New-to-Canada Arrival Guide (Graduate)
Dear International Student,

Congratulations on being accepted to the Schulich School of Business at York University in Toronto, Canada!

Our team in the International Relations Office looks forward to welcoming you to Schulich, Toronto, and Canada. We hope that your time here will be a successful one filled with exciting opportunities.

Our office is dedicated to making your transition to Canada a smooth one. We have compiled this arrival guide for International Students which is designed to address some of the most frequently asked questions posed by international students about their arrival on campus and getting settled in the community. We hope that you will find this guide helpful.

Please get in touch with us if you have any questions. You may also have questions about course enrolment and academic advising in advance of arriving and should be in contact with Student and Enrolment Services to ensure you are academically prepared for the beginning of classes.

We look forward to meeting you at the New to Canada Orientation.

Sincerely,
Cheryl, Ann, Lan and Tim

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PREPARING TO ARRIVE IN CANADA

Pre-arrival Checklist

- Apply for your Study Permit and Visa
- Secure Accommodations
- Sign up for the Buddy Program
- Plan to arrive for Orientation
- Learn about Health Insurance
- What to Bring with you
PREPARING TO ARRIVE IN CANADA

Study Permit and Entry to Canada

Study Permit and TRV/eTA
- International students studying for longer than 6 months require a study permit to study in Canada.
- Review the application guide, supporting documents and processing times before applying.
- To avoid delays, we encourage you to apply early to allow sufficient time to receive your travel documents. You can apply as soon as you receive your Letter of Acceptance.
- Upon approval, you will receive a Letter of Introduction from the visa office to give to the border officer when you arrive.
- Depending on your country of citizenship, you will also be issued a temporary resident visa (TRV) or electronic travel authorization (eTA) to enter Canada (exception for US citizens).

Work Authorization
- Work authorization and permits available to international students and graduates will be discussed at the New to Canada Orientation at the end of April.

Accompanying Family Members
- Your spouse and/or children may be eligible to come with you to Canada. Accompanying spouses are eligible to apply for an open work permit.

Social Insurance Number (SIN)
- The SIN is a 9-digit number that you need to work in Canada and file your taxes. You can apply for a SIN with either a valid study permit that states work authorization (check this when they print your permit at the point of entry).
- You may apply for one in person:
  a) From the Service Canada office at Pearson Airport (after passing through Immigration) – Office hours vary
  b) From any other Service Canada location. For more information, please visit Service Canada website
PREPARING TO ARRIVE IN CANADA

Accommodation

It is your responsibility to secure accommodations in Toronto.

Consider the type of accommodation that is best for you by researching costs, location, etc.

On-Campus Housing
• York University Apartments - apartment buildings for graduate students and families
• Lease-based occupancy
• Furnished and unfurnished apartments
• Students should bring their own bedding, small kitchen appliances and other items
• For more details including rental rates, contact the York Student Housing Office

Off-Campus Housing
• If you choose to live off campus, it is your responsibility to find housing alternatives
• The Quad is a new off-campus student residence within 2 min walk to Schulich
• Note - Tenants in Ontario have certain rights and responsibilities. Familiarize yourself with the general guidelines before entering into a lease or rental agreement by visiting the Landlord and Tenant Board website.

York Student Housing Office:
340 Assiniboine Road, York University
Tel: +1-416-736-5152
Email: yorkapts@yorku.ca
Website: Student Housing website

Executive Learning Centre Hotel:
Students and parents may stay here at a reduced rate upon arrival. Use promo code ‘SSB INTL STU’
Website: ELC Accommodation
PREPARING TO ARRIVE IN CANADA

Engage in Student Life

The Graduate Business Council

The Graduate Business Council (GBC) is the Schulich student representative council for all master’s level graduate students. Each term the GBC organizes events and initiatives which help to engage students with the larger student body. Aside from social and athletic activities, the GBC serves as the student body’s voice to the faculty and administration. Check out the GBC’s programming for international students:

Email: gbc@schulich.yorku.ca  Website: GBC Website
Programs: http://gbcSchulich.com/programs-incoming-students/

Chats with the GBC
Weekly chats with the GBC leadership team to learn about GBC, clubs, success tips, do and don'ts and answer queries

Buddy Program
The GBC Buddy Program helps incoming international students connect with a current student who will utilize his / her experience and knowledge to help you transition to life in Toronto and the Schulich School of Business.

Tours
Volunteer students bring incoming international students on a tour around the campus, nearby stores and downtown

Student Clubs and Associations
Get involved with one of Schulich’s many clubs and associations. From the Case Analysis Club to the Schulich Net Impact Association there is a group for every interest. Visit the GBC website for more details: Schulich Clubs and Associations
**PREPARING TO ARRIVE IN CANADA**

**Health Insurance**

**University Health Insurance Plan (UHIP)**
- Mandatory for all international students and dependents.
- Coverage includes services such as doctor’s visits and hospital ward accommodation in Ontario. UHIP only covers dental care required as a result of a major accident.
- UHIP does not cover medications, routine dental care, etc. Supplemental Insurance Recommended.
- The approximate cost is $204 per term.*
- Coverage begins on the 10th day of the month prior to the month of the first day of classes (i.e. April 10th or Aug. 10th or Dec 10th).
- For more information visit the [UHIP website](http://uhipwebsite.com) or the [York University UHIP website](http://yorkuhipwebsite.com).
- Additional travel health insurance should be purchased for travel outside of Canada.

**Graduate Student Association (GSA) Supplemental Insurance**
- Automatically registered for Students starting the program in the fall.
- Students starting in the winter term have option opt-in or obtain other insurance themselves.
- Coverage includes items such as prescription drugs, paramedical services, medical equipment and appliances, dental benefits, etc.
- Exemption: Students must provide proof of an alternative coverage to the GSA Office.
- The approximate cost is $400 from Sept. 1st – Aug. 31st.*
- For more information, including fees, please visit the [GSA website](http://gsawebsite.com).
- Both these fees will be billed to your student account.

Further details regarding health insurance and how to make claims will be provided at the New to Canada Orientation Session.

* Fees are subject to change.
PREPARING TO ARRIVE IN CANADA

When to Arrive and What to Bring

Plan to arrive in Toronto a day or two prior to the New to Canada Orientation. This will allow you to beat the jet lag, set-up your accommodations and become familiar with the campus. Review what to expect at the airport when you arrive in Canada.

Living on-campus? - Check the move-in times/dates so you can plan your arrival

☑ Important Items to Pack

☐ Valid Passport, with your Temporary Resident Visa (TRV) or electronic Travel Authorization (eTA), as required; or US passport*
☐ Letter of Introduction from visa office (if applicable)*
☐ Your Schulich Letter of Acceptance (copies acceptable)*
☐ Proof of funds*
☐ Photocopies/digital copies of all important documents (and send to your email)*
☐ Credit card(s)
☐ Medical and eyeglass prescriptions if necessary
☐ Medical insurance documents for extended health care coverage if you have it

☐ Driver’s license or international driver’s license (drivetest.ca)
☐ Unlocked phone
☐ Laptop
☐ Power type A and B: Standard voltage is 120V, standard frequency is 60Hz https://www.power-plugs-sockets.com/canada/
☐ Business attire for presentations and career events
☐ Weather appropriate clothing for the season
☐ Canadian dollars or money to exchange for immediate use upon arrival
☐ York U Campus Map

* Pack in your carry-on luggage, as you will be required to show these to the border officer after getting off the plane (before getting your checked luggage)
ARRIVAL IN CANADA

Arrival Checklist

- Transfer from the airport and check into your accommodation
- Orient yourself with the York campus
- Obtain your YU-card
- Contact your Schulich Buddy
- Learn how to use public Transportation
- Go Shopping for Food and Living Essentials
- Attend Academic & Career Planning Session and New to Canada Orientation
- Explore!
ARRIVAL IN TORONTO

Transport from Pearson International Airport

Airport Taxi
- Easiest way to get directly to your place of residence with luggage.
- Taxi fares from the airport are based on a flat rate tariff.
- Fare: $50-60 CAD Approximately (tips and extra luggage fee extra).
- Travel time: 30 minutes to York campus.
- For more information on taxi services, visit the Pearson Airport website.
- Taxis will be waiting once you exit the airport terminal. Use only authorized taxi providers.

Airport Train to Downtown - Union Pearson Express
- Connects to Union and Bloor subway stations.
- Fare: $12 CAD Approximately. Pay by cash, credit, or Presto card (card purchasable at green self-serve machines in Pearson Station).
- Travel time: 25 minutes to Union Station (Downtown).
- Locations: Terminal 1 (Link train available from Terminal 3).
- For more information, visit UPExpress at Pearson.
- Tickets: Union Pearson Express Tickets.

On-Campus
York Student Housing Office:
340 Assiniboine Road, York University,
Toronto, ON M3J 1L2
Tel: +1-416-736-5152
(Building #47 on the campus map)

Schulich School of Business:
111 Ian Macdonald Boulevard,
Toronto, ON M3J 1P3
Tel: +1-416-736-5060

Off-Campus
Make sure you have your apartment or hotel address available.
ARRIVAL IN TORONTO

Public Transit from Pearson Airport

Public Transit: Toronto Transit Commission (TTC)

- Not recommended for first arrival as it is difficult to carry your luggage up and down stairs and through crowds on the buses and subway.
- Cheaper alternative option ($3.25)
- Travel Time: Approximately 2 hours to the York campus
- Difficult to carry your luggage through crowds on the buses and subway during rush hour (Monday to Friday 7am - 9am and 4:30pm – 6:30pm)
- Pick up location:
  - Terminal 1, Ground Level, second curb, Column R4
  - Terminal 3, Arrivals Level, third curb, Column C12
- For Schedule, please visit the TTC Website: 192 Airport Rocket

Airport TTC Tickets Vending Machine:

- Terminal 1: Curbside, at column "R"; Terminal 3: Single fare tickets @ the Currency Exchange counter located on the arrivals level
- Cash or major credit cards accepted. Availability: 24x7 to purchase adult (not student) tokens. You may also pay the driver directly with exact Canadian cash
- Ask the driver for a “Transfer” to continue your trip on another connecting TTC route so you do not have to pay again

TTC Directions to York University

From Pearson Airport, take the 192 Airport Rocket Bus to the Kipling Subway Station (Bloor-Danforth subway line)

Take the Eastbound subway from Kipling to St. George subway station

Exit the train at St. George station, walk up the stairs to the University-Spadina subway line and take the Northbound subway to the York University subway station

Walk to your destination on campus
ARRIVAL AT YORK UNIVERSITY

Know your Campus

Banking & ATM Machines

- **CIBC:** Located in the Schulich School of Business. ATM only.
- **Royal Bank (RBC):** Located in 340 Assiniboine Residence & Bennett Centre. ATM only.
- **Scotiabank:** Located in Bergeron Centre for Engineering. ATM only.
- **TD Canada Trust:** Located in Central Square. ATM only.

York Lanes

- Includes places to eat, the bookstore, post office, public transit tokens & passes, pharmacy, dentist, doctor, etc.

Emergency and York Security

- Contacts in case of emergency
  - In general: **call 911.** Free of charge from any phone
  - On campus: York Security at +1-416-736-5333
- **York Security Office Location:** Parking Structure 2, William Small Centre

York U Safety Mobile Application

One-stop access to all of the University’s safety resources: direct call to campus security; Key student safety services such as goSafe; Campus Shuttle; interactive campus maps.

Download it today - [York U Safety App](#)
ARRIVAL AT YORK UNIVERSITY

YU-card

The YU-Card is York University's official photo identification & campus debit card. It provides access to key services such as library, recreation facilities, exams, food, shopping, events, discounts and more.

How to get your YU-card:

▪ At the Smart Start Session, have your photo taken for the Schulich class list and the YU-card. The card will be available for pick-up within a week
▪ If you are living on-campus and want to have your YU-card as soon as possible to access the recreational facilities, laundry, etc., visit the YU-card Office to have your photo taken and receive your card on the spot!

What do I need to bring?

▪ Your York U student number
▪ One piece of valid government-issued photo identification, such as: Passport; Driver’s license; Citizenship cards; BYID card

How to load money onto your YU-card

▪ Add money online here
▪ YU-card station located in one of the campus libraries or at the YU-card Office located at 200 William Small Centre
ARRIVAL IN TORONTO

Public Transportation

Toronto Transit Commission (TTC)
- TTC is Toronto’s public transportation system.
- The subway system connects with buses and streetcars.
- The following are the bus routes to/from York University:
  - 41 To Pioneer Village Station and Finch West Station
  - 60C To Finch Station
  - 106 To Pioneer Village Station and Sheppard West Station

York Region Transit (YRT)
- Serves areas north of York University (York Region).
- The YRT Jane – Concord Route 20 Line runs along Jane St. to Interchange Way at Highway 7 (IKEA & Walmart) Jane St. to Rutherford Rd (Vaughan Mills Mall).
- Bus stops on the York campus: Close to York Lanes.
- Fare: $4 (One way)
- For more information, visit: YRT Website

Paying on the TTC:
- You can pay cash fare or reloadable Presto card to ride the TTC.
- Fare: $3.25 (Source–to-Destination). Presto $6 for card; minimum load $10.
- Bus drivers do not give back change.
- Presto card purchase: Subway stations or at Shoppers Drug Mart in York Lanes.
- Obtain a transfer (from bus driver or subway station) for stopover or to change routes if you paid cash fare, or retap Presto card (will not be charged again if transfer is within 2 hours of initial tap).

GO Transit
- Connects YU to out of town locations: Mississauga, Brampton, Hamilton, Scarborough, Milton etc.
- Bus stops on the York campus: Close to York Lanes.
- Fare: $10-$20 (Depending on the distance)
- Tickets can be paid using Cash/Credit card/PRESTO Card
- For more information, visit: GO Website

For more information, visit: TTC Website
ARRIVAL IN TORONTO

Shopping for food...

**Your Community Grocers**
- University City Mall, Sentinel Rd.
  Directions: Walk South on Sentinel Rd. (South of The Village)

**Real Canadian Superstore** (also sells living essentials)
- Dufferin St. & Steeles Ave.
  Directions: From Pioneer Village Station take the 60 Steeles East bus to Finch station. Get off at the Dufferin St. stop.

**No Frills**
- 3685 Keele St., Keele St. & St. Regis Cres.
  Directions: TTC 41 Keele bus. To the St. Regis Cres. stop.
- 1 York Gate Blvd, York Gate Mall
  Directions: Take the TTC 35A to Jane Station. Get off at the York Gate Blvd.

**Walmart**
- 3757 Keele St., Keele St. South of Finch Ave.
  Directions: TTC 41 Keele bus to the Broadoaks Dr. stop.
- 101 Edgeley Blvd, Hwy #7 & Edgeley Blvd
  Directions: Take TTC Subway to Vaughan Metropolitan Centre Station and walk 10 minutes.

**T&T Supermarket**
- The Promenade, 1 Promenade Cir, Thornhill, ON L4J 4P8
  Directions: Viva Purple bus to the Promenade Terminal Platform 7

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**Alternate Grocery Shopping**

**The General Store**
York Lanes, York University
- Not a full grocery store but can pick up some non-perishable food items

**Online Grocery Shopping**

**Grocery Gateway**
- Minimum $45 per order
- More costly but convenient
- delivered to your apartment/residence

**Specialty Grocery Stores**
- There are other supermarkets and grocery stores found near campus that can accommodate any specific diet.
  - Please visit the York International website for more details
ARRIVAL IN TORONTO

Shopping for living essentials...

Regardless of where you choose to stay, you will need to purchase living essentials like pillows, blankets, dishes, etc.

Stores close to campus

**Walmart**
A popular store due to its low prices and good quality.
You can also buy groceries.
- 3757 Keele St., Keele St. South of Finch Ave.
  Directions: TTC 41 Keele bus to the Broadoaks Dr. stop.
- 101 Edgeley Blvd, Hwy #7 & Edgeley Blvd
  Directions: Take TTC Subway to Vaughan Metropolitan Centre Station and walk 10 minutes.

**IKEA**
Known for ready-to-assemble furniture and home accessories at an affordable price.
- 200 Interchange Way, Vaughan
  Directions: Take TTC subway to Vaughan Metropolitan Centre Station or YRT #20 to Peelar Rd.

**DOLLARAMA**
Known for affordable shopping. Broad range of products at fixed price from $1 to $3.
Many locations in the area!
http://www.dollarama.com/store-locator/

Large Shopping Malls

**Vaughan Mills**
(YRT #20)

**Toronto Eaton Centre**
(TTC Queen or Dundas Subway Stations)

**Yorkdale Shopping Centre**
(TTC Yorkdale Subway Station)
ARRIVAL IN CANADA

New to Canada Orientation

The New to Canada Orientation provides information you need to successfully adapt to life at Schulich, Toronto, and Canada. It is also an opportunity for you to get to know the International Relations team and meet other international students from around the world.

In this session we will cover topics such as:
• Important immigration information and maintaining your status in Canada
• Work permits available to students
• Navigating Toronto via public transportation
• Things to see and do in and around Toronto
• Setting up a bank account
• Your health insurance coverage

Remember to register for the New to Canada Orientation:

**MBAN New to Canada Orientation:** April 26, 2018
**Summer Exchange Orientation:** April 27, 2018 (no registration required)
**DIAc New to Canada Orientation:** May 3, 2018

For any other details, please contact International Relations Office at Intlrelations@schulich.yorku.ca
ARRIVAL IN CANADA

Explore!

**Toronto**
- Information: [www.toronto.ca](http://www.toronto.ca)
- Tourism: [www.seetorontonow.com](http://www.seetorontonow.com)
- Guides: [www.toronto.com/guides](http://www.toronto.com/guides)
- Visitor Information: [www.toronto.ca/visitors/index.htm](http://www.toronto.ca/visitors/index.htm)

**Ontario**
- International Student Arrival: [http://www.ontarioimmigration.ca/](http://www.ontarioimmigration.ca/)
- Information: [www.ontario.ca](http://www.ontario.ca)
- Tourism: [www.ontariotravel.net](http://www.ontariotravel.net)
- Events: [www.festivalsandeventsontario.ca](http://www.festivalsandeventsontario.ca)

**Canada**
- Information: [www.canada.gc.ca](http://www.canada.gc.ca)
- Tourism: [www.canada.travel/selectCountry.html](http://www.canada.travel/selectCountry.html)
- Events: [http://www.see-canada.ca/canada_festivals.htm](http://www.see-canada.ca/canada_festivals.htm)

**Sightseeing**
- CN Tower: [www.cntower.ca](http://www.cntower.ca)
- St. Lawrence Market: [www.stlawrencemarket.com](http://www.stlawrencemarket.com)
- Kensington Market: [www.kensington-market.ca](http://www.kensington-market.ca)
- Toronto Islands: [www.toronto.ca/parks/island](http://www.toronto.ca/parks/island)

**Museums**
- Royal Ontario Museum (ROM): [www.rom.on.ca](http://www.rom.on.ca)
- Art Gallery of Ontario (AGO): [www.ago.net](http://www.ago.net)
- The Hockey Hall of Fame: [www.hhof.com](http://www.hhof.com)

**Travel to the USA**
- Visa information: [https://ca.usembassy.gov/embassy-consulates/toronto/](https://ca.usembassy.gov/embassy-consulates/toronto/)