.students.yorku.ca">accessibility.students.yorku.ca</a>	Resources for academic and personal development, individual and group counselling, Learning Skills Workshops
Graduate Business Council	<a href="http://gbcschulich.com">gbcschulich.com</a>	Mission statement, executive reps, student clubs, services and events

# 2019-2020 Sessional Dates

Fall 2019			
Activity	Term F2	Term A	Term M
	<i>Most 3.00 credit courses</i>	<i>First-half 1.50 credit courses</i>	<i>Second-half 1.50 credit courses</i>
Class Start Date	Sept 9	Sept 9	Oct 28
Class End Date	Dec 6	Oct 21	Dec 6
Reading Week	Oct 22-25	n/a	n/a
Examinations	Dec 7-14	Oct 22-25	Dec 7-14
Last date to enrol without permission	Sept 13	Sept 13	Nov 1
Last date to enrol with permission	Sept 27	Sept 27	Nov 15
Last date to drop courses without academic penalty	Nov 8	Sept 27	Nov 15
Winter 2020			
Activity	Term W2	Term C	Term N
	<i>Most 3.00 credit courses</i>	<i>All first-half 1.50 credit courses</i>	<i>All second-half 1.50 credit courses</i>
Class Start Date	Jan 10	Jan 10	Feb 21
Class End Date	Apr 9	Feb 20	Apr 9
Reading Week	Feb 25-28	n/a	n/a
Examinations	Apr 13-19	Feb 25-28	Apr 13-19
Last date to enrol without permission	Jan 17	Jan 17	Feb 28
Last date to enrol with permission	Jan 24	Jan 24	Mar 13
Last date to drop courses without academic penalty	Mar 6	Jan 24	Mar 13
Summer 2020			
Activity	Term S	Term E	Term G
	<i>Most 3.00 credit courses</i>	<i>First-half 1.50 credit courses</i>	<i>Second-half 1.50 credit courses</i>
Class Start Date	May 6	May 6	June 17
Class End Date	July 25	June 14	July 25
Examinations	July 29 - Aug 2	June 21	July 29 - Aug 2

# 2019-2020 Important Dates

Date	Reminder
September 2	Labour Day (university closed)
September 9	First day of Fall classes
October 14	Thanksgiving (university closed)
October 22-25	Fall Reading Week - no classes, university open
December 6	Last day of Fall classes
December 7-14	Fall examinations
December 23 - January 5	Winter Break (university closed)
January 10	First day of Winter term classes
January 10	Winter term fees due
February 25-28	Winter Reading Week (no classes, University open)
April 9	Winter classes end
April 11-12	Winter Study Days (no classes; University open)
April 13-19	Winter examinations
May 20	Victoria Day (university closed)
July 5	Mandatory make-up day in lieu of Victoria Day

Find Important Dates Online!  
[schulich.yorku.ca/current-students/graduate-students](https://schulich.yorku.ca/current-students/graduate-students)



# Contact Us

The School's Division of Student Services & International Relations should be consulted on questions related to admissions, enrolment, registration, grade or course problems, financial assistance or special advising.



## Meet us online!

[schulich.yorku.ca/student-enrolment-services](http://schulich.yorku.ca/student-enrolment-services)

Title	Name	Room	E-mail
Associate Dean, Students	Marcia Annisette	W262G	mannisette@schulich.yorku.ca
Financial Administrative Assistant	Heidi Furcha	W262E	hfurcha@schulich.yorku.ca
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Student Academic Services Coordinator	Ryan Kayet	W262B	rkayet@schulich.yorku.ca
Student Success Coordinator	Fern Best	W262C	fbest@schulich.yorku.ca
Registration & Academic Services Assistant	Kareene Martin	W262P	studentservices@schulich.yorku.ca
Student Programs Assistant	Meghann Fonceca	W263	studentservices@schulich.yorku.ca
Communications Coordinator	Andrea Banerjee	W288	abanerjee@schulich.yorku.ca
<b>Financial Aid</b>			
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International Student Support Specialist	Ann Welsh	W262J	awelsh@schulich.yorku.ca
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International Information Assistant	Lan Yu	W262P	intlrelations@schulich.yorku.ca
<b>Additional Contacts</b>			
Office of the Associate Dean, Academic		N230	ada@schulich.yorku.ca

### Professor Murat Kristal

Program Director,  
MBAN & MMAI  
mkristal@schulich.yorku.ca

### Mona Mann

Assistant Director, Strategic Partnerships  
& Program Development,  
MBAN & MMAI

### Gina Pagiamtzis

Industry Advisor,  
MBAN & MMAI  
gpagiamtzis@schulich.yorku.ca

### Fern M. Best

Student Success Coordinator  
Student & Enrolment Services  
fbest@schulich.yorku.ca

### Denise Dunbar-McFarlane

Program Coordinator  
MBAN, MMAI & Supply Chain  
Management  
MB 230  
416-736-2100 ext.44681  
ddmcfarlane@schulich.yorku.ca

# Enrolment

## Registration and Enrolment

- the course enrolment process at York is completed by students online
- the process of making enrolment changes at York is also automated (e.g. changing course sections, substituting one course for another by dropping one and adding another, or dropping a course)
- students without immediate access to a computer may use on-campus terminals, including the library, computer lab, or the computers in the Schulich Student & Enrolment Services Office, W263
- students normally enrol for Summer term courses in March and for Fall and Winter courses in June
- enrolment is on a first-come, first-served basis
- students cannot add or drop courses after the deadline (see page 4 for details)

## Enrolment Blocks

All students having an outstanding balance of \$1,000.00 or more will be blocked from enrolling in the Summer, Fall and/or Winter terms.

## Enrolment Access Notification

A student's Enrolment Access Period begins on the date and time posted online at [currentstudents.yorku.ca](http://currentstudents.yorku.ca). Enrolment access start dates are posted on the Registrar's Office website ([registrar.yorku.ca](http://registrar.yorku.ca)) by selecting "Find out when I can enrol." Enrolment access times are determined according to the number of completed credits a student obtains. Schulich access periods begin on different days. Students with the highest number of credits completed begin first. Once the enrolment access has begun, it continues until the final date to enrol in courses for that term.

We recommend that students enrol as early as possible once their access period begins. We also encourage students to verify their enrolment periodically online.

## Course Offerings And Withdrawals

The Master of Management in Artificial Intelligence is a one year, full-time program with a specialized set of courses. Students are not permitted to take additional courses within the MMAI program at Schulich or out of Faculty, except by permission from the program director.

## Course Withdrawals

- dropping one or more courses will prevent a full-time student from completing the MMAI degree program within the prescribed program length and will result in withdrawal from the program
- see your academic advisor ahead of time to discuss the implications of dropping a course
- this program is offered on a full-time basis only

## Course Cancellations

If a course is cancelled, Student & Enrolment Services immediately informs those enrolled via their Schulich e-mail.

## Revised Course Offerings

Revisions to course offerings are also posted on the [Schulich Course Offerings database](#).

Revisions can include:

- cancelled courses
- new courses
- schedule changes (day/time)
- room changes
- new instructors



# Master of Management in Artificial Intelligence (MMAI)

Artificial Intelligence (AI) is undergoing a landmark evolution, transforming the private and public sectors. As organizations adopt and invest in AI technology, a new style of management is needed – one that pairs a leader’s vision with a scientist’s mastery over a growing body of specialized knowledge.

The 12-month full-time Master of Management in Artificial Intelligence (MMAI)\* is designed to meet the growing need for talented professionals with the skills and advanced applied knowledge to develop, evaluate, refine and implement AI-related applications and technologies. The capstone Artificial Intelligence Consulting Project (AICP) provides students with an opportunity to solve a significant business problem by designing an AI-centered approach. Working in the Deloitte Cognitive Analytics and Visualization Lab student teams will deliver a solution to a client organization, interacting with industry managers, technicians, suppliers and other stakeholders.



## PROGRAM LENGTH

- 12 months, 45.00 credits

## GRADUATION REQUIREMENTS

To graduate, a student must achieve an overall GPA of at least 4.40 (B-). Students must complete the following to be eligible to graduate from the program(s):

- 45.00 credits of Required Core Courses

## ORIENTATION

- Attendance is mandatory for MMAI orientation in September.

## Academic Advisor

Fern Best  
Student Success Coordinator  
fbest@schulich.yorku.ca



## Career Opportunities

Graduates will possess a competitive combination of management skills, technical expertise and the ethical sensibilities required to execute solutions to business challenges.

Career support is embedded throughout the MMAI program journey, with structured training in Apache Hadoop, Structured Query Language (SQL), Tableau Data Visualization and Microsoft Azure.

Please contact Gina Pagiamtzis, MMAI Corporate Leads & Projects, with any career related questions:

### MMAI Corporate Lead & Projects

Gina Pagiamtzis  
gpagiamtzis@schulich.yorku.ca

*“In the coming decade, the demand for talented individuals with management skills and knowledge of advanced AI applications will continue to grow exponentially.*

-Murat Kristal  
Program Director,  
Master of Management in  
Artificial Intelligence



**Find Program Details Online!**  
[schulich.yorku.ca/programs/mmai](https://schulich.yorku.ca/programs/mmai)



## Promotion Standards

1. Students enrolled in the Master of Management in Artificial Intelligence (MMAI) program will be reviewed as follows to determine whether or not they have met promotion requirements below:

- initial review upon completion of Term 2
- subsequent review at the end of each following term

2. To maintain their standing in the program, all students must maintain a GPA of at least 4.20 and not receive a grade of F in more than 3.00 credits of course work.

3. Students who do not meet these requirements will be withdrawn.

4. Students who fail a required course must retake it. Students who fail an elective course may retake it, or may elect to take another course. Students who re-take a failed course and receive a second failing grade will be withdrawn.

5. A student who has been withdrawn from the program is advised to seek the help of their Academic Advisor to discuss the best way forward. The student may petition to the Student Affairs Committee to be allowed to continue in the program without having met the promotion requirements.

Master of Management in Artificial Intelligence (MMAI)		
Term 1 (Fall) 15.00 credits	Term 2 (Winter) 15.00 credits	Term 3 (Summer) 15.00 credits
MMAI 5000 3.00 Artificial Intelligence Fundamentals	MMAI 5040 3.00 Business Applications of Artificial Intelligence I	MMAI 5090 3.00 Business Applications of Artificial Intelligence II
MMAI 5100 3.00 Database Fundamentals	MBAN 5140 3.00 Visual Analytics & Modelling	MMAI 5400 3.00 Natural Language Processing
MMAI 5200 3.00 Algorithms for Business Analysis	MMAI 5300 3.00 Numerical Methods & Analysis	MMAI 5500 3.00 Applications of Neural Networks & Deep Learning In Business
MGMT 6300 3.00 Case Analysis & Presentation Skills	ORGS 6350 3.00 Managing Change	ORGS 6500 3.00 Interpersonal Managerial Skills
GS/PHIL 5340 3.00 Ethics & Societal Implications of Artificial Intelligence	MMAI 6050 6.00 AI Consulting Project	

## Academic Requirements:

### REQUIRED COURSES (45.00 credits)

MMAI 5000 3.00	Artificial Intelligence Fundamentals
MMAI 5100 3.00	Database Fundamentals
MMAI 5200 3.00	Algorithms for Business Analysis
MGMT 6300 3.00	Case Analysis & Presentation Skills
GS/PHIL 5340 3.00	Ethics & Societal Implications of Artificial Intelligence
MMAI 5040 3.00	Business Applications of Artificial Intelligence I
MBAN 5140 3.00	Visual Analytics & Modelling
MMAI 5300 3.00	Numerical Methods & Analysis
ORGS 6350 3.00	Managing Change
MMAI 5090 3.00	Business Applications of Artificial Intelligence II
MMAI 5400 3.00	Natural Language Processing
MMAI 5500 3.00	Applications of Neural Networks & Deep Learning In Business
ORGS 6500 3.00	Interpersonal Managerial Skills
MMAI 6050 6.00	AI Consulting Project

## Co-curricular Experience:

### REQUIRED WORKSHOPS

Analytics and Professional Development workshops augment academic learning, promote professional development, and are facilitated by industry experts. Participation is expected.

Workshops will be offered over the course of the academic year, and may require single day or multiple day scheduling. Though workshops will not be offered each week, the expectation is that students will be available and attend workshops as they are scheduled. Additionally, some workshops may extend to the weekend.

Students will be informed of upcoming workshops by the MBAN Program Office.

### PROFESSIONAL DEVELOPMENT SERIES

MMAI students have access to a variety of specialized services and resources that will support them in their success.

MMAI career related activities include:

- networking events
- information sessions
- interviews
- workshops
- résumé book

## MMAI Faculty

**Program Director**  
**Mehmet Murat Kristal**  
 BSc (METS, Turkey); MBA  
 (Bilkent, Turkey); PhD (North  
 Carolina)  
 Associate Professor of  
 Operations Management and  
 Information Systems  
 Program Director, Master  
 of Business Analytics  
 Program Director, Master  
 of Management in Artificial  
 Intelligence

**Markus Biehl**  
 MS (Kaiserslautern,  
 Germany); MS & PhD  
 (Georgia Institute of  
 Technology)  
 Associate Professor of  
 Operations Management and  
 Information Systems

**Adam Diamant**  
 BSc (Toronto); MSc (Boston);  
 PhD (Toronto)  
 Assistant Professor,  
 Operations Management and  
 Information Systems

**Richard H. Irving**  
 BAsC & MASc & PhD  
 (Waterloo)  
 Associate Professor of  
 Operations Management and  
 Information Systems  
 Chair, Operations  
 Management and  
 Information Systems

**Henry M. Kim**  
 BAsC (Toronto); MEng  
 (Michigan); PhD (Toronto)  
 Associate Professor of  
 Operations Management and  
 Information Systems

**Moren Levesque**  
 BSc & MSc (Laval); PhD  
 (British Columbia)  
 Professor of Operations  
 Management and  
 Information Systems  
 Certified General  
 Accountants of Ontario Chair  
 in International  
 Entrepreneurship

**Zhepeng (Lionel) Li**  
 B.Sc. (University of  
 Technology, Hefei, China);  
 M.S. (University of Science  
 and Technology, Hefei,  
 China); Ph.D. (University of  
 Utah)  
 Assistant Professor of  
 Operations Management and  
 Information Systems

**Wade D. Cook**  
 MSc (Queens); BSc (Mt.  
 Allison); PhD (Dalhousie)  
 Professor of Operations  
 Management and  
 Information Systems; Gordon  
 Charlton Shaw Professor of  
 Management Science

**David Johnston**  
 BA & MBA & PhD (UWO)  
 Program Director, Master of  
 Supply Chain Management;  
 Professor of Operations  
 Management and  
 Information Systems

**Scott Yeomans**  
 MASc (Toronto); BAdmin  
 & BSc (Regina); PhD  
 (MacMaster)  
 Professor of Operations  
 Management and  
 Information Systems



## MMAI Advisory Board

### Chair

**Murat Kristal**  
Program Director, Master of Business Analytics;  
Program Director, Master of Management in Artificial Intelligence;  
Associate Professor, Operations Management and Information Systems, Schulich School of Business

**Pavel Abdur-Rahman**  
Data Scientist & Associate Partner, IBM Cognitive & Robotics Solutions

**Sami Ahmed**  
Vice President & Head of Data, Analytics and AI Transformation, Bank of Montreal

**Jim Anderson**  
VP Innovation Hub and Senior Consultant, Environics Analytics

**Waleed Ayoub**  
Chief Technology Officer, Rubikloud Technologies

**David Beaton**  
Senior Partner, Custometrics, Inc.

**Connie Bonello**  
Associate Partner, IBM Canada

**Angela Brown**  
President and CEO, Moneris Solutions Corporation

**Justin DeLuca**  
Director of Revenue Management & Performance Planning, Labatt Breweries of Canada

**Nat D'Ercole**  
Partner, Deloitte

**Victor Dudemaine**  
Assistant Vice President, Data Architecture and Business Intelligence Services, Sun Life Canada

**Pat Finerty**  
Vice President, Alliances and Business Development, SAS Institute (Canada) Inc

**Dana Fox**  
Founder, Waterloo Institute for Smarter Government

**Neil Freyke**  
Chief Data Officer, Group Functions, Manulife Financial Corporation

**Victor Garcia**  
Managing Director, ABC Live Corporation

**Silvia Gonzalez-Zamora**  
P&C Director, Organizational Behaviour and Data Business Transformations National Consulting Financial Services, KPMG LLP

**Hershel Harris**  
CTO, Georgian Partners

**Peter Husar**  
VP, Enterprise Customer Data and Analytics, TD Bank Group

**Steven Karan**  
Senior Director, Consulting-Data & Analytics

# Course Descriptions

## REMINDER



Not all courses listed are offered every term. For full course details, visit the [Schulich Course Offerings database](#).

## Term 1

### MMAI 5000 3.00 Artificial Intelligence Fundamentals

This course introduces students to the field of artificial intelligence, with a focus on AI-driven business applications. It provides a historical perspective tracing the emergence of basic concepts of contemporary AI. Students learn key artificial intelligence techniques including knowledge representation and symbolic reasoning, biologically inspired approaches to AI, supervised, unsupervised and reinforcement learning, multi-agent systems and natural language processing.

### MMAI 5100 3.00 Database Fundamentals

Database Management Systems are computer-based systems used by organizations to manage the vast amount of data that accompany daily operations, support data analysis, and enable intelligent decision making. This course provides an applied introduction to database management systems and their use in the business environment. The course covers the fundamentals of database analysis and design.

### MMAI 5200 3.00 Algorithms for Business Analysis

The course covers main approaches to design and analysis of algorithms used in business contexts, including important algorithms and data structures, and results in complexity and computability. This course is a pre-requisite for MMAI 5300.

### GS/PHIL 5340 3.00 Ethics & Societal Implications of Artificial Intelligence

This course is intended for students with professional interest in the social and ethical implications of AI. Topics include theoretical issues (could AI ever have moral rights?), practical issues (algorithmic bias, labour automation, data privacy), and professional issues (tech industry social responsibility).

### MGMT 6300 3.00 Case Analysis & Presentation Skills

This course is designed to give students the opportunity to practice and develop their analytical thinking and presentation skills. The key objective of the course is to train students to successfully participate in national and international case competitions. A secondary objective is to prepare students to successfully interview for management consulting positions. Second-year MBA students who enjoy analyzing cases and delivering presentations are encouraged to take the course.

Corequisite: SB/SGMT 6000 3.00

## Term 2

### MMAI 5040 3.00 Business Applications Of Artificial Intelligence I

The emphasis in this course will be on automation and autonomous cyber-physical system applications of artificial intelligence. Students will delve deeper into topics which include: probabilistic reasoning & handling uncertainty; search; perception & sensing; human-computer interfacing; conversational systems; and autonomous robotics, drones, and autonomous vehicles.

### MBAN 5140 3.00 Visual Analytics & Modelling

This course is an introduction to the fundamental theories of visual communication design applied in data visualization and visual analytics. Students become familiar with data-driven decision making workflows and storytelling best practices. Major areas for discussion include visual design principals, data structures, taxonomy of data visualization models and weekly technical tutorials using the Tableau software.

**MMAI 5300 3.00 Numerical Methods & Analysis**

Numerical analysis is concerned with finding numerical solutions to problems for which analytical solutions either do not exist or are not readily or cheaply obtainable. This course provides an introduction to the subject, focusing on the three core topics of iteration, interpolation and quadrature. Students will learn about both practical and theoretical aspects of algorithms.

Pre-requisite: MMAI 5200 3.00.

**ORGS 6350 3.00 Managing Change**

As the environment of many business and nonprofit organizations becomes increasingly complex and unstable, it is imperative that top managers be able to create a climate of flexibility and adaptability in their operations. Organizations must be able to undertake major change without destructive side effects to be truly successful. This course surveys the major methods available to the modern manager for effectively managing the process of change and creating a general climate in which needed changes are sought and welcomed throughout the organization. The course emphasizes case studies and the discussion of alternative change management models.

Prerequisite: SB/ORGS 5100 3.00 or INTL 5220 for IMBA students

**Term 3****MMAI 5090 3.00 Business Applications of Artificial Intelligence II**

This course bridges the theoretical foundation and the business applications of artificial intelligence technology. Through in-class lecturing and hands-on activities, students learn fundamentals of AI technology, formulate business problems in AI paradigm and Applications of AI in addressing business problems. The class covers up-to-date AI applications such as Recommendation Systems, FinTech, Social Network Analytics, Sentiment Analysis etc.

**MMAI 5400 3.00 Natural Language Processing**

This course focuses on the principles and technologies of statistical machine-learning-based natural language processing and their application in text analytics, including retrieval, extraction, recognition, and analysis of information from large textual collections.

Prerequisite: MMAI 5040 3.00 Business Applications of Artificial Intelligence I and MMAI 5300 3.00 Numerical Analysis.

**MMAI 5500 3.00 Applications of Neural Networks and Deep Learning In Business**

Deep learning systems, embodied by a variety of neural network models, are used increasingly in modern business applications. Students will learn about the basics of neural network and deep learning, and their applications to a range of business issues. By the end of the course, students will have sufficient domain knowledge to address practical business problems.

**ORGS 6500 3.00 Interpersonal Managerial Skills**

Research demonstrates that people and their ability to work effectively together are critical success factors for organizations. This course focuses on specific personal and interpersonal skills for organizational (and professional) effectiveness. With an emphasis on experiential exercises, the course helps students develop skills such as communication; time, conflict and stress management; performance management; gaining influence; and self-awareness (including emotional intelligence).

Prerequisite: SB/ORGS 5100 3.0 and SB/ORGS MGMT 5150 3.00

**MMAI 6050 6.00 AI Consulting Project**

The AI Consulting Project is an intensive, 2-term course where groups of 4 students undertake a comprehensive artificial intelligence (AI) project of an organization and provide business insights to enhance the site's success. At the conclusion of the project students present their work to a panel of at least two experts, including the course director, and to the client site.





# Contact Us

## Student Services & International Relations

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